HOSPITALITY RESOURCE CENTRE

Catalogue '83

HOSPITALITY RESOURCE CENTRE: BIBLIOGRAPHY USER'S GUIDE

Introduction:

The Hospitality Resource Centre has been set up by Travel Manitoba to provide the hospitality/tourism industry with assistance in training or upgrading staff and management.

The primary focus of the Resource Centre is to supply training information and materials to the industry; for example, restaurant owners who wish to upgrade their staff performance, hotel/motel managers needing access to advanced supervisory and managerial techniques, and students of technical colleges requiring in-depth reference materials or career information.

In order to meet this objective, the Hospitality Resource Centre operates a library, Basement - 155 Carlton Street, Winnipeg, Manitoba, containing various reports, surveys, training manuals and texts dealing with the hospitality/tourism industry. These are available for use at the Resource Centre or may be taken out on loan.

A bibliography of all reports, texts and manuals is available by contacting the Resource Centre at 944-3998.

This bibliography is presented in the form of a computer print-out catalogue. The format enables you to find the various books, training manuals, or surveys quickly and easily.

Using the bibliography:

Pages have been split into a series of columns for ease of information access.

The first column on the left contains "Access Numbers". These numbers correspond to numbered stickers on the books, training manuals, or reports and surveys themselves. These numbers make the resource materials easy to locate in the Resource Centre.

The next column, headed by "Range Start" does not concern us.

Next, you see a column headed by "User Code". This column says "H.I." all the way down the page, and simply stands for "Hospitality Industry".

The next column is called "Media Code". This column lists abbreviations for the 4 categories of resource materials catalogued.

1) Books - coded as "BK"
2) Training manuals - coded as "TM"
3) Reports and surveys - coded as "RS"
4) Resource materials stored at the Manitoba Hotel Association offices - coded "HA"

The "Access Numbers" themselves also tell you what type of resource material they identify:

1) Books have "Access Numbers" beginning with "00"
2) Training manuals have "Access Numbers" beginning with "01"
3) Reports surveys have "Access Numbers" beginning with "20"
4) M.H.A. resource materials have "Access Numbers" beginning with "30"

Items 1-3 are located at the Resource Centre at Travel Manitoba, Basement, 155 Carlton, Winnipeg, Manitoba - 944-3998.

Items 4 are located at the Manitoba Hotel Association, 300-428 Portage Avenue, Winnipeg, Manitoba - 942-0671.

User example:

Let's use one of the books at the Resource Centre as an example and follow it through the catalogue.

Sample book <u>Foodservice: A Managerial Approach</u> by Bruce H. Axler.

Look this book up by going through the alphabetical listings until you come across the title.

It is "Access Numbered" as "00007". The double zero at the beginning of the number indicates that this is a book.

The abbreviation "BK" in the "Media Code" column confirms this.

After the title, you will see the author's name, the publisher, and a number of descriptive phrases. These are all called "descriptors".

If you look under any of these "descriptors" in the alphabetical listings, this book will appear again with the "Access Number" "00007".

This means that you can find resource material if you only know the author's name, or even if you are looking up a specific topic and don't know the name of the book or the author.

Each item or resource material is listed up to 10 times, under as many different "descriptors". Each time the "Access Number" will be listed, so you can always find the material at the Resource Centre if the number starts with "00", "01", or "20", and at the Manitoba Hotel Association offices if the number starts with "30".

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00049		HI	BK	ABBEY JAMES R SAPIENZA DUNNOVAN L ORGANIZATION OF HTLS,RSTRNTS,INSTITUTNS COMMUNICATION ACCOUNTING MARKETING ART AND SCIENCE OF MANAGING HTLS,RSTRNTS VALLEN JEROME J
00047		HI	BK	ABBEY JAMES R. DEVELOPMENT OF MARKET CONVENTION SALES TECHNIQUES CONVENTION SERVICING CONVENTION SALES AND SERVICES ASTROFF MILTON T.
30057		HI	MA	ABC'S OF COURTESY, THE LEFLER, JANET
10036		HI	TM	ACADEMIC CALENDAR CULINARY INSTITUTE OF AMERICA CATALOG 1980-81
10095		HI	TM	ACCENT HOSPITALITY PROGRAM SASKATCHEWAN DEPT. OF TOURISM ADVERTISING MOBILE TRAINING CUSTOMER RELATIONS WINE SERVICE HOUSEKEEPING
00003		HI	BK	ACCIDENT PREVENTION APPLIED FOODSERVICE SANITATION NIFI SANITATION AND HEALTH SAFE STORAGE EMPLOYEE SANITATION TRAINING PEST CONTROL STANDARDS AND REGULATIONS,SANITATION
30032		HI	MA	ACCOUNT CLASSIFICATIONS FINANCIAL STATEMENTS COPIES: 4 UNIFORM SYSTEM OF ACCOUNTS SMALL HOTELS AHMA 1981 BALANCE SHEET
10072		HI	TM	ACCOUNTING AUDIT PAYROLL COMPLEMENT TO 10071 BASIC BOOKKEEPING FOR HOSPITALTY INDSTRY TARR, STANLEY FAY, CLIFFORD STUDENT MANUAL
00049		HI	BK	ACCOUNTING MARKETING ART AND SCIENCE OF MANAGING HTLS,RSTRNTS VALLEN JEROME J ABBEY JAMES R SAPIENZA DUNNOVAN L ORGANIZATION OF HTLS,RSTRNTS,INSTITUTNS COMMUNICATION
30019		HI	MA	ACCOUNTING AND CONTROL HOTEL FRNT OFFICE MNGMENT AND OPERATION DUKAS, PETER 1957 ROOM SALESMANSHIP REGISTRATN PROCDRES CREDIT
30018		HI	MA	ACCOUNTING CONTROLS FRONT OFFICE PROCEDURES AHMA 1969 HOTEL ORGANIZATION CASHIERS LEGAL ASPECTS
30040		HI	MA	ACCOUNTING ELEMENTARY BAUER, ROYAL DARBY, PAUL BALANCE SHEETS LEDGERS BASIC METHODS
00004		HI	BK	ACCOUNTING FUNDAMENTALS FINANCIAL STATEMENTS BUDGETING FOOD COST CONTROL LABOR COST CONTROL FINANCIAL INGREDIENT, THE BOLMUI% JOHN NIFI
30037		HI	MA	ACCOUNTING PRINCIPLES NISHONGER, C. FESS, P. BASIC ACCOUNTING POSTING RECEIVABLES
10078		HI	TM	ACCOUNTING PROCESSES MANAGEMENT INFORMATION SYSTEMS COPIES: 2 HOSPITALITY INDSTRY ACCOUNTNG FOR MNGMNT STUDENT MANUAL AHMA
30130		HI	MA	ACCOUNTING SYSTEMS HOSPITALTY INDUSTRY FINANCIAL MANAGMNT TRAVEL MANITOBA
10091		HI	TM	ACCOUNTING SYSTEMS MARKETING LIFTS SKI SCHOOLS SKI RESORT MANUAL ONTARIO MINISTRY OF TOURISM 1977 FINANCING SKI RESORT
10071		HI	TM	ACCOUNTING TECHNIQUES FRONT OFFICE NIGHT AUDIT PAYROLL FOR USE WITH 10072 BASIC BOOKKEEPING FOR HOSPITLTY INDSTRY TARR, STANLEY FAY, CLIFFORD AHMA
30064		HI	MA	ACCOUNTING, SIMPLIFIED SMALL HOTELS SASKATCHEWAN HOTELS ASSOC.
00018		HI	BK	ACCOUNTS RECEIVABLE RISK MANAGEMENT CREDIT FUNCTION: SMALL HOTELS FINANCIAL MANAGEMENT: SMALL HOTELS LODGING REPRINTS FINANCIAL MANAGEMENT OPERATING BUDGETS FORECASTING INTERNAL CONTROL
10066		HI	TM	ADDITIONAL DUTIES FRONT-OFFICE SEMINAR PARTICIPANT'S MANUAL AMERICAN HOTEL/ MOTEL INSTITUTE FRONT OFFICE PROCEDURES GUEST COMPLAINTS

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00039		HI	BK	ADMINISTERING HOTEL MANAGEMENT CONTRACT OWNER AND OPERATUK CONCERNS, ANALYSIS OF MANAGEMENT CONTRACTS EYSTER JAMES J. PART 4
00060		HI	BK	ADMINISTRATIVE COSTS PROFIT FROM FOODSERVICE LEVINGS, PAT FUOD COSTS PAYROLL COSTS EXPANSION COSTS
30047		HI	MA	ADMINISTRATIVE HOUSEKEEPING LABELLE, ALTA BARTON, JANE
10105		HI	TM	ADMINISTRATIVE POLICIES FOODSERVICE OPERATIONS MANUAL BIRCHFIELD,JOHN CBI MENU PLANNING PURCHASING AND STORAGE FOOD PRODUCTION SANITATION COST CONTROL PERSONNEL
10032		HI	TM	ADVANCED SALES AND MARKETING HOTEL SALES MANAGEMENT ASSOCIATION CAREER DEVELOPMENT WORKSHOP PROGRAM
00033		HI	BK	ADVANTAGES OF MEMBERSHIP IN HOTEL CHAINS FRANCHISE CHAINS REFERRAL CHAINS
00110		HI	BK	ADVERTISING CREATIVE BANQUETING HOW TO SELL BANQUETS TAYLOR,DEREK SECOND EDITION CBI SALES PRESENTATIONS
10095		HI	TM	ADVERTISING MOBILE TRAINING CUSTOMER RELATIONS WINE SERVICE HOUSEKEEPING ACCENT HOSPITALITY PROGRAM SASKATCHEWAN DEPT. OF TOURISM
00075		HI	BK	ADVERTISING PERSONNEL SUCCESSFUL RESTAURANT OPERATION CHIFFRILLER,T.F. CBI 1982 FINANCING AND MONEY MANAGEMENT LEGAL REQUIREMENTS COST MANAGEMENT MENUS
00034		HI	BK	ADVERTISING PUBLIC RELATIONS RESORTS AND REAL ESTATE COMPUTER SYSTEMS CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. FOOD PURCHASING
10089		HI	TM	ADVERTISING SALES PROMOTION MERCHANDISING MARKETING OF HOSPITALITY SERVICES AHMA INSTRUCTORS GUIDE PLANNING MARKETING
30048		HI	MA	AHA LINEN SYSTEMS EQUIPMENT LAUNDRY SUPPLIES COPIES: 3 GUIDE FOR GOOD LAUNDRY AND LINEN SERVICE BRADLEY
30094		HI	MA	AMERN, E. KITCHEN SAFETY ORGANIZATION SAFETY TRAINING MANUAL- RSTRANTS, HOTELS
10071		HI	TM	AHMA ACCOUNTING TECHNIQUES FRONT OFFICE NIGHT AUDIT PAYROLL FOR USE WITH 10072 BASIC BOOKKEEPING FOR HOSPITLTY INDSTRY TARR, STANLEY FAY, CLIFFORD
10070		HI	TM	AHMA ACCOUNTING PROCESSES MANAGEMENT INFORMATION SYSTEMS COPIES: 2 HOSPITALITY INDSTRY ACCOUNTNG FOR MNGMNT STUDENT MANUAL
30116		HI	MA	AHMA BE OUR GUEST COMMUNITY RELATIONS
30039		HI	MA	AHMA CLASSIFICATION OF ACCOUNTS EXPENSE AND PAYROLL DICTIONARY
30105		HI	MA	AHMA COMMERCIAL CARPET CARPET MAINTENANCE CARPET SELECTION
10069		HI	TM	AHMA COMPLEMENT TO 10066 FRONT-OFFICE SEMINAR INSTRUCTUK GUIDE
10085		HI	TM	AHMA COURSE TEXT SUPERVISORY CONCEPTS COMMUNICATION DELEGATING TRAINING USE WITH 10084 SUPERVISORY DEVELOPMENT
30102		HI	MA	AHMA FLOOR MAINTENANCE RESILIENT FLOOR CARE FLOOR CARE
30104		HI	MA	AHMA FLOOR TOPPING GUIDE
30035		HI	MA	AHMA FRONT OFFICE SELLING SELF- STUDY GUIDE

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30099	HI	HA	AHMA	HOTEL MOTEL CAREER
30103	HI	HA	AHMA	INDOOR- OUTDOOR CARPET MAINTENANCE GUIDE
30101	HI	HA	AHMA	INSTITUTIONAL TEXTILES TEXTILE CARE
30016	HI	HA	AHMA	INSTRCTRS GUIDE FOOD AND BEVERAGE CONTROLS
10090	HI	TH	AHMA	INSTRUCTORS GUIDE BASIC MANAGEMENT SPACE UTILIZATION SALES PROMOTION GUEST RELATIONS MOTEL, MOTOR- HOTEL MANAGEMENT
30009	HI	HA	AHMA	INSTRUCTORS GUIDE COMPLEMENT TO 30004 MAINTENANCE AND ENGINEERING
30020	HI	HA	AHMA	INSTRUCTORS GUIDE COMPLEMENT TO 30010 COPIES: 2 FRONT OFFICE PROCEDURES
10080	HI	TH	AHMA	INSTRUCTORS GUIDE COMPLEMENT TO 10079 COPIES: 2 TOURISM AND THE HOSPITALITY INDUSTRY
30015	HI	HA	AHMA	INSTRUCTORS GUIDE FOOD AND BEVERAGE CONTROLS
10083	HI	TH	AHMA	INSTRUCTORS GUIDE FOOD AND BEVERAGE MANAGEMENT AND SERVICE
30009	HI	HA	AHMA	INSTRUCTORS GUIDE HUMAN RELATIONS IN THE HOTEL INDUSTRY
10087	HI	TH	AHMA	INSTRUCTORS GUIDE INDUSTRY DYNAMICS HOTEL ORGANIZATION USE WITH 10086 HOTEL- MOTEL MANAGEMENT, INTRODUCTN TO
10089	HI	TH	AHMA	INSTRUCTORS GUIDE PLANNING MARKETING ADVERTISING SALES PROMOTION MERCHANDISING MARKETING OF HOSPITALITY SERVICES
10088	HI	TH	AHMA	INSTRUCTORS GUIDE USE WITH 10084- 10085 SUPERVISORY CONCEPTS SUPERVISORY DEVELOPMENT
10093	HI	TH	AHMA	INSTRUCTORS GUIDE USE WITH MANUAL 10092 HUMAN RELATIONS FOR HOTEL/MOTEL SUPERVSR
10082	HI	TH	AHMA	INSTRUCTORS GUIDE USE WITH 10081 COMMUNICATIONS
30121	HI	HA	AHMA	MEDIA RELATIONS FOR HOTEL MANAGERS PUBLIC RELATIONS MANUAL
30120	HI	HA	AHMA	PROFIT MOTIVATION WAITER/ WAITRESS TRAINING
10094	HI	TH	AHMA	PROGRESS TEST 2 HOTEL DUVAL PRACTICE SET
30109	HI	HA	AHMA	RESEARCH AND SERVICE DIGEST SMALL HOTEL INFO
30056	HI	HA	AHMA	RESTAURANT RELATIONS CASE STUDY IN HUMAN RELATIONS, A
10081	HI	TH	AHMA	STUDENT MANUAL COMMUNICATION THEORY SPEAKING SKILLS LETTER WRITING AUDIO- VISUAL TECHNIQUES COPIES: 4 COMMUNICATIONS
10079	HI	TH	AHMA	STUDENT MANUAL FUNDAMENTALS OF TOURISM TOURISM DEVLPMNT MARKETING TOURISM AND THE HOSPITALITY INDUSTRY
10086	HI	TH	AHMA	STUDENT MANUAL INDUSTRY DYNAMICS HOTEL ORGANIZATION HOTEL- MOTEL MANAGEMENT, INTRODUCTN TO
10084	HI	TH	AHMA	STUDENT MANUAL SUPERVISORY CONCEPTS HUMAN RELATIONS COMMUNICATION DELEGATING WORK TRAINING SUPERVISORY DEVELOPMENT
30065	HI	HA	AHMA	SUPERVISORY HOUSEKEEPING HOSPITAL HOUSEKEEPING

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30110		HI	HA	AHMA SWIMMING POOL MANUAL
30021		HI	HA	AHMA TRAINING MANUAL COMMNCTN PRINCIPLES COMMUNICATIONS
10092		HI	TM	AHMA TRAINING MANUAL EMPLOYEES ROLE OF MANAGERS COMMUNICATION HUMAN RELATIONS FOR HOTEL/MOTEL SUPRVSRS
30124		HI	HA	AHMA WAGE RATES FOR 16 MAJOR AMERICAN CITIES 1967
30092		HI	HA	AHMA 1948 HUBBART FORMULA RATE STRUCTURE EVALUATION
30010		HI	HA	AHMA 1958 GUEST PROCEDURES RECORDS COPIES: 3 FRONT OFFICE PRUCEDURE
30091		HI	HA	AHMA 1962 INSURANCE AND SAFETY GUIDE
30014		HI	HA	AHMA 1963 STAFF DVLPMNT CONTROLLING COSTS COPIES: 3 SUPERVISORY HOUSEKEEPING
30024		HI	HA	AHMA 1964 MENU PLANNING RECEIVING BAR OPERATION OPERATIONAL ANALYSIS FOOD AND BEVERAGE MANGMENT AND SERVICE
30027		HI	HA	AHMA 1965 STUDY GUIDE COPIES: 2 HOTEL AND MOTOR HOTEL MANAGEMENT
30003		HI	HA	AHMA 1967 BASIC ACCOUNTING PROCEDURES HOTEL- MOTEL ACCOUNTING
30002		HI	HA	AHMA 1967 ON-THE-JOB TRAINING FOR PERSONNEL OBJECTIVES PERFORMANCE STANDARDS JOB DESCRIPTIONS TRAINING AND COACHING TECHNIQUES
30038		HI	HA	AHMA 1967 UNIFORM SYSTEM OF ACCOUNTS FOR HOTELS
30026		HI	HA	AHMA 1968 COPIES: 3 INTRODUCTION TO HOTEL/ MOTEL MANAGEMENT
30013		HI	HA	AHMA 1968 LIABLTY NEGLIGENCE LABOUR LAW HOTEL- MOTEL LAW
30018		HI	HA	AHMA 1969 HOTEL ORGANIZATION CASHIERS LEGAL ASPECTS ACCOUNTING CONTROLS FRONT OFFICE PROCEDURES
30119		HI	HA	AHMA 1970 EXTERNAL RESERVATION SERVICES ANALYSIS COST COMPARISON OF RESERVATION SYSTEMS
30023		HI	HA	AHMA 1970 FRONT OFFICE PROCEDURES
30115		HI	HA	AHMA 1971 ATTRACTING YOUNG PEOPLE TO LODGNG INDSTY RECRUITING ENTRY- LEVEL CANDIDATES
30025		HI	HA	AHMA 1971 COST CONTROL PRODUCTION PLANNING INVENTORY FOOD AND BEVERAGE CONTROLS
30004		HI	HA	AHMA 1972 ELECTRICAL SYSTEMS PLUMBING HEATING STRUCTURAL MAINTENANCE FIRE PROTECTION MAINTENANCE AND ENGINEERING
30032		HI	HA	AHMA 1981 BALANCE SHEET ACCOUNT CLASSIFICATIONS FINANCIAL STATEMENTS COPIES: 4 UNIFORM SYSTEM OF ACCOUNTS SMALL HOTELS
30134		HI	HA	AHMA 1982 FINANCIAL PLAN AND CONSOLIDATED BUDGET
00024		HI	BK	ALAMEDA PLAZA, THE MARKETING CONCEPTS LODGING REPRINT
10046		HI	TM	ALASKA HOST PROGRAM 1981 TRAVEL INDUSTRY MANAGEMENT PROGRAM UNIVERSITY OF ALASKA
10047		HI	TM	ALASKA HOST PROGRAM 1981 TRAVEL INDUSTRY MANAGEMENT PROGRAM HOSPITALITY TRAINING

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30108		HI	HA	ALDRICH, PEARL FOOD PRODUCTION STANDARDIZATION OF RECIPES STANDARDIZING RECIPES FOR INSTITUTIONS
20010		HI	RS	AMERICAN HOTEL AND MOTEL ASSOCIATION TECHNOLOGY IN HOTELS, SURVEY OF 1980 INFORMATION PROCESSING TELECOMMUNICATIONS SECURITY SYSTEMS FIRE SYSTEMS AUDIO-VIDEO SYSTEMS STATE OF TECHNOLGY IN LODGING INDUSTRY
30001		HI	HA	AMERICAN HOTEL INSTITUTE 1960 ORGANIZATION OF HOTELS YOUR HOTEL AND ITS ECONOMY
10041		HI	TM	AMERICAN HOTEL/ MOTEL ASSOCIATION COPIES: 4 PROFIT MOTIVATION KEY TO WAITER/ WAITRESS TRAINING
10066		HI	TM	AMERICAN HOTEL/ MOTEL INSTITUTE FRONT OFFICE PROCEDURES GUEST COMPLAINTS ADDITIONAL DUTIES FRONT-OFFICE SEMINAR PARTICIPANT'S MANUAL
00046		HI	BK	AMERICAN HOTEL/ MOTEL INSTITUTE HISTORY OF ALCOHOLIC BEVERAGES BEERS WINES SPIRITS PURCHASING CONTROLS SPIRITS OF HOSPITALITY, THE
10039		HI	TM	AMERICAN HOTEL/ MOTEL INSTITUTE POSITIVE PUBLIC PERCEPTIONS MEDIA RELATIONS FOR HOTEL MANAGERS ROLE OF PUBLICITY COORDINATOR
10065		HI	TM	AMERICAN HOTEL/ MOTEL INSTITUTE RESPONSIBILITIES OF EXECUTIVE HOUSKEEPR GUEST SECURITY PURCHASING HOUSEKEEPING SEMINAR INSTRUCTORS GUIDE
00010		HI	BK	ANALYZING MARKET FOR HOTEL/MOTEL ROOMS LODGING REPRINT FEASIBILITY STUDIES NEW REQUIREMENTS OF FEASIBILITY STUDY
00087		HI	BK	ANATOMY OF FOODSERVICE DESIGN-2 CBI DESIGN AND LAYOUTS SPECIALTY RESTAURANT DESIGN HOSPITAL DESIGN DAY CARE CENTRE DESIGN HOTEL/MOTEL DESIGN
00086		HI	BK	ANATOMY OF FOODSERVICE DESIGN-1 DESIGN AND LAYOUT IDEAS COLLEGE FOODSERVICE COFFEE SHOP DESIGN INDUSTRIAL FOODSRVCE DESIGN OFFICE EMPLOYEE FOODSRVCE
30083		HI	HA	ANNUAL REPORTS- 1958- 1981 MANITOBA LIQUOR CONTROL COMMISSION
20013		HI	RS	ANNUAL REVIEW 1980 RESEARCH BRANCH MANITOBA DEPT OF LABOUR AND MANPOWER MANITOBA LABOUR MARKET
00023		HI	BK	ANTICIPATING TROUBLE LODGING REPRINT PREVENTIVE MAINTENANCE
00108		HI	BK	APPETIZERS RECIPES HORS D'OEUVRE, THE BOOK OF GREAT JANERICCO,TERENCE CBI
00092		HI	BK	APPETIZERS,SALAD DRESSINGS, SALADS CBI HARDWICK, G. FORMULAS FULLY ILLUSTRATED QUANTITY FOOD PREPARTN,FUNDAMENTALS OF
00003		HI	BK	APPLIED FOODSERVICE SANITATION NIFI SANITATION AND HEALTH SAFE STORAGE EMPLOYEE SANITATION TRAINING PEST CONTROL STANDARDS AND REGULATIONS,SANITATION ACCIDENT PREVENTION
00047		HI	BK	APRIL 1981 COLLEGE AND UNIVERSITY COURSES HOSPITALITY EDUCATION IN THE 80'S BRIAN COOPER CANADIAN HOTEL AND RESTAURANT
00109		HI	BK	ARBITRATION COLLECTIVE BARGAINING UNION ORGANIZATION LABOR-MANAGEMENT RELATIONS HANDBOOK WITZKY,HERBERT UNION WORKER PROFILE GRIEVANCE HANDLING
00021		HI	BK	ARCHITECT, ROLE OF BORROWING MONEY, HOW TO LODGING REPRINTS DEVELOPMENT OF MOTOR HOTELS, THE INERIOR DESIGN KITCHEN DESIGN
30029		HI	HA	ARCHITECTURAL RECORD DESIGN OF PROPERTIES HOTELS,HOTELS,RESTAURANTS AND BARS 1953

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00045		HI	BK	ARMATAS, JAMES P. MANAGEMENT MOTIVATION EMPLOYEE APPRAISAL BEHAVIOR MOD LABOR RELATIONS MNGMENT OF PEOPLE IN HTLS,RSTRNTS,CLUBS LUNDBERG, DONALD E.
00049		HI	BK	ART AND SCIENCE OF MANAGING HTLS,RSTRNTS VALLEN JEROME J ABBEY JAMES R SAPIENZA DUNNOVAN L ORGANIZATION OF HTLS,RSTRNTS,INSTITUTNS COMMUNICATION ACCOUNTING MARKETING
00001		HI	BK	ASSESSING BOTTLES SALES VALUES HOTEL MOTEL MANAGEMENT TRAINING OF HANDICAPPED FOOD SRVCE WORKR JOURNAL OF HOSPITALITY EDUCATION , THE VOLUME 6 , NUMBER 1 SUMMER 1981 PLANNING MODEL FOR FOOD SRVCE OPERATORS
00084		HI	BK	ASSET MANAGEMENT COST CONTROL FOR THE HOSPITALITY INDSTRY COLTMAN,MICHAEL CBI BUDGETING INVENTORY CONTROL BAR COST CONTROL FOOD COST EVALUATION LABOUR COST
00067		HI	BK	ASTROFF MILTON T. ABBEY JAMES R. DEVELOPMENT OF MARKET CONVENTION SALES TECHNIQUES CONVENTION SERVICING CONVENTION SALES AND SERVICES
00053		HI	BK	ATLANTIC CITY CASINOS EXECUTIVE PAY AND PERKS BIBLIOGRAPHY OF HOTEL/ RESTRANT ADMIN. KOSHER CATERING: OPERATOR GUIDE CORNELL QUARTERLY HOTEL AND RESTAURANT ADMINISTRATION AUGUST 1979
30115		HI	MA	ATTRACTING YOUNG PEOPLE TO LODGNG INDSTY RECRUITING ENTRY- LEVEL CANDIDATES AHMA 1971
10081		HI	TM	AUDIO- VISUAL TECHNIQUES COPIES: 4 COMMUNICATIONS AHMA STUDENT MANUAL COMMUNICATION THEORY SPEAKING SKILLS LETTER WRITING
20010		HI	RS	AUDIO-VIDEO SYSTEMS STATE OF TECHNOLGY IN LODGING INDUSTRY AMERICAN HOTEL AND MOTEL ASSOCIATION TECHNOLOGY IN HOTELS, SURVEY OF 1980 INFORMATION PROCESSING TELECOMMUNICATIONS SECURITY SYSTEMS FIRE SYSTEMS
20002		HI	RS	AUDIO-VISUAL PRODUCTIONS VIP COMMUNICATIONS LTD.
10049		HI	TM	AUDIT COPIES: 2 CHECK IN - CHECK OUT PRINCIPLES OF EFFECTVE FRNT-OFFCE MNGMNT VALLEN JEROME J. INSTRUCTOR MANUAL STRUCTURE OF FRNT OFFICE REGISTRATION BILLING
10072		HI	TM	AUDIT PAYROLL COMPLEMENT TO 10071 BASIC BOOKKEEPING FOR HOSPITALTY INDSTRY TARR, STANLEY FAY, CLIFFORD STUDENT MANUAL ACCOUNTING
00053		HI	BK	AUGUST 1979 ATLANTIC CITY CASINOS EXECUTIVE PAY AND PERKS BIBLIOGRAPHY OF HOTEL/ RESTRANT ADMIN. KOSHER CATERING: OPERATOR GUIDE CORNELL QUARTERLY HOTEL AND RESTAURANT ADMINISTRATION
00059		HI	BK	AUGUST 1981 PROTECTING YOUR LEASE EFFECTIVE PUBLIC SPEAKING DISCRIMINATION IN EMPLOYMENT PRACTICES SUCCESSFUL ENTREPRENEUR BIBLIOGRAPHY OF HOTEL/ RESTRANT ADMIN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN.
10010		HI	TM	AVAILABLE COPIES: 2 CASH FLOW FOR SMALL BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK. BEAUGESTE RESORT HOTEL CASE 1
10011		HI	TM	AVAILABLE COPIES: 2 CASH FLOW FOR SMALL BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK MORGAN'S PLUMBING AND HEATING CASE 3
10012		HI	TM	AVAILABLE COPIES: 2 CASH FLOW FOR SMALL BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK PETE'S AUTO PARTS CASE 2
10017		HI	TM	AVAILABLE COPIES: 2 CORNER STORE, THE CASE STUDY WORKBOOK FEDERAL BUSINESS DEVELOPMENT BANK
10018		HI	TM	AVAILABLE COPIES: 2 MANAGEMENT SEMINAR CASH FLOW FOR SMALL BUSINESS PREPARATION OF FEDERAL BUSINESS DEVELOPMENT BANK

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10007		HI	TM	AVAILABLE COPIES: 2 MANAGEMENT SEMINAR HOW TO START YOUR OWN BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK STARTER AND SONS SERVICES CASE 1
10008		HI	TM	AVAILABLE COPIES: 2 MANAGEMENT SEMINAR HOW TO START YOUR OWN BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK ROSE'S FLOWER SHOP CASE 2
10019		HI	TM	AVAILABLE COPIES: 2 MANAGEMENT SEMINAR INCREASING YOUR PROFITS FEDERAL BUSINESS DEVELOPMENT BANK
10014		HI	TM	AVAILABLE COPIES: 2 MANAGEMENT SEMINAR RETAILING FEDERAL BUSINESS DEVELOPMENT BANK
10015		HI	TM	AVAILABLE COPIES: 2 MANAGEMENT SEMINAR RETAILING WORKBOOK FEDERAL BUSINESS DEVELOPMENT BANK
10013		HI	TM	AVAILABLE COPIES: 2 MANAGEMENT SEMINAR TIME MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK
10016		HI	TM	AVAILABLE COPIES: 2 MY BUSINESS PLAN STARTING YOUR OWN BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK
00007		HI	BK	AXLER,BRUCE H. NIFI MANAGEMENT SYSTEMS MARKETING SYSTEMS MENU-PLANNING PURCHASING PRODUCTION CONTROL FOODSERVICE: A MANGERIAL APPROACH
30022		HI	MA	B.C. DEPT OF EDUCATION 1960 WAITER AND WAITRESS TRAINING MANUAL
30012		HI	MA	B.C. DEPT. OF EDUC LIABILITY WORKING CONDITIONS LABOUR- MNGMENT RELATNS HEALTH LAWS TAXES LEGAL ASPECTS OF THE HOSPITLTY INDSTRY
30113		HI	MA	B.C. DEPT. OF EDUC. HOTEL AND HOTEL OPERATING GUIDE
10075		HI	TM	B.C. DEPT. OF EDUCATION 1973 TRAINING PROGRAM FRONT OFFICE HOTEL-MOTEL FRONT OFFICE MANAGEMENT
20024		HI	RS	B.C. HOSPITLTY INDSTRY RESOURCE CENTRE OCCUPATIONAL LISTINGS JOB DESCRIPTIONS HOSPITALITY AND TOURISM CAREERS GUIDE
10062		HI	TM	B.C. HOSPTALTY INDUSTRY RESOURCE CENTRE 1981 INTRO TO WAITER/ WAITRESS PROGRAM OUTLINE PRE-EMPLOYMENT TRAINING PROGRAM
10061		HI	TM	B.C. HOSPTLY INDUSTRY RESOURCE CENTRE 1981 INTRODUCTION TO FOOD SERVICE PROGRAM OUTLINE PRE-EMPLOYMENT TRAINING PROGRAM
10070		HI	TM	B.C. MINISTRY OF EDUCATION 1978 WAITER AND WAITRESS TRAINING MANUAL
00076		HI	BK	BAKESHOP PRODUCTN STANDARDS OF QUANTITY FOOD PRODUCTION PRINCIPLES OF QUANTITY FOOD PRODUCTION TECHNIQUES OF QUANTITY FOOD PRODUCTION QUANTITY FOOD PRODUCTION KOTSCHEVAR, LENDAL 3RD EDITION MANAGEMENT IN FOOD PRODUCTION KITCHEN PRODUCTION
30032		HI	MA	BALANCE SHEET ACCOUNT CLASSIFICATIONS FINANCIAL STATEMENTS COPIES: 4 UNIFORM SYSTEM OF ACCOUNTS SMALL HOTELS AHMA 1981
30040		HI	MA	BALANCE SHEETS LEDGERS BASIC METHODS ACCOUNTING ELEMENTARY BAUER, ROYAL DARBY, PAUL
00032		HI	BK	BANKS,ROBERT L. FINANCING THE LODGING INDUSTRY LENDER ATTITUDES TOWRD HOTEL FINANCING SASSER,W.EARL
00113		HI	BK	BANQUET BUSINESS,THE SCHMIDT,ARNO CBI PLANNING BANQUETS MENU CONSTRUCTION ORGANIZING GOURMET DINNERS MENU WRITING IN FRENCH SPELLING GUIDE FOR FRENCH MENU TERMS
00090		HI	BK	BANQUETS FULLY ILLUSTRATED PROFESSIONAL HOST, THE CBI DINING ROOM ORGANIZATION SAFETY AND SANITATION BEVERAGE SERVICE MERCHANDISING FOOD

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00084		HI	BK	BAR COST CONTROL FOOD COST EVALUATION LABOUR COST ASSET MANAGEMENT COST CONTROL FOR THE HOSPITALITY INDSTRY COLTMAN,MICHAEL CBI BUDGETING INVENTORY CONTROL
30024		HI	MA	BAR OPERATION OPERATIONAL ANALYSIS FOOD AND BEVERAGE MANGMENT AND SERVICE AHMA 1964 MENU PLANNING RECEIVING
00104		HI	BK	BAR SETUP BEVERAGE CONTROL PURCHASING AND RECEIVING RECIPES BEVERAGE MANAGEMENT AND BARTENDING VAN KLEEK,PETER CBI 1981 BEER,WINE,WHISKIES,ETC.
30047		HI	MA	BARTON, JANE ADMINISTRATIVE HOUSEKEEPING LABELLE, ALTA
30037		HI	MA	BASIC ACCOUNTING POSTING RECEIVABLES ACCOUNTING PRINCIPLES NISHONGER, C. FESS, P.
30003		HI	MA	BASIC ACCOUNTING PROCEDURES HOTEL- MOTEL ACCOUNTING AHMA 1967
10071		HI	TM	BASIC BOOKKEEPING FOR HOSPITLTY INDSTRY TARR, STANLEY FAY, CLIFFORD AHMA ACCOUNTING TECHNIQUES FRONT OFFICE NIGHT AUDIT PAYROLL FOR USE WITH 10072
10072		HI	TM	BASIC BOOKKEEPING FOR HOSPITALTY INDSTRY TARR, STANLEY FAY, CLIFFORD STUDENT MANUAL ACCOUNTING AUDIT PAYROLL COMPLEMENT TO 10071
00114		HI	BK	BASIC FACILITIES RESORT OPERATION RECREATIONAL PARKS REGIONAL PLANNING ENVIRONMENTAL CONSERVATION TOURIST FLOW ANALYSIS TOURISM AND RECREATION DEVELOPMENT LAWSON,FRED CBI PHYSICAL PLANNING HANDBOOK
10067		HI	TM	BASIC FRONT OFFICE PROCEDURES TRAINING HANDBOOK RENNER,PETER HOTEL ORGANIZATION FRONT OFFICE EQUIPMENT RESERVATION PROCEDURES
30051		HI	MA	BASIC HOTEL FRONT OFFICE PROCEDURES RENNER, PETER TRAINING HANDBOOK HOTEL ORGANIZATION FRONT OFFICE EQUIPMENT RESERVATION PROCEDURES
10068		HI	TM	BASIC HOTEL FRONT OFFICE PROCEDURES TRAINING HANDBOOK RENNER, PETER 1981 REVISED EDITION OF 10067
10090		HI	TM	BASIC MANAGEMENT SPACE UTILIZATION SALES PROMOTION GUEST RELATIONS HOTEL, MOTOR- HOTEL MANAGEMENT AHMA INSTRUCTORS GUIDE
30040		HI	MA	BASIC METHODS ACCOUNTING ELEMENTARY BAUER, ROYAL DARBY, PAUL BALANCE SHEETS LEDGERS
30040		HI	MA	BAUER, ROYAL DARBY, PAUL BALANCE SHEETS LEDGERS BASIC METHODS ACCOUNTING ELEMENTARY
30116		HI	MA	BE OUR GUEST COMMUNITY RELATIONS AHMA
10010		HI	TM	BEAUGESTE RESORT MOTEL CASE 1 AVAILABLE COPIES: 2 CASH FLOW FOR SMALL BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK.
30069		HI	MA	BEER OF THE BIBLE, THE DEATH, JAMES 1887
00104		HI	BK	BEER,WINE,WHISKIES,ETC. BAR SETUP BEVERAGE CONTROL PURCHASING AND RECEIVING RECIPES BEVERAGE MANAGEMENT AND BARTENDING VAN KLEEK,PETER CBI 1981
00046		HI	BK	BEERS WINES SPIRITS PURCHASING CONTROLS SPIRITS OF HOSPITALITY, THE AMERICAN HOTEL/ MOTEL INSTITUTE HISTORY OF ALCOHOLIC BEVERAGES
00045		HI	BK	BEHAVIOR MOD LABOR RELATIONS MNGMENT OF PEOPLE IN HTLS,RSTRNTS,CLUBS LUNDBERG, DONALD E. ARMATAS, JAMES P. MANAGEMENT MOTIVATION EMPLOYEE APPRAISAL
30062		HI	MA	BELLMAN AND ELEVATOR OPERATOR DAHL, J.O.

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00068	HI	BK		BERGER,FLORENCE CORNELL QUARTERLY FEB 1981 MANAGEMENT GAMES HOSPITALITY INDUSTRY TRAINING ROLE PLAYING EXERCISE
00044	HI	BK		BEST WESTERN MOTELS BYLAWS AND ARTICLES
00041	HI	BK		BEST WESTERN MOTELS MEMBERSHIP ADVANTAGES
00042	HI	BK		BEST WESTERN MOTELS MEMBERSHIP FEES
00043	HI	BK		BEST WESTERN MOTELS RULES AND REGULATIONS
10060	HI	TM		BETTER SERVICE IN A RESTAURANT IMPROVEMENT COURSE DIDACTOTEL 1979
30061	HI	MA		BETTS, JIM PUBLIC RELATIONS RESTAURANT CASEBOOK OF PUBLIC RELATIONS
00101	HI	BK		BEVERAGE CONTROL CONTROLLING LABOUR COSTS FOOD,BEVERAGE AND LABOR COST CONTROLS DITTMER, PAUL SECOND EDITION CBI PURCHASING CONTROL FOOD COSTING
00104	HI	BK		BEVERAGE CONTROL PURCHASING AND RECEIVING RECIPES BEVERAGE MANAGEMENT AND BARTENDING VAN KLEEK,PETER CBI 1981 BEER,WINE,WHISKIES,ETC. BAR SETUP
00104	HI	BK		BEVERAGE MANAGEMENT AND BARTENDING VAN KLEEK,PETER CBI 1981 BEER,WINE,WHISKIES,ETC. BAR SETUP BEVERAGE CONTROL PURCHASING AND RECEIVING RECIPES
00090	HI	BK		BEVERAGE SERVICE MERCHANDISING FOOD BANQUETS FULLY ILLUSTRATED PROFESSIONAL HOST, THE CBI DINING ROOM ORGANIZATION SAFETY AND SANITATION
00059	HI	BK		BIBLIOGRAPHY OF HOTEL/ RESTRANT ADMIN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. AUGUST 1981 PROTECTING YOUR LEASE EFFECTIVE PUBLIC SPEAKING DISCRIMINATION IN EMPLOYMENT PRACTICES SUCCESSFUL ENTREPRENEUR
00053	HI	BK		BIBLIOGRAPHY OF HOTEL/ RESTRANT ADMIN. KOSHER CATERING: OPERATOR GUIDE CORNELL QUARTERLY HOTEL AND RESTAURANT ADMINISTRATION AUGUST 1979 ATLANTIC CITY CASINOS EXECUTIVE PAY AND PERKS
10049	HI	TM		BILLING AUDIT COPIES: 2 CHECK IN - CHECK OUT PRINCIPLES OF EFFECTIVE FRNT-OFFCE MNGMNT VALLEN JEROME J. INSTRUCTOR MANUAL STRUCTURE OF FRNT OFFICE REGISTRATION
10105	HI	TM		BIRCHFIELD,JOHN CBI MENU PLANNING PURCHASING AND STORAGE FOOD PRODUCTION SANITATION COST CONTROL PERSONNEL ADMINISTRATIVE POLICIES FOODSERVICE OPERATIONS MANUAL
30136	HI	MA		BLOMSTROM, ROBERT MARKET RESEARCH PROJECT 1967 COMMERCIAL LODGING MARKET
00004	HI	BK		BOLMUIS JOHN NIFI ACCOUNTING FUNDAMENTALS FINANCIAL STATEMENTS BUDGETING FOOD COST CONTROL LABOR COST CONTROL FINANCIAL INGREDIENT, THE
00027	HI	BK		BOMB THREATS CREDIT LOSSES SECURITY MANUAL WRITING LODGING REPRINT SECURITY FEMALE CRIMINALS POSING AS PROSTITUTES KEY CONTROL
20017	HI	RS		BOOK CATALOGUE OF TOURISM RESEARCH STDIS CANADIAN GUVERNMENT OFFICE OF TOURISM 1981
10028	HI	TM		BOOKEEPING JOURNAL, THE FEDERAL BUSINESS DEVELOPMENT BANK COPIES: 2
10029	HI	TM		BOOKKEEPING AND ACCOUNTING COURSES FINANCE AND TAXATION COURSES HOSPITALITY / TOURISM COURSES MARKETING COURSES OWNER / MANAGER COURSES COURSE CATALOGUE FEDERAL BUSINESS DEVELOPMENT BANK
10020	HI	TM		BOOKKEEPING JOURNAL, THE FEDERAL BUSINESS DEVELOPMENT BANK FORMS OF JOURNALS COPIES: 4

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30080		HI	MA	BOOKLETS, ASSORTED TRAINING MANUALS, VARIOUS COPIES: 20 WAITER/ WAITRESS TRAINING
30081		HI	MA	BOOKLETS,ASSORTED TRAINING MANUALS, HOUSEKEEPING COPIES: 7 HOUSEKEEPING TRAINING
00021		HI	BK	BORROWING MONEY, HOW TO LODGING REPRINTS DEVELOPMENT OF MOTOR HOTELS, THE INERIOR DESIGN KITCHEN DESIGN ARCHITECT, ROLE OF
30097		HI	MA	BOSSEN, MARIANNE OCCUPATIONAL STRUCTURE DEVELOPMENT OF SKILLS COPIES: 2 1971 EMPLOYMENT IN CANADIAN HOTELS, RESTAURANT
30048		HI	MA	BRADLEY AHA LINEN SYSTEMS EQUIPMENT LAUNDRY SUPPLIES COPIES: 3 GUIDE FOR GOOD LAUNDRY AND LINEN SERVICE
00099		HI	BK	BREITHAUPT, HERMAN CAREER EDUCATION CHADSEY HIGH SCHOOL PROGRAM FOODSERVICE CAREERS ,STARTING STUDENTS STUDENT SUCCESS
30075		HI	MA	BREWERY HISTORY HOUSE OF SHEA, THE HAMILTON, D.R.
00047		HI	BK	BRIAN COOPER CANADIAN HOTEL AND RESTAURANT APRIL 1981 COLLEGE AND UNIVERSITY COURSES HOSPITALITY EDUCATION IN THE 80'S
00050		HI	BK	BRIDGING THEORY AND PRACTICE IN CURRICLM CARIBBEAN HOTEL MNGEMENT PROGRAM CASH MNGEMENT FOR HOTELS CASE METHOD OF CLASSRM INSTRUCTION JOURNAL OF HOSPITALITY EDUCATION, THE VOL 6, NO. 2 WINTER 1982 DRAM SHOP ACTS
30066		HI	MA	BRIGHAM, GRACE HOUSEKEEPING- HTLS,MTLS,HSPTLS,SCHOOLS
10055		HI	TN	BRITISH COLUMBIA 1981 INTRODUCTION TO HOUSEKEEPING ROOM ATTENDANT LEVEL 1 PROV.HOSPTALTY INDSTRY RESOURCE CENTRE TRAINING MANUAL
00055		HI	BK	BROCHURES MARKETING HOSPITALITY EDUCATION CULINARY OLYMPICS CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. FEBRUARY 1980 RESTAURANT TIPPING MEETINGS MARKET
00063		HI	BK	BUDGET HOTELS SMALL CHAINS MODERNIZATION DISTRESSED PROPERTIES HOTEL- MOTEL ARTICLES , ASSORTED TOPICS HOTEL DESIGN
00004		HI	BK	BUDGETING FOOD COST CONTROL LABOR COST CONTROL FINANCIAL INGREDIENT, THE BOLNUES JOHN NIFI ACCOUNTING FUNDAMENTALS FINANCIAL STATEMENTS
10004		HI	TN	BUDGETING FORECASTING SALES INTERNAL FINANCE EXTERNAL FINANCE FINANCIAL PLANNING FOR SMALL BUSINESS FORECASTING CASH FLOW
00084		HI	BK	BUDGETING INVENTORY CONTROL BAR COST CONTROL FOOD COST EVALUATION LABOUR COST ASSET MANAGEMENT COST CONTROL FOR THE HOSPITALITY INDSTRY COLEMAN,MICHAEL CBI
00009		HI	BK	BUDGETING PAYROLL CONTROL PROGRAMMED SALES LODGING REPRINT RADISSON SOUTH,THE CASE STUDY IN HOTEL OPERATION FORECASING
00064		HI	BK	BURKART,A.J. MEDLIK, S. 1974 STATISTICS DEVELOPMENT HISTORY MARKETING TOURISM- PAST, PRESENT, AND FUTURE
30053		HI	MA	BUSINESS MANAGEMENT-HOTELS,MOTELS,RSTRNT LUNDBERG, DONALD PRODUCTIVITY INCOME CONTROL SYSTEMS COSTING
10030		HI	TN	BUSINESS OF FINANCING, THE GUIDE TO ONTARIO TOURISM INDUSTRY ONTARIO MINISTRY OF INDUSTRY AND TOURISM
30071		HI	MA	BUSINESS PROMOTION PRINCIPLES PROFITS THROUGH PROMOTION COFFMAN, C.

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
10106		HI	TM	BUSINESS SITUATIONS INVOLVING MATH CONVERTING RECIPES FINANCIAL STATEMENTS SAMPLE QUESTIONS,PROBLEMS METRIC WORKBOOK FOR FOODSERVICE(LODGING) CRAWFORD,HOLLIE INTERNATIONAL SYSTEM OF UNITS MATHEMATICS
10005		HI	TM	BUSINESS TITLES DATA PROCESSING TITLES HOSPITALITY TITLES FOODSERVICE TITLES HCB BOOK NEWS 1982
00013		HI	BK	BUSINESSWOMAN TRAVELER, THE CASINO GAMING MARKETING STRATEGY DEVELOPMENT INTERNATIONAL TRAVEL LODGING REPRINTS MARKETING IN THE 1980'S
00044		HI	BK	BYLAWS AND ARTICLES BEST WESTERN MOTELS
00083		HI	BK	CAFETERIA OPERATION VENDING CONTRACT FOODSERVICE / VENDING GARDNER, JERRY 1973
10042		HI	TM	CAMPGROUND DEVELOPMENT AND MANAGEMENT FEASIBILITY PLANNING DESIGN CONSTRUCTION CANADIAN GOVERNMENT OFFICE OF TOURISM PLANNING CANADIAN CAMPGROUNDS
10063		HI	TM	CAM. RESTAURANT AND FOODSRUCE ASSOC. TRAINING MANUAL FOR TRAINERS TRAIN THE TRAINER
20006		HI	RS	CANADA EMPLMNT AND IMMGRTN ADVSRY COUNCL MARCH 13 1981 ELEMENTS OF POLICY ON PART-TIME EMPLYMNT REPORT TO MINISTER EMPLOYMNT AND IMMGRTN
20009		HI	RS	CANADA EMPLOYMNT AND IMMGRTN COMMISSION RESEARCH BRANCH MAN DEPT OF LABOUR AND MANPOWER OCCUPATNL SKILL SHORTAGES IN MANITOBA QUARTERLY REPORT MAY 1981 ECONOMIC SERVICES BRANCH
30079		HI	MA	CANADA ROYAL COMMISSION 1957 CONSUMPTION EXPENDITURES
10051		HI	TM	CANADIAN GOVERNMENT OFFICE OF TOURISM COPIES: 3 DIRECTORY OF COURSES TOURISM HOSPITALITY RECREATION 1980-82
10042		HI	TM	CANADIAN GOVERNMENT OFFICE OF TOURISM PLANNING CANADIAN CAMPGROUNDS CAMPGROUND DEVELOPMENT AND MANAGEMENT FEASIBILITY PLANNING DESIGN CONSTRUCTION
20017		HI	RS	CANADIAN GOVERNMENT OFFICE OF TOURISM 1981 BOOK CATALOGUE OF TOURISM RESEARCH STDIS
00047		HI	BK	CANADIAN HOTEL AND RESTAURANT APRIL 1981 COLLEGE AND UNIVERSITY COURSES HOSPITALITY EDUCATION IN THE 80'S BRIAN COOPER
20011		HI	RS	CANADIAN LODGING INDUSTRY 1978-1979 FINANCIAL AND OPERATING DATA ANALYSIS LAVENTHOL AND HORWATH
30090		HI	MA	CANADIAN LODGING INDUSTRY 1978-1979 LAVENTHOL AND HORWATH COMPREHENSIVE REVIEW
30078		HI	MA	CANADIAN ROYAL COMMISSION 1957 ECONOMIC PROSPECTS
20012		HI	RS	CANADIAN TOURISM INDUSTRY TOURISM SECTOR CONSULTATIVE TASK FORCE REPORT ON ECONOMIC PERFORMANCE JULY 1978
10040		HI	TM	CARE AND FEEDING OF FOREIGNERS INTERNATIONAL VISITORS SERVICE MANUAL GUESTS FROM ABROAD
10032		HI	TM	CAREER DEVELOPMENT WORKSHOP PROGRAM ADVANCED SALES AND MARKETING HOTEL SALES MANAGEMENT ASSOCIATION
10033		HI	TM	CAREER DEVELOPMENT WORKSHOP PROGRAM SALES-OPERATIONS INTERRELATIONSHIPS HOTEL SALES MANAGEMENT ASSOCIATION
00099		HI	BK	CAREER EDUCATION CHADSEY HIGH SCHOOL PROGRAM FOODSERVICE CAREERS ,STARTING STUDENTS STUDENT SUCCESS BREITHAUPT, HERMAN
30100		HI	MA	CAREERS CANADA HOSPITALITY CAREERS MANPOWER AND IMMIGRATION

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
20024		HI	RS	CAREERS GUIDE B.C. HOSPITLTY INDSTRY RESOURCE CENTRE OCCUPATIONAL LISTINGS JOB DESCRIPTIONS HOSPITALITY AND TOURISM
00093		HI	BK	CARIBBEAN AND MEXICAN TOURIST DVLPMNT TRAVEL MARKET RESEARCH TOURIST BUSINESS, THE LUNDBERG, DONALD 4TH ED. CBI COMPONENTS OF TOURISM ECONOMIC IMPACT DESTINATION DEVELOPMENT
00050		HI	BK	CARIBBEAN HOTEL MNGEMENT PROGRAM CASH MNGEMENT FOR HOTELS CASE METHOD OF CLASSRM INSTRUCTION JOURNAL OF HOSPITALITY EDUCATION, THE VOL 6, NO. 2 WINTER 1982 DRAM SHOP ACTS BRIDGING THEORY AND PRACTICE IN CURRICLM
30105		HI	MA	CARPET MAINTENANCE CARPET SELECTION AMMA COMMERCIAL CARPET
30105		HI	MA	CARPET SELECTION AMMA COMMERCIAL CARPET CARPET MAINTENANCE
00050		HI	BK	CASE METHOD OF CLASSRM INSTRUCTION JOURNAL OF HOSPITALITY EDUCATION, THE VOL 6, NO. 2 WINTER 1982 DRAM SHOP ACTS BRIDGING THEORY AND PRACTICE IN CURRICLM CARIBBEAN HOTEL MNGEMENT PROGRAM CASH MNGEMENT FOR HOTELS
00088		HI	BK	CASE STUDIES CONVENIENCE FOOD SYSTEM FEASIBILITY DETERMINATION POLEDOR, ANDREW CBI CHOOSING CONVENIENCE FOOD SYSTEMS
00103		HI	BK	CASE STUDIES HOTEL AND RESTAURANT PROBLEM-SOLVING OPERATIONAL PROBLEM SOLVING KREGK,LOTHAR CBI PROBLEM ANALYSIS PULLMAN METHOD
10026		HI	TM	CASE STUDY COPIES: 2 TAXATION FEDERAL BUSINESS DEVELOPMENT BANK
10099		HI	TM	CASE STUDY MARKETING TRAVEL TRADE
00022		HI	BK	CASE STUDY SHERATON INN IN BROOKLYN PARK LODGING REPRINT
10021		HI	TM	CASE STUDY STILLWATER CANOES LTD. COPIES: 2 MARKETING FEDERAL BUSINESS DEVELOPMENT BANK
10022		HI	TM	CASE STUDY TWIN FALLS ENTERPRISES LTD. COPIES: 2 MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK
10017		HI	TM	CASE STUDY WORKBOOK FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2 CORNER STORE, THE
10024		HI	TM	CASE STUDY WORLD WIDE TRAVEL AGENCY LTD. COPIES: 2 MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK
00009		HI	BK	CASE STUDY IN HOTEL OPERATION FORECASING BUDGETING PAYROLL CONTROL PROGRAMMED SALES LODGING REPRINT RADISSON SOUTH,THE
30056		HI	MA	CASE STUDY IN HUMAN RELATIONS, A AMMA RESTAURANT RELATIONS
10010		HI	TM	CASE 1 AVAILABLE COPIES: 2 CASH FLOW FOR SMALL BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK. BEAUGESTE RESORT HOTEL
10007		HI	TM	CASE 1 AVAILABLE COPIES: 2 MANAGEMENT SEMINAR HOW TO START YOUR OWN BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK STARTER AND SONS SERVICES
10012		HI	TM	CASE 2 AVAILABLE COPIES: 2 CASH FLOW FOR SMALL BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK PETE'S AUTO PARTS
10008		HI	TM	CASE 2 AVAILABLE COPIES: 2 MANAGEMENT SEMINAR HOW TO START YOUR OWN BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK RUSE'S FLOWER SHOP
10011		HI	TM	CASE 3 AVAILABLE COPIES: 2 CASH FLOW FOR SMALL BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				MORGAN'S PLUMBING AND HEATING
10009		HI	TN	CASE 3 MANAGEMENT SEMINAR HOW TO START YOUR OWN BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK FIRPIN STOVE MANUFACTURING COMPANY
10010		HI	TN	CASH FLOW FOR SMALL BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK, BEAUGESTE RESORT HOTEL CASE 1 AVAILABLE COPIES: 2
10011		HI	TN	CASH FLOW FOR SMALL BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK MORGAN'S PLUMBING AND HEATING CASE 3 AVAILABLE COPIES: 2
10012		HI	TN	CASH FLOW FOR SMALL BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK PETE'S AUTO PARTS CASE 2 AVAILABLE COPIES: 2
10018		HI	TN	CASH FLOW FOR SMALL BUSINESS PREPARATION OF FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2 MANAGEMENT SEMINAR
00050		HI	BK	CASH MNGEMENT FOR HOTELS CASE METHOD OF CLASSRM INSTRUCTION JOURNAL OF HOSPITALITY EDUCATION, THE VOL 6, NO. 2 WINTER 1982 DRAM SHOP ACTS BRIDGING THEORY AND PRACTICE IN CURRICLM CARIBBEAN HOTEL MNGEMENT PROGRAM
30018		HI	MA	CASHIERS LEGAL ASPECTS ACCOUNTING CONTROLS FRONT OFFICE PROCEDURES AHMA 1969 HOTEL ORGANIZATION
00013		HI	BK	CASINO GAMING MARKETING STRATEGY DEVELOPMENT INTERNATIONAL TRAVEL LODGING REPRINTS MARKETING IN THE 1980'S BUSINESSWOMAN TRAVELER, THE
10036		HI	TN	CATALOG 1980-81 ACADEMIC CALENDAR CULINARY INSTITUTE OF AMERICA
00100		HI	BK	CBI APPETIZERS RECIPES HORS D'OEUVRE, THE BOOK OF GREAT JANERICCO,TERENCE
00084		HI	BK	CBI BUDGETING INVENTORY CONTROL BAR COST CONTROL FOOD COST EVALUATION LABOUR COST ASSET MANAGEMENT COST CONTROL FOR THE HOSPITALITY INDSTRY COLTMAN,MICHAEL
00088		HI	BK	CBI CHOOSING CONVENIENCE FOOD SYSTEMS CASE STUDIES CONVENIENCE FOOD SYSTEM FEASIBILITY DETERMINATION POLEDOR, ANDREW
00093		HI	BK	CBI COMPONENTS OF TOURISM ECONOMIC IMPACT DESTINATION DEVELOPMENT CARIBBEAN AND MEXICAN TOURIST DVLPMNT TRAVEL MARKET RESEARCH TOURIST BUSINESS, THE LUNDBERG, DONALD 4TH ED.
00087		HI	BK	CBI DESIGN AND LAYOUTS SPECIALTY RESTAURANT DESIGN HOSPITAL DESIGN DAY CARE CENTRE DESIGN HOTEL/MOTEL DESIGN ANATOMY OF FOODSERVICE DESIGN-2
00090		HI	BK	CBI DINING ROOM ORGANIZATION SAFETY AND SANITATION BEVERAGE SERVICE MERCHANDISING FOOD BANQUETS FULLY ILLUSTRATED PROFESSIONAL HOST, THE
00097		HI	BK	CBI DISCRIMINATION HIRING EQUAL OPPORTUNITY LAWS EQUAL OPPORTUNITY HANDBOOK STOKES, ARCH
00095		HI	BK	CBI EQUIPMENT BUYING SPECIALTY EQUIPMENT REFRIGERATION WASTE-HANDLING EQUIPMENT STORAGE FULLY ILLUSTRATED COOKING EQUIPMENT, COMPLETE BOOK OF WILKINSON, JULE
00085		HI	BK	CBI FINANCIAL STATEMENTS RATIO ANALYSIS INTERNAL CONTROL COST MANAGEMENT HOSPITALITY MANAGEMENT ACCOUNTING COLTMAN, MICHAEL SECOND EDITION
00091		HI	BK	CBI FOOD PRESERVATION SANITATION AND QUALITY REFRIGERATION SYSTEMS REFRIGERATION MAINTENANCE FOODSERVICE REFRIGERATION LEY, SANDRA

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00092	HI	BK	CBI	HARDWICK, G. FORMULAS FULLY ILLUSTRATED QUANTITY FOOD PREPARTN,FUNDAMENTALS OF APPETIZERS,SALAD DRESSINGS, SALADS
10105	HI	TM	CBI	MENU PLANNING PURCHASING AND STORAGE FOOD PRODUCTION SANITATION COST CONTROL PERSONNEL ADMINISTRATIVE POLICIES FOODSERVICE OPERATIONS MANUAL BIRCHFIELD,JOHN
00112	HI	BK	CBI	ORGANISMS CAUSING ILLNESS PEST CONTROL DISHWASHING FOOD PROTECTION SANITATION FOR FOOD SERVICE WORKERS RICHARDSON,TREVA THIRD EDITION
10101	HI	TM	CBI	PERSONAL APPEARANCE ROLE IN THE ORGANIZATION TABLE SERVICE AND SETTINGS MEAL SERVICE WINE AND BAR SERVICE WAITER AND WAITRESS TRAINING MANUAL DAMMER,SONDRA SECOND EDITION
00114	HI	BK	CBI	PHYSICAL PLANNING HANDBOOK BASIC FACILITIES RESURT OPERATION RECREATIONAL PARKS REGIONAL PLANNING ENVIRONMENTAL CONSERVATION TOURIST FLOW ANALYSIS TOURISM AND RECREATION DEVELOPMENT LAWSON,FRED
00105	HI	BK	CBI	PLANNING MARKETING MENU PLANNING FACILITY DESIGN STAFFING KITCHEN DESIGN SO YOU WANT TO START A RESTAURANT ? DYER,DEMEY REVISED EDITION
00113	HI	BK	CBI	PLANNING BANQUETS MENU CONSTRUCTION ORGANIZING GOURMET DINNERS MENU WRITING IN FRENCH SPELLING GUIDE FOR FRENCH MENU TERMS BANQUET BUSINESS,THE SCHMIDT,ARNO
00094	HI	BK	CBI	PLANNING HOUSEKEEPING DEPT. STAFFING GUESTROOM CLEANING MAINTENANCE SCIENCE OF HOUSEKEEPING SECOND EDITION TUCKER,GINA
00107	HI	BK	CBI	PREPARATIONS MANAGEMENT PROCEDURES TOUR MANAGEMENT AS A CAREER TOUR MANAGEMENT,PRINCIPLS AND PROCEDURES CURRAN, PATRICK
00103	HI	BK	CBI	PROBLEM ANALYSIS PULLMAN METHOD CASE STUDIES HOTEL AND RESTAURANT PROBLEM-SOLVING OPERATIONAL PROBLEM SOLVING KRECK,LOTHAR
00101	HI	BK	CBI	PURCHASING CONTROL FOOD COSTING BEVERAGE CONTROL CONTROLLING LABOUR COSTS FOOD,BEVERAGE AND LABOR COST CONTROLS DITTNER, PAUL SECOND EDITION
00102	HI	BK	CBI	PURCHASING STANDARDS PURCHASING SPECIFICATIONS STORAGE AND HANDLING SPECIFICATIONS FOR ALL FOOD GROUPS FOODSERVICE AND HOTEL PURCHASING PEDDERSEN,RAYMOND
00082	HI	BK	CBI	RECEIVING STORING KITCHEN LAYOUTS OPERATING BUDGETS PURCHASING FOOD STORAGE CONTROLS FOODSERVICE MANAGEMENT ESHBACH, CHARLES THIRD EDITION
00110	HI	BK	CBI	SALES PRESENTATIONS ADVERTISING CREATIVE BANQUETING HOW TO SELL BANQUETS TAYLOR,DEREK SECOND EDITION
00096	HI	BK	CBI	STAFFING CLEANING LAUNDRY TRAINING UNIFORMS FIRE PREVENTION PROFESSIONAL HOUSEKEEPER, THE SECOND EDITION TUCKER,GEORGINA
10104	HI	TM	CBI	THEFT SECURITY CONTROL SALES INCOME CONTROL KEY AND LOCK CONTROL FOOD AND BEVERAGE SECURITY NINEMEIR,JACK
10103	HI	TM	CBI	UNIONIZATION COLLECTIVE BARGAINING CONTRACTS STRIKES COLLECTIVE BARGAINING HANBOOK STOKES,ARCH
00098	HI	BK	CBI	WAGES OVERTIME TIPS MEALS AND UNIFORMS WAGE AND HOUR HANDBOOK STOKES,ARCH
00079	HI	BK	CBI	1979 ENVIRONMENT OF PERSONNEL MANAGEMENT MARKET ENCOUNTERS STAFFING PROCEDURES LABOUR RELATIONS HOSPITALITY PERSONNEL MANAGEMENT MORGAN,WILLIAM
00104	HI	BK	CBI	1981 BEER,WINE,WHISKIES,ETC. BAR SETUP BEVERAGE CONTROL PURCHASING AND RECEIVING

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				RECIPES BEVERAGE MANAGEMENT AND BARTENDING VAN KLEEK,PETER
00075		HI	BK	CBI 1982 FINANCING AND MONEY MANAGEMENT LEGAL REQUIREMENTS COST MANAGEMENT MENUS ADVERTISING PERSONNEL SUCCESSFUL RESTAURANT OPERATION CHIFFRILLER,T.F.
10006		HI	TM	CBI PUBLISHING COMPANY 1981 CATALOGUE FOODSERVICE TITLES HOSPITALITY TITLES TOURISM TITLES HEALTH CARE TITLES
20025		HI	RS	CGOT HOSPITALITY TRAINING FUNDING RESEARCH THRICE DIRECTORY OF INDUSTRY LABOR AND TRAINING
00099		HI	BK	CHADSEY HIGH SCHOOL PROGRAM FOODSERVICE CAREERS ,STARTING STUDENTS STUDENT SUCCESS BREITHAUPT, HERMAN CAREER EDUCATION
00074		HI	BK	CHANGES IN FOOD SERVICE INDUSTRY SYSTEMS CHANGES SCHOOL AND INSTITUTIONAL FEEDING STANDARDS AND QUALITY FOOD SERVICE TRENDS ESHBACH,CHARLES E. 1974 SELECTD ARTICLES ON FOOD SRVCE RESEARCH
10052		HI	TM	CHARTERHOUSE HOTEL WAITER/ WAITRESS COURSE
10049		HI	TM	CHECK IN - CHECK OUT PRINCIPLES OF EFFECTVE FRNT-OFFCE MNGMNT VALLEN JEROME J. INSTRUCTOR MANUAL STRUCTURE OF FRNT OFFICE REGISTRATION BILLING AUDIT COPIES: 2
10096		HI	TM	CHECKLIST FOR TOURIST PROJECT EVALUATION JUNE 1976 PANNELL KERR FORSTER
00075		HI	BK	CHIFFRILLER,T.F. CBI 1982 FINANCING AND MONEY MANAGEMENT LEGAL REQUIREMENTS COST MANAGEMENT MENUS ADVERTISING PERSONNEL SUCCESSFUL RESTAURANT OPERATION
00068		HI	BK	CHOOSING CONVENIENCE FOOD SYSTEMS CASE STUDIES CONVENIENCE FOOD SYSTEM FEASIBILITY DETERMINATION POLEDOR, ANDREW CBI
30039		HI	MA	CLASSIFICATION OF ACCOUNTS EXPENSE AND PAYROLL DICTIONARY AHMA
00094		HI	BK	CLEANING LAUNDRY TRAINING UNIFORMS FIRE PREVENTION PROFESSIONAL HOUSEKEEPER, THE SECOND EDITION TUCKER,GEORGINA CBI STAFFING
00086		HI	BK	COFFEE SHOP DESIGN INDUSTRIAL FOODSRVCE DESIGN OFFICE EMPLOYEE FOODSRVCE ANATOMY OF FOODSERVICE DESIGN-1 DESIGN AND LAYOUT IDEAS COLLEGE FOODSERVICE
30071		HI	MA	COFFMAN, C. BUSINESS PROMOTION PRINCIPLES PROFITS THROUGH PROMOTION
10103		HI	TM	COLLECTIVE BARGAINING CONTRACTS STRIKES COLLECTIVE BARGAINING HANBOOK STOKES,ARCH CBI UNIONIZATION
10103		HI	TM	COLLECTIVE BARGAINING HANBOOK STOKES,ARCH CBI UNIONIZATION COLLECTIVE BARGAINING CONTRACTS STRIKES
00109		HI	BK	COLLECTIVE BARGAINING UNION ORGANIZATION LABOR-MANAGEMENT RELATIONS HANDBOOK WITZKY,HERBERT UNION WORKER PROFILE GRIEVANCE HANDLING ARBITRATION
00047		HI	BK	COLLEGE AND UNIVERSITY COURSES HOSPITALITY EDUCATION IN THE 80'S BRIAN COOPER CANADIAN HOTEL AND RESTAURANT APRIL 1981
00086		HI	BK	COLLEGE FOODSERVICE COFFEE SHOP DESIGN INDUSTRIAL FOODSRVCE DESIGN OFFICE EMPLOYEE FOODSRVCE ANATOMY OF FOODSERVICE DESIGN-1 DESIGN AND LAYUUT IDEAS
30111		HI	MA	COLOUR SCHEMES FOR HOTELS FURNISHING AND DECORATING
30017		HI	MA	COLTMAN, M 1967 HOTEL- HOTEL FRONT OFFICE MANAGEMNT

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00085		HI	BK	COLTMAN, MICHAEL SECOND EDITION CBI FINANCIAL STATEMENTS RATIO ANALYSIS INTERNAL CONTROL COST MANAGEMENT HOSPITALITY MANAGEMENT ACCOUNTING
00084		HI	BK	COLTMAN,MICHAEL CBI BUDGETING INVENTORY CONTROL BAR COST CONTROL FOOD COST EVALUATION LABOUR COST ASSET MANAGEMENT COST CONTROL FOR THE HOSPITALITY INDSTRY
30105		HI	MA	COMMERCIAL CARPET CARPET MAINTENANCE CARPET SELECTION AHMA
30136		HI	MA	COMMERCIAL LODGING MARKET BLOMSTROM, ROBERT MARKET RESEARCH PROJECT 1967
30021		HI	MA	COMMCTN PRINCIPLES COMMUNICATIONS AHMA TRAINING MANUAL
00049		HI	BK	COMMUNICATION ACCOUNTING MARKETING ART AND SCIENCE OF MANAGING HTLS,RSTRNTS VALLEN JEROME J ABBEY JAMES R SAPIENZA DURNOVAN L ORGANIZATION OF HTLS,RSTRNTS,INSTITUTNS
10084		HI	TH	COMMUNICATION DELEGATING WORK TRAINING SUPERVISORY DEVELOPMENT AHMA STUDENT MANUAL SUPERVISORY CONCEPTS HUMAN RELATIONS
10085		HI	TH	COMMUNICATION DELEGATING TRAINING USE WITH 10084 SUPERVISORY DEVELOPMENT AHMA COURSE TEXT SUPERVISORY CONCEPTS
10092		HI	TH	COMMUNICATION HUMAN RELATIONS FOR HOTEL/MOTEL SUPRVSRS AHMA TRAINING MANUAL EMPLOYEES ROLE OF MANAGERS
00008		HI	BK	COMMUNICATION PROBLEM SOLVING GAMES TRAINERS PLAY NEWSTROM, JOHN W. SCANNELL, EDWARD E. MCGRAW-HILL CONFERENCE LEADERSHIP PRESENTATION
10081		HI	TH	COMMUNICATION THEORY SPEAKING SKILLS LETTER WRITING AUDIO- VISUAL TECHNIQUES COPIES: 4 COMMUNICATIONS AHMA STUDENT MANUAL
10082		HI	TH	COMMUNICATIONS AHMA INSTRUCTORS GUIDE USE WITH 10081
10081		HI	TH	COMMUNICATIONS AHMA STUDENT MANUAL COMMUNICATION THEORY SPEAKING SKILLS LETTER WRITING AUDIO- VISUAL TECHNIQUES COPIES: 4
30021		HI	MA	COMMUNICATIONS AHMA TRAINING MANUAL COMMCTN PRINCIPLES
00054		HI	BK	COMMUNICATIONS TECHNOLOGY STRESS MANAGEMENT TAX SAVINGS FOR HOTELIERS COPIES: 3 CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN NOVEMBER 1979 EFFECTIVE ADVERTISING
30116		HI	MA	COMMUNITY RELATIONS AHMA BE OUR GUEST
00015		HI	BK	COMMUNITY RELATIONS LODGING REPRINTS HOW TO SELL CONVENTIONS
10043		HI	TH	COMPANION TO 10042 PESPECTIVE OF CANDA'S PRVTE CMPGRND IND.
00052		HI	BK	COMPENSATION OF LODGING EXECS CORNELL QUARTERLY HOTEL AND RESTAURANT ADMINISTRATION MAY 1979 FOUR SEASONS HOTELS DESIGNING HOTELS FOR CHINA EXECUTN AND MEASURMNT MARKTNG PROGRMS
10048		HI	TH	COMPETENCY ANALYSIS FOR TRAINERS PERSONAL PLANNING GUIDE SELF-APPRAISAL DEVELOPMENT PROCESS, A ONTARIO SOCIETY FOR TRAINING AND DVLPMNT
10080		HI	TH	COMPLEMENT TO 10079 COPIES: 2 TOURISM AND THE HOSPITALITY INDUSTRY AHMA INSTRUCTORS GUIDE
10069		HI	TH	COMPLEMENT TO 10066 FRONT-OFFICE SEMINAR INSTRUCTOR GUIDE AHMA
10072		HI	TH	COMPLEMENT TO 10071 BASIC BOOKKEEPING FOR HOSPITALTY INDSTRY TARR, STANLEY FAY, CLIFFORD STUDENT MANUAL ACCOUNTING AUDIT PAYROLL

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30005		HI	HA	COMPLEMENT TO 30004 MAINTENANCE AND ENGINEERING AHMA INSTRUCTORS GUIDE
30007		HI	HA	COMPLEMENT TO 30006 PURCHASING INSTRUCTORS GUIDE
30020		HI	HA	COMPLEMENT TO 30010 COPIES: 2 FRONT OFFICE PROCEDURES AHMA INSTRUCTORS GUIDE
00093		HI	BK	COMPONENTS OF TOURISM ECONOMIC IMPACT DESTINATION DEVELOPMENT CARIBBEAN AND MEXICAN TOURIST DVLPMNT TRAVEL MARKET RESEARCH TOURIST BUSINESS, THE LUNDBERG, DONALD 4TH ED. CBI
30090		HI	HA	COMPREHENSIVE REVIEW CANADIAN LODGING INDUSTRY 1978-1979 LAVENTHOL AND HORWATH
10050		HI	TM	COMPUTER INFORMATION SYSTEMS HOTEL INFORMATION SYSTEMS FRONT OFFICE PROCEDURES, CONTEMPORARY KASAVANA, MICHAEL INSTRUCTOR GUIDE
00056		HI	BK	COMPUTER SYSTEMS CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. FOOD PURCHASING ADVERTISING PUBLIC RELATIONS RESORTS AND REAL ESTATE
10076		HI	TM	COMPUTING SYSTEM SELECTION MOTIVATION WINE STUDY COURSE LABOUR RELATIONS HOTEL MANAGEMENT INFORMATION, ASSORTED
00008		HI	BK	CONFERENCE LEADERSHIP PRESENTATION COMMUNICATION PROBLEM SOLVING GAMES TRAINERS PLAY NEWSTROM, JOHN W. SCANNELL, EDWARD E. MCGRAW-HILL
10042		HI	TM	CONSTRUCTION CANADIAN GOVERNMENT OFFICE OF TOURISM PLANNING CANADIAN CAMPGROUNDS CAMPGROUND DEVELOPMENT AND MANAGEMENT FEASIBILITY PLANNING DESIGN
30079		HI	HA	CONSUMPTION EXPENDITURES CANADA ROYAL COMMISSION 1957
00083		HI	BK	CONTRACT FOODSERVICE / VENDING GARDNER, JERRY 1973 CAFETERIA OPERATION VENDING
10103		HI	TM	CONTRACTS STRIKES COLLECTIVE BARGAINING HANDBOOK STOKES,ARCH CBI UNIONIZATION COLLECTIVE BARGAINING
00007		HI	BK	CONTROL FOODSERVICE: A MANGERIAL APPROACH AXLER,BRUCE H. HIPI MANAGEMENT SYSTEMS MARKETING SYSTEMS MENU-PLANNING PURCHASING PRODUCTION
00077		HI	BK	CONTROL SYSTEMS PROFIT CONTROL EXPENSE CONTROLS FOOD COST CONTROL LABOR COST CONTROL LIQUOR CONTROL PLANNING PROFITS IN FOOD,LODGING INDUSTY DUKAS, PETER 1976
00011		HI	BK	CONTROLLING CONSTRUCTION COSTS CONTROLLING RENOVATION COSTS LODGING REPRINTS
00101		HI	BK	CONTROLLING LABOUR COSTS FOOD,BEVERAGE AND LABOR COST CONTROLS DITTMER, PAUL SECOND EDITION CBI PURCHASING CONTROL FOOD COSTING BEVERAGE CONTROL
00011		HI	BK	CONTROLLING RENOVATION COSTS LODGING REPRINTS CONTROLLING CONSTRUCTION COSTS
30014		HI	HA	CONTROLLING COSTS COPIES: 3 SUPERVISORY HOUSEKEEPING AHMA 1963 STAFF DVLPMNT
00046		HI	BK	CONTROLS SPIRITS OF HOSPITALITY, THE AMERICAN HOTEL/ MOTEL INSTITUTE HISTORY OF ALCOHOLIC BEVERAGES BEERS WINES SPIRITS PURCHASING
00088		HI	BK	CONVENIENCE FOOD SYSTEM FEASIBILITY DETERMINATION POLEDOR, ANDREW CBI CHOOSING CONVENIENCE FOOD SYSTEMS CASE STUDIES
30104		HI	HA	CONVENTION GUIDE CONVENTION LIAISON MANUAL
30104		HI	HA	CONVENTION LIAISON MANUAL CONVENTION GUIDE

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00067		HI	BK	CONVENTION SALES AND SERVICES ASTROFF MILTON T. ABBEY JAMES R. DEVELOPMENT OF MARKET CONVENTION SALES TECHNIQUES CONVENTION SERVICING
00067		HI	BK	CONVENTION SALES TECHNIQUES CONVENTION SERVICING CONVENTION SALES AND SERVICES ASTROFF MILTON T. ABBEY JAMES R. DEVELOPMENT OF MARKET
00067		HI	BK	CONVENTION SERVICING CONVENTION SALES AND SERVICES ASTROFF MILTON T. ABBEY JAMES R. DEVELOPMENT OF MARKET CONVENTION SALES TECHNIQUES
00014		HI	BK	CONVENTIONS: SELLING AND SERVICING LODGING REPRINTS PROFITABLE PROMOTIONAL PROGRAMS MANAGING A MASTERPIECE
10106		HI	TN	CONVERTING RECIPES FINANCIAL STATEMENTS SAMPLE QUESTIONS,PROBLEMS METRIC WORKBOOK FOR FOODSERVICE(LODGING) CRAWFORD,HOLLIE INTERNATIONAL SYSTEM OF UNITS MATHEMATICS BUSINESS SITUATIONS INVOLVING MATH
20026		HI	RS	COOKING COURSES HOTEL ADMIN. COURSES RED RIVER COMMUNITY COLLEGE COURSE OUTLINES
00095		HI	BK	COOKING EQUIPMENT, COMPLETE BOOK OF WILKINSON, JULE CBI EQUIPMENT BUYING SPECIALTY EQUIPMENT REFRIGERATION WASTE-HANDLING EQUIPMENT STORAGE FULLY ILLUSTRATED
30041		HI	MA	COOPER, ALFRED INCREASING PRODUCTION PROMOTE TEAMWORK TRAINING HOW TO SUPERVISE PEOPLE
30082		HI	MA	COPIES: 14 HOTEL MANAGEMENT MANUALS ROOM CLERK MANUALS HOTEL MANAGER MANUALS
10028		HI	TN	COPIES: 2 BOOKEEPING JOURNAL, THE FEDERAL BUSINESS DEVELOPMENT BANK
10049		HI	TN	COPIES: 2 CHECK IN - CHECK OUT PRINCIPLES OF EFFECTVE FRNT-OFFCE MNGMNT VALLEN JEROME J. INSTRUCTOR MANUAL STRUCTURE OF FRNT OFFICE REGISTRATION BILLING AUDIT
30074		HI	MA	COPIES: 2 FOOD SERVICE INDUSTRY TRAINING PROGRAMS
30020		HI	MA	COPIES: 2 FRONT OFFICE PROCEDURES AHMA INSTRUCTORS GUIDE COMPLEMENT TO 30010
10078		HI	TN	COPIES: 2 HOSPITALITY INDSTRY ACCOUNTNG FOR MNGMNT STUDENT MANUAL AHMA ACCOUNTING PROCESSES MANAGEMENT INFORMATION SYSTEMS
10022		HI	TN	COPIES: 2 MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK CASE STUDY TWIN FALLS ENTERPRISES LTD.
10023		HI	TN	COPIES: 2 MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK SUPPLEMENTARY READINGS TWIN FALLS ENTERPRISES LTD.
10024		HI	TN	COPIES: 2 MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK CASE STUDY WORLD WIDE TRAVEL AGENCY LTD.
10025		HI	TN	COPIES: 2 MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK SUPPLEMENTARY READINGS WORLD WIDE TRAVEL AGENCY LTD.
10027		HI	TN	COPIES: 2 MANAGEMENT SEMINAR FEDERAL BUSINESS DEVELOPMENT BANK FINANCIAL ANALYSIS TERM LOAN ANALYSIS
10021		HI	TN	COPIES: 2 MARKETING FEDERAL BUSINESS DEVELOPMENT BANK CASE STUDY STILLWATER CANOES LTD.
30027		HI	MA	COPIES: 2 MOTEL AND MOTOR HOTEL MANAGEMENT AHMA 1969 STUDY GUIDE
30030		HI	MA	COPIES: 2 MOTELS, HOTELS, RESTAURANTS AND BARS SECOND EDITION 1960 DESIGN OF PROPERTIES
10026		HI	TN	COPIES: 2 TAXATION FEDERAL BUSINESS DEVELOPMENT BANK CASE STUDY

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
10080	HI	TN	COPIES: 2	TOURISM AND THE HOSPITALITY INDUSTRY AHMA INSTRUCTORS GUIDE COMPLEMENT TO 10079
30097	HI	HA	COPIES: 2	1971 EMPLOYMENT IN CANADIAN HOTELS, RESTAURNT BOSSEN, MARIANNE OCCUPATIONAL STRUCTURE DEVELOPMENT OF SKILLS
30080	HI	HA	COPIES: 20	WAITER/ WAITRESS TRAINING BOOKLETS, ASSORTED TRAINING MANUALS, VARIOUS
00054	HI	BK	COPIES: 3	CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN NOVEMBER 1979 EFFECTIVE ADVERTISING COMMUNICATIONS TECHNOLOGY STRESS MANAGEMENT TAX SAVINGS FOR HOTELIERS
10031	HI	TN	COPIES: 3	DIRECTORY OF COURSES TOURISM HOSPITALITY RECREATION 1980-82 CANADIAN GOVERNMENT OFFICE OF TOURISM
30010	HI	HA	COPIES: 3	FRONT OFFICE PROCEDURE AHMA 1958 GUEST PROCEDURES RECORDS
30048	HI	HA	COPIES: 3	GUIDE FOR GOOD LAUNDRY AND LINEN SERVICE BRADLEY AHA LINEN SYSTEMS EQUIPMENT LAUNDRY SUPPLIES
30028	HI	HA	COPIES: 3	HOTEL FRONT OFFICE MANAGEMENT AND OPERTN DUKAS, PETER 1960 REVISED EDITION OF 30019
30042	HI	HA	COPIES: 3	INSTRUCTOR AND HIS JOB, THE ROSE, HOMER C. TRAINING TECHNIQUES
30026	HI	HA	COPIES: 3	INTRODUCTION TO HOTEL/ MOTEL MANAGEMENT AHMA 1968
20019	HI	RS	COPIES: 3	MANITOBA DATA SERVICES TRAINING MANUAL
30014	HI	HA	COPIES: 3	SUPERVISORY HOUSEKEEPING AHMA 1963 STAFF DVLPMNT CONTROLLNG COSTS
10020	HI	TN	COPIES: 4	BOOKKEEPING JOURNAL, THE FEDERAL BUSINESS DEVELOPMENT BANK FORMS OF JOURNALS
10081	HI	TN	COPIES: 4	COMMUNICATIONS AHMA STUDENT MANUAL COMMUNICATION THEORY SPEAKING SKILLS LETTER WRITING AUDIO- VISUAL TECHNIQUES
30073	HI	HA	COPIES: 4	EVERY CUSTOMER IS MY GUEST ROSS, JEAN FOOD SERVICE MANUAL
10041	HI	TN	COPIES: 4	PROFIT MOTIVATION KEY TO WAITER/ WAITRESS TRAINING AMERICAN HOTEL/ MOTEL ASSOCIATION
30032	HI	HA	COPIES: 4	UNIFORM SYSTEM OF ACCOUNTS SMALL HOTELS AHMA 1981 BALANCE SHEET ACCOUNT CLASSIFICATIONS FINANCIAL STATEMENTS
30081	HI	HA	COPIES: 7	HOUSEKEEPING TRAINING BOOKLETS,ASSORTED TRAINING MANUALS, HOUSEKEEPING
30096	HI	HA	COPIES: 8	ESSENTIALS OF GOOD TABLE SERVICE, THE CORNELL UNIV. WAITER/ WAITRESS TRAINING MANUAL
00068	HI	BK	CORNELL QUARTERLY	FEB 1981 MANAGEMENT GAMES HOSPITALITY INDUSTRY TRAINING ROLE PLAYING EXERCISE BERGER,FLORENCE
00053	HI	BK	CORNELL QUARTERLY	HOTEL AND RESTAURANT ADMINISTRATION AUGUST 1979 ATLANTIC CITY CASINOS EXECUTIVE PAY AND PERKS BIBLIOGRAPHY OF HOTEL/ RESTRANT ADMIN. KOSHER CATERING: OPERATOR GUIDE
00059	HI	BK	CORNELL QUARTERLY	HOTEL AND RESTAURANT ADMIN. AUGUST 1981 PROTECTING YOUR LEASE EFFECTIVE PUBLIC SPEAKING DISCRIMINATION IN EMPLOYMENT PRACTICES SUCCESSFUL ENTREPRENEUR BIBLIOGRAPHY OF HOTEL/ RESTRANT ADMIN
00055	HI	BK	CORNELL QUARTERLY	HOTEL AND RESTAURANT ADMIN. FEBRUARY 1980 RESTAURANT TIPPING MEETINGS MARKET BROCHURES MARKETING HOSPITALITY EDUCATION CULINARY OLYMPICS
00061	HI	BK	CORNELL QUARTERLY	HOTEL AND MOTEL ADMIN. FEBRUARY 1982 TELECONFERENCING

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				GUIDE TO RESTAURANT LAW QUALITY INNS WESTIN STRESS AND EMPLOYEES
00056		HI	BK	CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. FOOD PURCHASING ADVERTISING PUBLIC RELATIONS RESORTS AND REAL ESTATE COMPUTER SYSTEMS
00052		HI	BK	CORNELL QUARTERLY HOTEL AND RESTAURANT ADMINISTRATION MAY 1979 FOUR SEASONS HOTELS DESIGNING HOTELS FOR CHINA EXECUTN AND MEASURMNT MARKTNG PROGRMS COMPENSATION OF LODGING EXECS
00058		HI	BK	CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. MAY 1981 WAGE- HOUR LAW INFLATION PUBLIC RELATIONS FOR HOTEL OPENINGS HOW NOT TO MARKET YOUR PROPERTY EVALUATING RESTAURANT DESIGN
00054		HI	BK	CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN NOVEMBER 1979 EFFECTIVE ADVERTISING COMMUNICATIONS TECHNOLOGY STRESS MANAGEMENT TAX SAVINGS FOR HOTELIERS COPIES: 3
00057		HI	BK	CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. NOVEMBER 1980 RESTAURANT ADVERTISING SUCCESSFUL LEADERS COST ALLOCATION HOTEL DESIGNER SARAH LEE TIMESHARING HOW TO TAP THE SBA'S RESOURCES
00060		HI	BK	CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. NOVEMBER 1981 HOTEL FIRE SAFETY LOGOS GUEST SURVEYS INCOME STATEMENTS EXECUTIVE CHEF: MANAGER OR CULINARIAN
00048		HI	BK	CORNELL QUARTERLY, THE HOTEL AND RESTAURANT ADMINISTRATION FEBRUARY 1981 WINE BARS NEWSPAPER ADVERTISING FOR HOTELS, RSTRNT INTERNATIONAL TRAVELLERS SEXUAL HARASSMENT CHARGES, PREVENTION OF
30096		HI	HA	CORNELL UNIV. WAITER/ WAITRESS TRAINING MANUAL COPIES: 0 ESSENTIALS OF GOOD TABLE SERVICE, THE
10017		HI	TM	CORNER STORE, THE CASE STUDY WORKBOOK FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2
00106		HI	BK	CORPORATE ADMINISTRATION MANAGEMENT EMPLOYEES HOSPITALITY MANAGEMENT, DIMENSIONS OF VOLUME 1 KRECK, LOTHAR
30084		HI	HA	CORRECT CASHIER, THE LEFLER, JANET HOTEL AND RESTAURANT CASHIERS
00057		HI	BK	COST ALLOCATION HOTEL DESIGNER SARAH LEE TIMESHARING HOW TO TAP THE SBA'S RESOURCES CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. NOVEMBER 1980 RESTAURANT ADVERTISING SUCCESSFUL LEADERS
30119		HI	HA	COST COMPARISON OF RESERVATION SYSTEMS AHMA 1970 EXTERNAL RESERVATION SERVICES ANALYSIS
10105		HI	TM	COST CONTROL PERSONNEL ADMINISTRATIVE POLICIES FOODSERVICE OPERATIONS MANUAL BIRCHFIELD,JOHN CBI MENU PLANNING PURCHASING AND STORAGE FOOD PRODUCTION SANITATION
30025		HI	HA	COST CONTROL PRODUCTION PLANNING INVENTORY FOOD AND BEVERAGE CONTROLS AHMA 1971
00084		HI	BK	COST CONTROL FOR THE HOSPITALITY INDSTRY COLTMAN,MICHAEL CBI BUDGETING INVENTORY CONTROL BAR COST CONTROL FOOD COST EVALUATION LABOUR COST ASSET MANAGEMENT
30046		HI	HA	COST ESTIMATES PLANNING OPERATING MOTELS AND MOTOR HTLS POOD, G. PLANNING SERVICES SITE SELECTION
00085		HI	BK	COST MANAGEMENT HOSPITALITY MANAGEMENT ACCOUNTING COLTMAN, MICHAEL SECOND EDITION CBI FINANCIAL STATEMENTS RATIO ANALYSIS INTERNAL CONTROL
00075		HI	BK	COST MANAGEMENT MENUS ADVERTISING PERSONNEL SUCCESSFUL RESTAURANT OPERATION CHIFFRILLER,T.F. CBI 1982 FINANCING AND MONEY MANAGEMENT LEGAL REQUIREMENTS

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30053		HI	HA	COSTING BUSINESS MANAGEMENT-HOTELS,MOTELS,RSTRNT LUNDBERG, DONALD PRODUCTIVITY INCOME CONTROL SYSTEMS
10029		HI	TM	COURSE CATALOGUE FEDERAL BUSINESS DEVELOPMENT BANK BOOKKEEPING AND ACCOUNTING COURSES FINANCE AND TAXATION COURSES HUSPITALITY / TOURISM COURSES MARKETING COURSES OWNER / MANAGER COURSES
20026		HI	RS	COURSE OUTLINES COOKING COURSES HOTEL ADMIN. COURSES RED RIVER COMMUNITY COLLEGE
20027		HI	RS	COURSE SYLLABI EDUCATIONAL INSTITUTE OF AHMA 1980
10085		HI	TM	COURSE TEXT SUPERVISORY CONCEPTS COMMUNICATION DELEGATING TRAINING USE WITH 10084 SUPERVISORY DEVELOPMENT AHMA
10106		HI	TM	CRAWFORD,HOLLIE INTERNATIONAL SYSTEM OF UNITS MATHEMATICS BUSINESS SITUATIONS INVOLVING MATH CONVERTING RECIPES FINANCIAL STATEMENTS SAMPLE QUESTIONS,PROBLEMS METRIC WORKBOOK FOR FOODSERVICE(LODGING)
00017		HI	BK	CREATING NEW MARKETS FOR HOTELS/ MOTELS WEEKEND PACKAGES LODGING REPRINTS
00110		HI	BK	CREATIVE BANQUETING HOW TO SELL BANQUETS TAYLOR,DEREK SECOND EDITION CBI SALES PRESENTATIONS ADVERTISING
30019		HI	HA	CREDIT ACCOUNTING AND CONTROL HOTEL FRNT OFFICE MNGMENT AND OPERATION DUKAS, PETER 1957 ROOM SALESMANSHIP REGISTRATN PROCDRES
00018		HI	BK	CREDIT FUNCTION: SMALL HOTELS FINANCIAL MANAGEMENT: SMALL HOTELS LODGING REPRINTS FINANCIAL MANAGEMENT OPERATING BUDGETS FORECASTING INTERNAL CONTROL ACCOUNTS RECEIVABLE RISK MANAGEMENT
00027		HI	BK	CREDIT LOSSES SECURITY MANUAL WRITING LODGING REPRINT SECURITY FEMALE CRIMINALS POSING AS PROSTITUTES KEY CONTROL BOMB THREATS
30011		HI	HA	CREDITS AND COLLECTIONS INSTRUCTOR GUIDE DEPT OF MNPWER AND IMMGRTN 1968
00071		HI	BK	CRITERIA FR EVALUATING HUMN RESRCE DULPT LIPPITT, GORDON TRAINING AND DEVELOPMENT JOURNAL 1976
10036		HI	TM	CULINARY INSTITUTE OF AMERICA CATALOG 1980-81 ACADEMIC CALENDAR
00055		HI	BK	CULINARY OLYMPICS CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. FEBRUARY 1980 RESTAURANT TIPPING MEETINGS MARKET BROCHURES MARKETING HOSPITALITY EDUCATION
00107		HI	BK	CURRAN, PATRICK CBI PREPARATIONS MANAGEMENT PROCEDURES TOUR MANAGEMENT AS A CAREER TOUR MANAGEMENT,PRINCIPLS AND PROCEDURES
30058		HI	HA	CUSTOMER RELATIONS PHILLIPS MICROSKILLS CORP.
10057		HI	TM	CUSTOMER RELATIONS TRAINING CARDS PHILLIPS MICROSKILLS CORP.
10095		HI	TM	CUSTOMER RELATIONS WINE SERVICE HOUSEKEEPING ACCENT HOSPITALITY PROGRAM SASKATCHEWAN DEPT. OF TOURISM ADVERTISING MOBILE TRAINING
30062		HI	HA	DAHL, J.O. BELLMAN AND ELEVATOR OPERATOR
10101		HI	TM	DAHNER,SONDRA SECOND EDITION CBI PERSONAL APPEARANCE ROLE IN THE ORGANIZATION TABLE SERVICE AND SETTINGS MEAL SERVICE WINE AND BAR SERVICE WAITER AND WAITRESS TRAINING MANUAL

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30040	HI		HA	DARBY, PAUL BALANCE SHEETS LEDGERS BASIC METHODS ACCOUNTING ELEMENTARY BAUER, ROYAL
20015	HI		RS	DATA PROCESSING MANAGEMENT DEVELOPMENT MARKETING DELTAVISION CATALOG SUMMARY JANUARY 1982 DELTAVISION LIBRARY AND SERVICE SYSTEM TRAINING AND INFORMATION PROGRAMS
10005	HI		TM	DATA PROCESSING TITLES HOSPITALITY TITLES FOODSERVICE TITLES MCB BOOK NEWS 1982 BUSINESS TITLES
00087	HI		BK	DAY CARE CENTRE DESIGN HOTEL/MOTEL DESIGN ANATOMY OF FOODSERVICE DESIGN-2 CBI DESIGN AND LAYOUTS SPECIALTY RESTAURANT DESIGN HOSPITAL DESIGN
10064	HI		TM	DEALING WITH TOURISTS HOSPITALITY PLUS MANITOBA DEPT.TOURISM ECONOMIC DEVLPMENT
30069	HI		HA	DEATH, JAMES 1887 BEER OF THE BIBLE, THE
20020	HI		RS	DEC 1981 HISTORICAL TRENDS EMPLOYMENT GROWTH WAGES WOMEN IN THE MANITOBA LABOUR MARKET STATISTICAL COMPENDIUM MANITOBA DEPT LABOUR AND MANPOWER
30127	HI		HA	DEC. 1972 MANITOBA HOTEL INDUSTRY GENERAL INDUSTRY REPORT
00005	HI		BK	DECISION-MAKING INTERVIEWS PROBLEM-SOLVING INTERVIEWS INFORMATION-EXCHANGE INTERVIEWS PERSONNEL INTERVIEWING LOPEZ,FELIX M. MCGRAW-HILL HUMAN COMMUNICATION
10085	HI		TM	DELEGATING TRAINING USE WITH 10084 SUPERVISORY DEVELOPMENT AMMA COURSE TEXT SUPERVISORY CONCEPTS COMMUNICATION
10084	HI		TM	DELEGATING WORK TRAINING SUPERVISORY DEVELOPMENT AMMA STUDENT MANUAL SUPERVISORY CONCEPTS HUMAN RELATIONS COMMUNICATION
20015	HI		RS	DELTAVISION CATALOG SUMMARY JANUARY 1982 DELTAVISION LIBRARY AND SERVICE SYSTEM TRAINING AND INFORMATION PROGRAMS DATA PROCESSING MANAGEMENT DEVELOPMENT MARKETING
20015	HI		RS	DELTAVISION LIBRARY AND SERVICE SYSTEM TRAINING AND INFORMATION PROGRAMS DATA PROCESSING MANAGEMENT DEVELOPMENT MARKETING DELTAVISION CATALOG SUMMARY JANUARY 1982
30036	HI		HA	DEPARTMENTAL OPERATIONS UNIFORM CLASSIFICATION OF ACCOUNTS MOTELS, MOTELS 1960 ROOMS OPERATION
30006	HI		HA	DEPT OF MANPWR AND IMMGRATN 1973 INVENTORY CONTROL PURCHASING SPECIFICATIONS PURCHASING
30011	HI		HA	DEPT OF MNPWER AND IMMGRTN 1968 CREDITS AND COLLECTIONS INSTRUCTOR GUIDE
30122	HI		HA	DEPT. OF MANPWR AND IMMGRTN 1967 MANPOWER REQUIREMENTS OF HOSPITLTY INDTY
10042	HI		TM	DESIGN CONSTRUCTION CANADIAN GOVERNMENT OFFICE OF TOURISM PLANNING CANADIAN CAMPGROUNDS CAMPGROUND DEVELOPMENT AND MANAGEMENT FEASIBILITY PLANNING
00086	HI		BK	DESIGN AND LAYOUT IDEAS COLLEGE FOODSERVICE COFFEE SHOP DESIGN INDUSTRIAL FOODSRVCE DESIGN OFFICE EMPLOYEE FOODSRVCE ANATOMY OF FOODSERVICE DESIGN-1
00087	HI		BK	DESIGN AND LAYOUTS SPECIALTY RESTAURANT DESIGN HOSPITAL DESIGN DAY CARE CENTRE DESIGN HOTEL/MOTEL DESIGN ANATOMY OF FOODSERVICE DESIGN-2 CBI
30030	HI		HA	DESIGN OF PROPERTIES COPIES: 2 HOTELS, HOTELS, RESTAURANTS AND BARS SECOND EDITION 1960
30029	HI		HA	DESIGN OF PROPERTIES HOTELS,HOTELS,RESTAURANTS AND BARS 1953 ARCHITECTURAL RECORD
00078	HI		BK	DESIGN,PLANNING, EQUIPMENT IMPROVEMENTS MANAGEMENT SCHOOLS HOSPITALS INDUSTRIAL

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				FOODSERVICE ON A BUDGET KAHRL, WILLIAM 1974
00052		HI	BK	DESIGNING HOTELS FOR CHINA EXECUTN AND MEASURMNT MARKTNG PROGRMS COMPENSATION OF LODGING EXECS CORNELL QUARTERLY HOTEL AND RESTAURANT ADMINISTRATION MAY 1979 FOUR SEASONS HOTELS
00093		HI	BK	DESTINATION DEVELOPMENT CARIBBEAN AND MEXICAN TOURIST DVLPMNT TRAVEL MARKET RESEARCH TOURIST BUSINESS, THE LUNDBERG, DONALD 4TH ED. CBI COMPONENTS OF TOURISM ECONOMIC IMPACT
00065		HI	BK	DESTINATION DEVELOPMENT RESEARCH MARKETING TOURIST BUSINESS, THE LUNDBERG, DONALD E. 1972 TRAVEL MODES TRAVEL AGENT
20014		HI	RS	DESTINATION MANITOBA MARCH 1982 HOSPITALITY INDSTRY MNPOWER NEEDS SURVEY
10001		HI	TM	DEVELOPING GROUP BUSINESS MARKET GROUP BUSINESS, THE BUSINESS OF ONTARIO MINISTRY TOURISM AND INDUSTRY
00064		HI	BK	DEVELOPMENT HISTORY MARKETING TOURISM- PAST, PRESENT, AND FUTURE BURKART,A.J. MEDLIK, S. 1974 STATISTICS
00067		HI	BK	DEVELOPMENT OF MARKET CONVENTION SALES TECHNIQUES CONVENTION SERVICING CONVENTION SALES AND SERVICES ASTROFF MILTON T. ABBEY JAMES R.
00021		HI	BK	DEVELOPMENT OF MOTOR HOTELS, THE INERIOR DESIGN KITCHEN DESIGN ARCHITECT, ROLE OF BORROWING MONEY, HOW TO LODGING REPRINTS
20097		HI	MA	DEVELOPMENT OF SKILLS COPIES: 2 1971 EMPLOYMENT IN CANADIAN HOTELS, RESTAURNT BOSSEN, MARIANNE OCCUPATIONAL STRUCTURE
10060		HI	TM	DIDACTOTEL 1979 BETTER SERVICE IN A RESTAURANT IMPROVEMENT COURSE
10034		HI	TM	DINING ROOM MANAGEMENT MINCHELLA, DENISE M. NATIONAL RESTAURANT ASSOC.
00040		HI	BK	DINING ROOM ORGANIZATION SAFETY AND SANITATION BEVERAGE SERVICE MERCHANDISING FOOD BANQUETS FULLY ILLUSTRATED PROFESSIONAL HOST, THE CBI
00051		HI	BK	DINING ROOM ORGANIZATION TRAINING STAFF PROFESSIONAL DINING ROOM MANAGEMENT KING,CAROL A. SUPERVISING SERVING PERSONNEL
10031		HI	TM	DIRECTORY OF COURSES TOURISM HOSPITALITY RECREATION 1980-82 CANADIAN GOVERNMENT OFFICE OF TOURISM COPIES: 3
20025		HI	RS	DIRECTORY OF INDUSTRY LABOR AND TRAINING CGOT HOSPITALITY TRAINING FUNDING RESEARCH THRIGE
00097		HI	BK	DISCRIMINATION HIRING EQUAL OPPORTUNITY LAWS EQUAL OPPORTUNITY HANDBOOK STOKES, ARCH CBI
00059		HI	BK	DISCRIMINATION IN EMPLOYMENT PRACTICES SUCCESSFUL ENTREPRENEUR BIBLIOGRAPHY OF HOTEL/ RESTRANT ADMIN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. AUGUST 1981 PROTECTING YOUR LEASE EFFECTIVE PUBLIC SPEAKING
00112		HI	BK	DISHWASHING FOOD PROTECTION SANITATION FOR FOOD SERVICE WORKERS RICHARDSON,TREVA THIRD EDITION CBI ORGANISMS CAUSING ILLNESS PEST CONTROL
00063		HI	BK	DISTRESSED PROPERTIES HOTEL- MOTEL ARTICLES , ASSORTED TOPICS HOTEL DESIGN BUDGET HOTELS SMALL CHAINS MODERNIZATION
00101		HI	BK	DITTNER, PAUL SECOND EDITION CBI PURCHASING CONTROL FOOD COSTING BEVERAGE CONTROL CONTROLLING LABOUR COSTS FOOD,BEVERAGE AND LABOR COST CONTROLS

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00069		HI	BK	DP PEOPLE MOTIVATION AND MANAGEMENT GARY SLAUGHTER CORPORATION MANAGEMENT APPROACHS FOR DP SUPERVISORS MANAGER ROLE IN IMPROVED DP PEOPLE COMM
00050		HI	BK	DRAM SHOP ACTS BRIDGING THEORY AND PRACTICE IN CURRICLM CARIBBEAN HOTEL MNGEMENT PROGRAM CASH MNGEMENT FOR HOTELS CASE METHOD OF CLASSRM INSTRUCTION JOURNAL OF HOSPITALITY EDUCATION, THE VOL 6, NO. 2 WINTER 1982
30019		HI	HA	DUKAS, PETER 1957 ROOM SALESMANSHIP REGISTRATN PROCDRES CREDIT ACCOUNTING AND CONTROL HOTEL FRNT OFFICE MNGMENT AND OPERATION
30028		HI	HA	DUKAS, PETER 1960 REVISED EDITION OF 30019 COPIES: 3 HOTEL FRONT OFFICE MANAGEMENT AND OPERTN
00077		HI	BK	DUKAS, PETER 1976 CONTROL SYSTEMS PROFIT CONTROL EXPENSE CONTROLS FOOD COST CONTROL LABOR COST CONTROL LIQUOR CONTROL PLANNING PROFITS IN FOOD,LODGING INDUSTY
00105		HI	BK	DYER,DEWEY REVISED EDITION CBI PLANNING MARKETING MENU PLANNING FACILITY DESIGN STAFFING KITCHEN DESIGN SO YOU WANT TO START A RESTAURANT ?
00093		HI	BK	ECONOMIC IMPACT DESTINATION DEVELOPMENT CARIBBEAN AND MEXICAN TOURIST DVLPMNT TRAVEL MARKET RESEARCH TOURIST BUSINESS, THE LUNDBERG, DONALD 4TH ED. CBI COMPONENTS OF TOURISM
30078		HI	HA	ECONOMIC PROSPECTS CANADIAN ROYAL COMMISSION 1957
20009		HI	RS	ECONOMIC SERVICES BRANCH CANADA EMPLOYMNT AND IMMGRATN COMMISSION RESEARCH BRANCH MAN DEPT OF LABOUR AND MANPOWER OCCUPATNL SKILL SHORTAGES IN MANITOBA QUARTERLY REPORT MAY 1981
10044		HI	TM	EDUCATIONAL INSTITUTE OF AM. HTL.MTL.ASS WORKSHOPS IN TEACHING STRATEGIES. EFFECTIVE TEACHING TECHNIQUES
20027		HI	RS	EDUCATIONAL INSTITUTE OF AHMA 1980 COURSE SYLLABI
10077		HI	TM	EDUCATIONAL SEMINAR NATIONAL RESTAURANT ASSOC. TRAINING SKILLS
00054		HI	BK	EFFECTIVE ADVERTISING COMMUNICATIONS TECHNOLOGY STRESS MANAGEMENT TAX SAVINGS FOR HOTELIERS COPIES: 3 CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN NOVEMBER 1979
20001		HI	RS	EFFECTIVE BEHAVIOUR MANAGEMENT LTD. MANAGEMENT SKILLS DEVELOPMENT TRAINING PROGRAMS
00006		HI	BK	EFFECTIVE BUSINESS REPORTS POE,ROY W. MCGRAW-HILL WRITING EFFECTIVE REPORTS FORMALLY STRUCTURED REPORTS ORGANIZING AND WRITING THE REPORT WRITING EFFECTIVE BUSINESS LETTERS
00059		HI	BK	EFFECTIVE PUBLIC SPEAKING DISCRIMINATION IN EMPLOYMENT PRACTICES SUCCESSFUL ENTREPRENEUR BIBLIOGRAPHY OF HOTEL/ RESTRANT ADMIN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. AUGUST 1981 PROTECTING YOUR LEASE
10044		HI	TM	EFFECTIVE TEACHING TECHNIQUES EDUCATIONAL INSTITUTE OF AM. HTL.MTL.ASS WORKSHOPS IN TEACHING STRATEGIES.
30137		HI	HA	EFFICIENT ROOM CLERK LEARNING PROGRAM LEARNING INFORMATION INC.
30004		HI	HA	ELECTRICAL SYSTEMS PLUMBING HEATING STRUCTURAL MAINTENANCE FIRE PROTECTION MAINTENANCE AND ENGINEERING AHMA 1972
20006		HI	RS	ELEMENTS OF POLICY ON PART-TIME EMPLYMNT REPORT TO MINISTER EMPLOYMNT AND IMMGRTN CANADA EMPLMNT AND IMMGRTN ADVSRY COUNCL MARCH 13 1981

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00045		HI	BK	EMPLOYEE APPRAISAL BEHAVIOR MOD LABOR RELATIONS MNGMENT OF PEOPLE IN HTLS,RSTRNTS,CLUBS LUNDBERG, DONALD E. ARNATAS, JAMES P. MANAGEMENT MOTIVATION
10074		HI	TM	EMPLOYEE RELATIONS PERSONNEL MANAGEMENT HUMAN RESOURCES MANAGEMENT COURSE TRAINEE MANUAL TIAC
00003		HI	BK	EMPLOYEE SANITATION TRAINING PEST CONTROL STANDARDS AND REGULATIONS,SANITATION ACCIDENT PREVENTION APPLIED FOODSERVICE SANITATION NIFI SANITATION AND HEALTH SAFE STORAGE
10102		HI	TM	EMPLOYEE TRAINING MOTIVATION TRAINING MANUAL WENZEL,WILLIAM USING MOTIVATION AND REINFORCEMENT
00106		HI	BK	EMPLOYEES HOSPITALITY MANAGEMENT, DIMENSIONS OF VOLUME 1 KRECK, LOTHAR CORPORATE ADMINISTRATION MANAGEMENT
10092		HI	TM	EMPLOYEES ROLE OF MANAGERS COMMUNICATION HUMAN RELATIONS FOR HOTEL/MOTEL SUPRVSRS AHMA TRAINING MANUAL
20020		HI	RS	EMPLOYMENT GROWTH WAGES WOMEN IN THE MANITOBA LABOUR MARKET STATISTICAL COMPENDIUM MANITOBA DEPT LABOUR AND MANPOWER DEC 1981 HISTORICAL TRENDS
30097		HI	MA	EMPLOYMENT IN CANADIAN HOTELS, RESTAURNT BOSSEN, MARIANNE OCCUPATIONAL STRUCTURE DEVELOPMENT OF SKILLS COPIES: 2 1971
20008		HI	RS	EMPLOYMENT OPPORTUNITIES FOR THE 1980'S PARLIAMTARY TASK FORCE, WORK FOR TOMORROW
00019		HI	BK	ENERGY AUDIT MANAGER TRAINING THEFT PREVENTION FINANCING SMALL MOTEL PROPERTIES FRONT OFFICE ROOM QUALITY LODGING REPRINTS PROFITABLE OPERATION SMALL HOTEL/MOTELS HIRING
00012		HI	BK	ENERGY COSTS ENERGY REQUIREMENTS LODGING REPRINTS MANAGING ENERGY COSTS
00012		HI	BK	ENERGY REQUIREMENTS LODGING REPRINTS MANAGING ENERGY COSTS ENERGY COSTS
00020		HI	BK	ENERGY SAVING KITCHEN ENERGY SAVING LAUNDRY ENERGY SAVING SWIMMING POOL ENERGY SAVING HOTEL ENERGY SAVING LODGING REPRINT
20005		HI	RS	ENTERPRISE HOW AMERICAN BUSINESS WORKS MARLIN VIDEO- FILM TRAINING
00079		HI	BK	ENVIRONMENT OF PERSONNEL MANAGEMENT MARKET ENCOUNTERS STAFFING PROCEDURES LABOUR RELATIONS HOSPITALITY PERSONNEL MANAGEMENT MORGAN,WILLIAM CBI 1979
00114		HI	BK	ENVIRONMENTAL CONSERVATION TOURIST FLOW ANALYSIS TOURISM AND RECREATION DEVELOPMENT LAWSON,FRED CBI PHYSICAL PLANNING HANDBOOK BASIC FACILITIES RESORT OPERATION RECREATIONAL PARKS REGIONAL PLANNING
00097		HI	BK	EQUAL OPPORTUNITY HANDBOOK STOKES, ARCH CBI DISCRIMINATION HIRING EQUAL OPPORTUNITY LAWS
00097		HI	BK	EQUAL OPPORTUNITY LAWS EQUAL OPPORTUNITY HANDBOOK STUKES, ARCH CBI DISCRIMINATION HIRING
30048		HI	MA	EQUIPMENT LAUNDRY SUPPLIES COPIES: 3 GUIDE FOR GOOD LAUNDRY AND LINEN SERVICE BRADLEY AHA LINEN SYSTEMS
00062		HI	BK	EQUIPMENT SANITATION WINE AND BEVERAGE SERVICE MANAGEMENT OF SERVICE, THE RESTAURANT MANAGEMENT GOODMAN, RAYMOND J. MCB CO. 1979 PSYCHOLOGY OF SERVICE HUMAN RELATIONS IN SERVICE
00095		HI	BK	EQUIPMENT BUYING SPECIALTY EQUIPMENT REFRIGERATION WASTE-HANDLING EQUIPMENT STORAGE FULLY ILLUSTRATED COOKING EQUIPMENT, COMPLETE BOOK OF WILKINSON, JULE CBI

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00082		HI	BK	ESHBACH, CHARLES THIRD EDITION CBI RECEIVING STORING KITCHEN LAYOUTS OPERATING BUDGETS PURCHASING FOOD STORAGE CONTROLS FOODSERVICE MANAGEMENT
00074		HI	BK	ESHBACH,CHARLES E. 1974 SELECTD ARTICLES ON FOOD SRVCE RESEARCH CHANGES IN FOOD SERVICE INDUSTRY SYSTEMS CHANGES SCHOOL AND INSTITUTIONAL FEEDING STANDARDS AND QUALITY FOOD SERVICE TRENDS
30096		HI	MA	ESSENTIALS OF GOOD TABLE SERVICE, THE CORNELL UNIV. WAITER/ WAITRESS TRAINING MANUAL COPIES: 8
10045		HI	TM	ESTABLISHING A TRAINING PHILOSOPHY REPRINT MARTIN BROADWELL TRAINING WORLD MAGAZINE 1979
00058		HI	BK	EVALUATING RESTAURANT DESIGN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. MAY 1981 WAGE- HOUR LAW INFLATION PUBLIC RELATIONS FOR HOTEL OPENINGS HOW NOT TO MARKET YOUR PROPERTY
10059		HI	TM	EVERY CUSTOMER IS MY GUEST FOOD SERVICE MANUAL JEAN ROSS NOVA SCOTIA TRADE AND INDUSTRY 1964
10051		HI	TM	EVERY CUSTOMER IS MY GUEST FOOD SERVICE MANUAL FR SMALL HTLS RSTRNT ROSS JEAN 1963 WAITER / WAITRESS TRAINING MANUAL
30117		HI	MA	EVERY CUSTOMER IS MY GUEST FOOD SERVICE MANUAL ROSS, JEAN 1963
30073		HI	MA	EVERY CUSTOMER IS MY GUEST ROSS, JEAN FOOD SERVICE MANUAL COPIES: 4
00060		HI	BK	EXECUTIVE CHEF: MANAGER OR CULINARIAN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. NOVEMBER 1981 HOTEL FIRE SAFETY LOGOS GUEST SURVEYS INCOME STATEMENTS
00053		HI	BK	EXECUTIVE PAY AND PERKS BIBLIOGRAPHY OF HOTEL/ RESTRANT ADMIN. KOSHER CATERING: OPERATOR GUIDE CORNELL QUARTERLY HOTEL AND RESTAURANT ADMINISTRATION AUGUST 1979 ATLANTIC CITY CASINOS
00052		HI	BK	EXECUTN AND MEASURMNT MARKTNG PROGRMS COMPENSATION OF LODGING EXECS CORNELL QUARTERLY HOTEL AND RESTAURANT ADMINISTRATION MAY 1979 FOUR SEASONS HOTELS DESIGNING HOTELS FOR CHINA
00080		HI	BK	EXPANSION COSTS ADMINISTRATIVE COSTS PROFIT FROM FOODSERVICE LEVINGS, PAT FOOD COSTS PAYROLL COSTS
30039		HI	MA	EXPENSE AND PAYROLL DICTIONARY AHMA CLASSIFICATION OF ACCOUNTS
00077		HI	BK	EXPENSE CONTROLS FOOD COST CONTROL LABOR COST CONTROL LIQUOR CONTROL PLANNING PROFITS IN FOOD,LODGING INDUSTY DUKAS, PETER 1976 CONTROL SYSTEMS PROFIT CONTROL
10004		HI	TM	EXTERNAL FINANCE FINANCIAL PLANNING FOR SMALL BUSINESS FORECASTING CASH FLOW BUDGETING FORECASTING SALES INTERNAL FINANCE
30119		HI	MA	EXTERNAL RESERVATION SERVICES ANALYSIS COST COMPARISON OF RESERVATION SYSTEMS AHMA 1970
00037		HI	BK	EYSTER JAMES J. PART 2 HOTEL MANAGEMENT CONTRACT NEGOTIATIONS OWNER AND OPERATOR BARGAINING POWER MANAGEMENT CONTRACTS
00038		HI	BK	EYSTER JAMES J. PART 3 HOTEL MANAGEMENT CONTRACTS NEGOTIATING THE PROVISIONS OF CONCERN MANAGEMENT CONTRACTS
00039		HI	BK	EYSTER JAMES J. PART 4 ADMINISTERING HOTEL MANAGEMENT CONTRACT OWNER AND OPERATOR CONCERNS, ANALYSIS OF MANAGEMENT CONTRACTS
00040		HI	BK	EYSTER JAMES J. PART 5 FUTURE OF MANAGEMENT CONTRACTS MANAGEMENT CONTRACTS
00036		HI	BK	EYSTER, JAMES J. PART 1 FACTORS INFLUENCING ADOPTION OF CONTRCTS MANAGEMENT CONTRACTS
30133		HI	MA	F.B.O.B. PARTICIPANT'S GUIDE MANAGEMENT BY OBJECTIVES AND RESULTS

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
10097		HI	TM	FACILITATORS TRAINERS ANNUAL 1982 STRUCTURED EXPERIENCES INSTRUMENTATION LECTURETTES THEORY AND PRACTICE RESOURCES
00105		HI	BK	FACILITY DESIGN STAFFING KITCHEN DESIGN SO YOU WANT TO START A RESTAURANT ? DYER,DEWEY REVISED EDITION CBI PLANNING MARKETING MENU PLANNING
00036		HI	BK	FACTORS INFLUENCING ADOPTION OF CONTRCTS MANAGEMENT CONTRACTS EYSTER, JAMES J. PART 1
00111		HI	BK	FAST FOOD AND FRANCHISING HOTEL AND RESTAURANT BUSINESS,THE LUNDBERG,DONALD THIRD EDITION HOTEL/MOTEL OPERATIONS HOTEL FOOD AND BEVERAGE OPERATIONS RESTAURANT OPERATIONS
10071		HI	TM	FAY, CLIFFORD AHMA ACCOUNTING TECHNIQUES FRONT OFFICE NIGHT AUDIT PAYROLL FOR USE WITH 10072 BASIC BOOKKEEPING FOR HOSPITLTY INDSTRY TARR, STANLEY
10072		HI	TM	FAY, CLIFFORD STUDENT MANUAL ACCOUNTING AUDIT PAYROLL COMPLEMENT TO 10071 BASIC BOOKKEEPING FOR HOSPITALTY INDSTRY TARR, STANLEY
10042		HI	TM	FEASIBILITY PLANNING DESIGN CONSTRUCTION CANADIAN GOVERNMENT OFFICE OF TOURISM PLANNING CANADIAN CAMPGROUNDS CAMPGROUND DEVELOPMENT AND MANAGEMENT
00068		HI	BK	FEASIBILITY DETERMINATION POLEDOR, ANDREW CBI CHOOSING CONVENIENCE FOOD SYSTEMS CASE STUDIES CONVENIENCE FOOD SYSTEM
00010		HI	BK	FEASIBILITY STUDIES NEW REQUIREMENTS OF FEASIBILITY STUDY ANALYZING MARKET FOR HOTEL/MOTEL ROOMS LODGING REPRINT
00060		HI	BK	FEB 1981 MANAGEMENT GAMES HOSPITALITY INDUSTRY TRAINING ROLE PLAYING EXERCISE BERGER,FLORENCE CORNELL QUARTERLY
00055		HI	BK	FEBRUARY 1980 RESTAURANT TIPPING MEETINGS MARKET BROCHURES MARKETING HOSPITALITY EDUCATION CULINARY OLYMPICS CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN.
00046		HI	BK	FEBRUARY 1981 WINE BARS NEWSPAPER ADVERTISING FOR HOTELS, RSTRNT INTERNATIONAL TRAVELLERS SEXUAL HARASSMENT CHARGES, PREVENTION OF CORNELL QUARTERLY, THE HOTEL AND RESTAURANT ADMINISTRATION
00061		HI	BK	FEBRUARY 1982 TELECONFERENCING GUIDE TO RESTAURANT LAW QUALITY INNS WESTIN STRESS AND EMPLOYEES CORNELL QUARTERLY HOTEL AND MOTEL ADMIN.
30128		HI	MA	FED. BUSINESS DEVELPMNT BANK HOW TO START A SMALL BUSINESS
10017		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2 CORNER STORE, THE CASE STUDY WORKBOOK
10013		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2 MANAGEMENT SEMINAR TIME MANAGEMENT
10014		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2 MANAGEMENT SEMINAR RETAILING
10015		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2 MANAGEMENT SEMINAR RETAILING WORKBOOK
10018		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2 MANAGEMENT SEMINAR CASH FLOW FOR SMALL BUSINESS PREPARATION OF
10019		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2 MANAGEMENT SEMINAR INCREASING YOUR PROFITS
10016		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2 MY BUSINESS PLAN STARTING YOUR OWN BUSINESS
10010		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK. BEAUGESTE RESORT HOTEL CASE 1 AVAILABLE COPIES: 2

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				CASH FLOW FOR SMALL BUSINESS
10029		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK BOOKKEEPING AND ACCOUNTING COURSES FINANCE AND TAXATION COURSES HOSPITALITY / TOURISM COURSES MARKETING COURSES OWNER / MANAGER COURSES COURSE CATALOGUE
10026		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK CASE STUDY COPIES: 2 TAXATION
10021		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK CASE STUDY STILLWATER CANOES LTD. COPIES: 2 MARKETING
10022		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK CASE STUDY TWIN FALLS ENTERPRISES LTD. COPIES: 2 MANAGEMENT
10024		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK CASE STUDY WORLD WIDE TRAVEL AGENCY LTD. COPIES: 2 MANAGEMENT
10028		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK COPIES: 2 BOOKEEPING JOURNAL, THE
10027		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK FINANCIAL ANALYSIS TERM LOAN ANALYSIS COPIES: 2 MANAGEMENT SEMINAR
10009		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK FIRPIN STOVE MANUFACTURING COMPANY CASE 3 MANAGEMENT SEMINAR HOW TO START YOUR OWN BUSINESS
10020		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK FORMS OF JOURNALS COPIES: 4 BOOKKEEPING JOURNAL, THE
10011		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK MORGAN'S PLUMBING AND HEATING CASE 3 AVAILABLE COPIES: 2 CASH FLOW FOR SMALL BUSINESS
30089		HI	MA	FEDERAL BUSINESS DEVELOPMENT BANK OWNER/ MANAGER COURSE CATALOGUE 1978
10012		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK PETE'S AUTO PARTS CASE 2 AVAILABLE COPIES: 2 CASH FLOW FOR SMALL BUSINESS
10008		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK ROSE'S FLOWER SHOP CASE 2 AVAILABLE COPIES: 2 MANAGEMENT SEMINAR HOW TO START YOUR OWN BUSINESS
10007		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK STARTER AND SONS SERVICES CASE 1 AVAILABLE COPIES: 2 MANAGEMENT SEMINAR HOW TO START YOUR OWN BUSINESS
10025		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK SUPPLEMENTARY READINGS WORLD WIDE TRAVEL AGENCY LTD. COPIES: 2 MANAGEMENT
10023		HI	TM	FEDERAL BUSINESS DEVELOPMENT BANK SUPPLEMTARY READINGS TWIN FALLS ENTERPRISES LTD. COPIES: 2 MANAGEMENT
30131		HI	MA	FEDERAL BUSINESS DEVELOPMENT BANK 1977 SYSTEMS APPROACH MANAGEMENT PROCESS
30129		HI	MA	FEDERAL GOVRMNT PROGRAMS 1978 TOURISM DEVELOPMENT
00027		HI	BK	FEMALE CRIMINALS POSING AS PROSTITUTES KEY CONTROL BOMB THREATS CREDIT LOSSES SECURITY MANUAL WRITING LODGING REPRINT SECURITY
30037		HI	MA	FESS, P. BASIC ACCOUNTING POSTING RECEIVABLES ACCOUNTING PRINCIPLES NISWONGER, C.
10029		HI	TM	FINANCE AND TAXATION COURSES HOSPITALITY / TOURISM COURSES MARKETING COURSES OWNER / MANAGER COURSES COURSE CATALOGUE FEDERAL BUSINESS DEVELOPMENT BANK BOOKKEEPING AND ACCOUNTING COURSES
10027		HI	TM	FINANCIAL ANALYSIS TERM LOAN ANALYSIS COPIES: 2 MANAGEMENT SEMINAR

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				FEDERAL BUSINESS DEVELOPMENT BANK
20011		HI	RS	FINANCIAL AND OPERATING DATA ANALYSIS LAVENTHOL AND HORWATH CANADIAN LODGING INDUSTRY 1978-1979
20021		HI	RS	FINANCIAL DATA TRENDS IN THE HOTEL INDUSTRY INTERNATIONAL EDITION 1981 PANNELL KERR FORSTER OPERATIONAL DATA
00004		HI	BK	FINANCIAL INGREDIENT, THE BOLHUIS JOHN NIFI ACCOUNTING FUNDAMENTALS FINANCIAL STATEMENTS BUDGETING FOOD COST CONTROL LABOR COST CONTROL
10003		HI	TM	FINANCIAL INGREDIENT IN FDSRVCE MANAGMNT INSTRUCTORS GUIDE NIFI
00018		HI	BK	FINANCIAL MANAGEMENT: SMALL HOTELS LODGING REPRINTS FINANCIAL MANAGEMENT OPERATING BUDGETS FORECASTING INTERNAL CONTROL ACCOUNTS RECEIVABLE RISK MANAGEMENT CREDIT FUNCTION: SMALL HOTELS
00018		HI	BK	FINANCIAL MANAGEMENT OPERATING BUDGETS FORECASTING INTERNAL CONTROL ACCOUNTS RECEIVABLE RISK MANAGEMENT CREDIT FUNCTION: SMALL HOTELS FINANCIAL MANAGEMENT: SMALL HOTELS LODGING REPRINTS
30134		HI	MA	FINANCIAL PLAN AND CONSOLIDATED BUDGET AHMA 1982
10004		HI	TM	FINANCIAL PLANNING FOR SMALL BUSINESS FORECASTING CASH FLOW BUDGETING FORECASTING SALES INTERNAL FINANCE EXTERNAL FINANCE
00004		HI	BK	FINANCIAL STATEMENTS BUDGETING FOOD COST CONTROL LABOR COST CONTROL FINANCIAL INGREDIENT, THE BOLHUIS JOHN NIFI ACCOUNTING FUNDAMENTALS
30032		HI	MA	FINANCIAL STATEMENTS COPIES: 4 UNIFORM SYSTEM OF ACCOUNTS SMALL HOTELS AHMA 1981 BALANCE SHEET ACCOUNT CLASSIFICATIONS
00065		HI	BK	FINANCIAL STATEMENTS RATIO ANALYSIS INTERNAL CONTROL COST MANAGEMENT HOSPITALITY MANAGEMENT ACCOUNTING COLTMAN, MICHAEL SECOND EDITION CBI
10106		HI	TM	FINANCIAL STATEMENTS SAMPLE QUESTIONS,PROBLEMS METRIC WORKBOOK FOR FOODSERVICE(LODGING) CRAWFORD,HOLLIE INTERNATIONAL SYSTEM OF UNITS MATHEMATICS BUSINESS SITUATIONS INVOLVING MATH CONVERTING RECIPES
00075		HI	BK	FINANCING AND MONEY MANAGEMENT LEGAL REQUIREMENTS COST MANAGEMENT MENUS ADVERTISING PERSONNEL SUCCESSFUL RESTAURANT OPERATION CHIFFRILLER,T.F. CBI 1982
10091		HI	TM	FINANCING SKI RESORT ACCOUNTING SYSTEMS MARKETING LIFTS SKI SCHOOLS SKI RESORT MANUAL ONTARIO MINISTRY OF TOURISM 1977
00019		HI	BK	FINANCING SMALL HOTEL PROPERTIES FRONT OFFICE ROOM QUALITY LODGING REPRINTS PROFITABLE OPERATION SMALL HOTEL/MOTELS HIRING ENERGY AUDIT MANAGER TRAINING THEFT PREVENTION
00032		HI	BK	FINANCING THE LODGING INDUSTRY LENDER ATTITUDES TOWRD HOTEL FINANCING SASSER,W.EARL BANKS,ROBERT L.
00096		HI	BK	FIRE PREVENTION PROFESSIONAL HOUSEKEEPER, THE SECOND EDITION TUCKER,GEORGINA CBI STAFFING CLEANING LAUNDRY TRAINING UNIFORMS
30004		HI	MA	FIRE PROTECTION MAINTENANCE AND ENGINEERING AHMA 1972 ELECTRICAL SYSTEMS PLUMBING HEATING STRUCTURAL MAINTENANCE
20010		HI	RS	FIRE SYSTEMS AUDIO-VIDEO SYSTEMS STATE OF TECHNOLGY IN LODGING INDUSTRY

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				AMERICAN HOTEL AND MOTEL ASSOCIATION TECHNOLOGY IN HOTELS, SURVEY OF 1980 INFORMATION PROCESSING TELECOMMUNICATIONS SECURITY SYSTEMS
10009		HI	TN	FIRPIN STOVE MANUFACTURING COMPANY CASE 3 MANAGEMENT SEMINAR HOW TO START YOUR OWN BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK
30102		HI	HA	FLOOR CARE AMMA FLOOR MAINTENANCE RESILIENT FLOOR CARE
30102		HI	HA	FLOOR MAINTENANCE RESILIENT FLOOR CARE FLOOR CARE AMMA
30104		HI	HA	FLOOR TOPPING GUIDE AMMA
10100		HI	TN	FOOD AND BEVERAGE INTERNAL CONTROL QUESTIONNAIRE
30014		HI	HA	FOOD AND BEVERAGE CONTROLS AMMA INSTRCTRS GUIDE
30015		HI	HA	FOOD AND BEVERAGE CONTROLS AMMA INSTRUCTORS GUIDE
30025		HI	HA	FOOD AND BEVERAGE CONTROLS AMMA 1971 COST CONTROL PRODUCTION PLANNING INVENTORY
10003		HI	TN	FOOD AND BEVERAGE MANAGEMENT AND SERVICE AMMA INSTRUCTORS GUIDE
30024		HI	HA	FOOD AND BEVERAGE MANGMENT AND SERVICE AMMA 1964 MENU PLANNING RECEIVING BAR OPERATION OPERATIONAL ANALYSIS
10104		HI	TN	FOOD AND BEVERAGE SECURITY NINEMEIR,JACK CBI THEFT SECURITY CONTROL SALES INCOME CONTROL KEY AND LOCK CONTROL
30070		HI	HA	FOOD BUYERS INFORMATION BOOK TODOROFF, ALEXANDER FOOD GRADES FOOD CHARACTERISTICS
30070		HI	HA	FOOD CHARACTERISTICS FOOD BUYERS INFORMATION BOOK TODOROFF, ALEXANDER FOOD GRADES
00004		HI	BK	FOOD COST CONTROL LABOR COST CONTROL FINANCIAL INGREDIENT, THE BOLMUIS JOHN NIFI ACCOUNTING FUNDAMENTALS FINANCIAL STATEMENTS BUDGETING
00077		HI	BK	FOOD COST CONTROL LABOR COST CONTROL LIQUOR CONTROL PLANNING PROFITS IN FOOD,LODGING INDUSTY DUKAS, PETER 1976 CONTROL SYSTEMS PROFIT CONTROL EXPENSE CONTROLS
00084		HI	BK	FOOD COST EVALUATION LABOUR COST ASSET MANAGEMENT COST CONTROL FOR THE HOSPITALITY INDSTRY COLTMAN,MICHAEL CBI BUDGETING INVENTORY CONTROL BAR COST CONTROL
00101		HI	BK	FOOD COSTING BEVERAGE CONTROL CONTROLLING LABOUR COSTS FOOD,BEVERAGE AND LABOR COST CONTROLS DITTNER, PAUL SECOND EDITION CBI PURCHASING CONTROL
00080		HI	BK	FOOD COSTS PAYROLL COSTS EXPANSION COSTS ADMINISTRATIVE COSTS PROFIT FROM FOODSERVICE LEVINGS, PAT
30070		HI	HA	FOOD GRADES FOOD CHARACTERISTICS FOOD BUYERS INFORMATION BOOK TODOROFF, ALEXANDER
00028		HI	BK	FOOD MERCHANDISING LODGING REPRINTS FOOD PURCHASING FOOD RECEIVING FOOD STORAGE FOOD PRODUCTION
00115		HI	BK	FOOD PREP TECHNIQUES PURCHASING AND STORAGE SANITATION AND SAFETY PREP AND SERVICE OF ALL MAJOR FOOD GROUP SUPPVISN AND MANAGMNT OF QUANTY FOOD PRP MORGAN,WILLIAM VOLUME FOOD SERVICE
00091		HI	BK	FOOD PRESERVATION SANITATION AND QUALITY REFRIGERATION SYSTEMS REFRIGERATION MAINTENANCE FOODSERVICE REFRIGERATION LEY, SANDRA CBI

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00028	HI	BK	FOOD PRODUCTION	FOOD MERCHANDISING LODGING REPRINTS FOOD PURCHASING FOOD RECEIVING FOOD STORAGE
10105	HI	TM	FOOD PRODUCTION	SANITATION COST CONTROL PERSONNEL ADMINISTRATIVE POLICIES FOODSERVICE OPERATIONS MANUAL BIRCHFIELD,JOHN CBI MENU PLANNING PURCHASING AND STORAGE
30108	HI	MA	FOOD PRODUCTION	STANDARDIZATION OF RECIPES STANDARDIZING RECIPES FOR INSTITUTIONS ALDRICH, PEARL
00112	HI	BK	FOOD PROTECTION	SANITATION FOR FOOD SERVICE WORKERS RICHARDSON,TREVA THIRD EDITION CBI ORGANISMS CAUSING ILLNESS PEST CONTROL DISHWASHING
00056	HI	BK	FOOD PURCHASING	ADVERTISING PUBLIC RELATIONS RESORTS AND REAL ESTATE COMPUTER SYSTEMS CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN.
00028	HI	BK	FOOD PURCHASING	FOOD RECEIVING FOOD STORAGE FOOD PRODUCTION FOOD MERCHANDISING LODGING REPRINTS
00028	HI	BK	FOOD RECEIVING	FOOD STORAGE FOOD PRODUCTION FOOD MERCHANDISING LODGING REPRINTS FOOD PURCHASING
30072	HI	MA	FOOD SALES UNLIMITED	HEINE, PAUL RESTAURANT MANAGEMENT
30074	HI	MA	FOOD SERVICE INDUSTRY	TRAINING PROGRAMS COPIES: 2
30071	HI	MA	FOOD SERVICE MANUAL	COPIES: 4 EVERY CUSTOMER IS MY GUEST ROSS, JEAN
10050	HI	TM	FOOD SERVICE MANUAL	JEAN ROSS NOVA SCOTIA TRADE AND INDUSTRY 1964 EVERY CUSTOMER IS MY GUEST
10051	HI	TM	FOOD SERVICE MANUAL FR SMALL HTLS RSTRNT	ROSS JEAN 1963 WAITER / WAITRESS TRAINING MANUAL EVERY CUSTOMER IS MY GUEST
30117	HI	MA	FOOD SERVICE MANUAL	ROSS, JEAN 1963 EVERY CUSTOMER IS MY GUEST
30098	HI	MA	FOOD SERVICE TRAINING	ON-THE-JOB TRAINING WELCH, JOHN
00074	HI	BK	FOOD SERVICE TRENDS	ESHBACH,CHARLES E. 1974 SELECTD ARTICLES ON FOOD SRVCE RESEARCH CHANGES IN FOOD SERVICE INDUSTRY SYSTEMS CHANGES SCHOOL AND INSTITUTIONAL FEEDING STANDARDS AND QUALITY
00028	HI	BK	FOOD STORAGE	FOOD PRODUCTION FOOD MERCHANDISING LODGING REPRINTS FOOD PURCHASING FOOD RECEIVING
00101	HI	BK	FOOD,BEVERAGE AND LABOR COST CONTROLS	DITTNER, PAUL SECOND EDITION CBI PURCHASING CONTROL FOOD COSTING BEVERAGE CONTROL CONTROLLING LABOUR COSTS
00102	HI	BK	FOODSERVICE AND HOTEL PURCHASING	PEDDERSEN,RAYMOND CBI PURCHASING STANDARDS PURCHASING SPECIFICATIONS STORAGE AND HANDLING SPECIFICATIONS FOR ALL FOOD GROUPS
00099	HI	BK	FOODSERVICE CAREERS ,STARTING STUDENTS	STUDENT SUCCESS BREITHAUPT, HERMAN CAREER EDUCATION CHADSEY HIGH SCHOOL PROGRAM
00082	HI	BK	FOODSERVICE MANAGEMENT	ESHBACH, CHARLES THIRD EDITION CBI RECEIVING STORING KITCHEN LAYOUTS OPERATING BUDGETS PURCHASING FOOD STORAGE CONTROLS
00078	HI	BK	FOODSERVICE ON A BUDGET	KAHRL, WILLIAM 1974 DESIGN,PLANNING, EQUIPMENT IMPROVEMENTS MANAGEMENT SCHOOLS HOSPITALS INDUSTRIAL
10105	HI	TM	FOODSERVICE OPERATIONS MANUAL	BIRCHFIELD,JOHN CBI MENU PLANNING PURCHASING AND STORAGE

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				FOOD PRODUCTION SANITATION COST CONTROL PERSONNEL ADMINISTRATIVE POLICIES
00100		HI	BK	FOODSERVICE PRODUCTIVITY AND PROFIT IDEABOOK KAHKL, WILLIAM PRODUCTIVITY MEASUREMENT LOW-COST IMPROVEMENTS REMODELLING PLANNING NEW FACILITIES
00091		HI	BK	FOODSERVICE REFRIGERATION LEY, SANDRA CBI FOOD PRESERVATION SANITATION AND QUALITY REFRIGERATION SYSTEMS REFRIGERATION MAINTENANCE
10006		HI	TM	FOODSERVICE TITLES HOSPITALITY TITLES TOURISM TITLES HEALTH CARE TITLES CBI PUBLISHING COMPANY 1981 CATALOGUE
10005		HI	TM	FOODSERVICE TITLES MCB BOOK NEWS 1982 BUSINESS TITLES DATA PROCESSING TITLES HOSPITALITY TITLES
10002		HI	TM	FOODSERVICE: A MANAGERIAL APPROACH STUDENT MANUAL NIFI
00007		HI	BK	FOODSERVICE: A MANGERIAL APPROACH AXLER,BRUCE H. NIFI MANAGEMENT SYSTEMS MARKETING SYSTEMS MENU-PLANNING PURCHASING PRODUCTION CONTROL
10071		HI	TM	FOR USE WITH 10072 BASIC BOOKKEEPING FOR HOSPITLTY INDSTRY TARR, STANLEY FAY, CLIFFORD AHMA ACCOUNTING TECHNIQUES FRONT OFFICE NIGHT AUDIT PAYROLL
00009		HI	BK	FORECASING BUDGETING PAYROLL CONTROL PROGRAMMED SALES LODGING REPRINT RADISSON SOUTH,THE CASE STUDY IN HOTEL OPERATION
00018		HI	BK	FORECASTING INTERNAL CONTROL ACCOUNTS RECEIVABLE RISK MANAGEMENT CREDIT FUNCTION: SMALL HOTELS FINANCIAL MANAGEMENT: SMALL HOTELS LODGING REPRINTS FINANCIAL MANAGEMENT OPERATING BUDGETS
10004		HI	TM	FORECASTING CASH FLOW BUDGETING FORECASTING SALES INTERNAL FINANCE EXTERNAL FINANCE FINANCIAL PLANNING FOR SMALL BUSINESS
10004		HI	TM	FORECASTING SALES INTERNAL FINANCE EXTERNAL FINANCE FINANCIAL PLANNING FOR SMALL BUSINESS FORECASTING CASH FLOW BUDGETING
00006		HI	BK	FORMALLY STRUCTURED REPORTS ORGANIZING AND WRITING THE REPORT WRITING EFFECTIVE BUSINESS LETTERS EFFECTIVE BUSINESS REPORTS POE,ROY W. MCGRAW-HILL WRITING EFFECTIVE REPORTS
10020		HI	TM	FORMS OF JOURNALS COPIES: 4 BOOKKEEPING JOURNAL, THE FEDERAL BUSINESS DEVELOPMENT BANK
00092		HI	BK	FORMULAS FULLY ILLUSTRATED QUANTITY FOOD PREPARTN,FUNDAMENTALS OF APPETIZERS,SALAD DRESSINGS, SALADS CBI HARDWICK, G.
00052		HI	BK	FOUR SEASONS HOTELS DESIGNING HOTELS FOR CHINA EXECUTN AND MEASURMNT MARKTNG PROGRMS COMPENSATION OF LODGING EXECS CORNELL QUARTERLY HOTEL AND RESTAURANT ADMINISTRATION MAY 1979
00035		HI	BK	FRANCHISE AGREEMENT ANALYSIS FRANCHISE AGREEMENT, THE UDELL, GERALD G.
00035		HI	BK	FRANCHISE AGREEMENT, THE UDELL, GERALD G. FRANCHISE AGREEMENT ANALYSIS
00033		HI	BK	FRANCHISE CHAINS REFERRAL CHAINS ADVANTAGES OF MEMBERSHIP IN MOTEL CHAINS
00034		HI	BK	FRANCHISE INFORMATION HANDLYN INNS
10054		HI	TM	FRONT DESK BUSINESS, THE FRONT DESK PROCEDURES MINISTRY OF INDUSTRY AND TOURISM 1979
10054		HI	TM	FRONT DESK PROCEDURES MINISTRY OF INDUSTRY AND TOURISM 1979 FRONT DESK BUSINESS, THE

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
10075	HI	TM		FRONT OFFICE HOTEL-MOTEL FRONT OFFICE MANAGEMENT B.C. DEPT. OF EDUCATION 1973 TRAINING PROGRAM
10071	HI	TM		FRONT OFFICE NIGHT AUDIT PAYROLL FOR USE WITH 10072 BASIC BOOKKEEPING FOR HOSPITLTY INDSTRY TARR, STANLEY FAY, CLIFFORD AHMA ACCOUNTING TECHNIQUES
00019	HI	BK		FRONT OFFICE ROOM QUALITY LOUGING REPRINTS PROFITABLE OPERATION SMALL HOTEL/MOTELS HIRING ENERGY AUDIT MANAGER TRAINING THEFT PREVENTION FINANCING SMALL MOTEL PROPERTIES
10067	HI	TM		FRONT OFFICE EQUIPMENT RESERVATION PROCEDURES BASIC FRONT OFFICE PROCEDURES TRAINING HANDBOOK RENNER,PETER HOTEL ORGANIZATION
30051	HI	MA		FRONT OFFICE EQUIPMENT RESERVATION PROCEDURES BASIC HOTEL FRONT OFFICE PROCEDURES RENNER, PETER TRAINING HANDBOOK HOTEL ORGANIZATION
30020	HI	MA		FRONT OFFICE PROCEDURES AHMA INSTRUCTORS GUIDE COMPLEMENT TO 30010 COPIES: 2
30010	HI	MA		FRONT OFFICE PROCEDURE AHMA 1958 GUEST PROCEDURES RECORDS COPIES: 3
30018	HI	MA		FRONT OFFICE PROCEDURES AHMA 1969 HOTEL ORGANIZATION CASHIERS LEGAL ASPECTS ACCOUNTING CONTROLS
30023	HI	MA		FRONT OFFICE PROCEDURES AHMA 1970
10066	HI	TM		FRONT OFFICE PROCEDURES GUEST COMPLAINTS ADDITIONAL DUTIES FRONT-OFFICE SEMINAR PARTICIPANT'S MANUAL AMERICAN HOTEL/ MOTEL INSTITUTE
10050	HI	TM		FRONT OFFICE PROCEDURES, CONTEMPORARY KASAVANA, MICHAEL INSTRUCTOR GUIDE COMPUTER INFORMATION SYSTEMS HOTEL INFORMATION SYSTEMS
30031	HI	MA		FRONT OFFICE PSYCHOLOGY HELDENBRAND, H.V.
30035	HI	MA		FRONT OFFICE SELLING SELF- STUDY GUIDE AHMA
10069	HI	TM		FRONT-OFFICE SEMINAR INSTRUCTOR GUIDE AHMA COMPLEMENT TO 10066
10066	HI	TM		FRONT-OFFICE SEMINAR PARTICIPANT'S MANUAL AMERICAN HOTEL/ MOTEL INSTITUTE FRONT OFFICE PROCEDURES GUEST COMPLAINTS ADDITIONAL DUTIES
00095	HI	BK		FULLY ILLUSTRATED COOKING EQUIPMENT, COMPLETE BOOK OF WILKINSON, JULE CBI EQUIPMENT BUYING SPECIALTY EQUIPMENT REFRIGERATION WASTE-HANDLING EQUIPMENT STORAGE
00090	HI	BK		FULLY ILLUSTRATED PROFESSIONAL HOST, THE CBI DINING ROOM ORGANIZATION SAFETY AND SANITATION BEVERAGE SERVICE MERCHANDISING FOOD BANQUETS
00092	HI	BK		FULLY ILLUSTRATED QUANTITY FOOD PREPARTN,FUNDAMENTALS OF APPETIZERS,SALAD DRESSINGS, SALADS CBI HARDWICK, G. FORMULAS
00089	HI	BK		FULLY ILLUSTRATED WINE SERVICE PROCEDURES WINE GLASSES SELLING WINE SERVING WINE
10079	HI	TM		FUNDAMENTALS OF TOURISM TOURISM DEVLPMNT MARKETING TOURISM AND THE HOSPITALITY INDUSTRY AHMA STUDENT MANUAL
20025	HI	RS		FUNDING RESEARCH THRICE DIRECTORY OF INDUSTRY LABOR AND TRAINING CGOT HOSPITALITY TRAINING
30111	HI	MA		FURNISHING AND DECORATING COLOUR SCHEMES FOR MOTELS
00040	HI	BK		FUTURE OF MANAGEMENT CONTRACTS MANAGEMENT CONTRACTS EYSTER JAMES J. PART 5

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00008	HI		BK	GAMES TRAINERS PLAY NEWSTROM, JOHN W. SCANNELL, EDWARD E. MCGRAW-HILL CONFERENCE LEADERSHIP PRESENTATION COMMUNICATION PROBLEM SOLVING
00083	HI		BK	GARDNER, JERRY 1973 CAFETERIA OPERATION VENDING CONTRACT FOODSERVICE / VENDING
00069	HI		BK	GARY SLAUGHTER CORPORATION MANAGEMENT APPROACHS FOR DP SUPERVISORS MANAGER ROLE IN IMPROVED DP PEOPLE COMM DP PEOPLE MOTIVATION AND MANAGEMENT
30127	HI		MA	GENERAL INDUSTRY REPORT DEC. 1972 MANITOBA HOTEL INDUSTRY
30126	HI		MA	GENERAL INDUSTRY REPORT MARCH 1973 MANITOBA HOTEL INDUSTRY PRODUCTVTY STUDY
10053	HI		TM	GEORGIAN COLLEGE OF APPLIED ARTS SUMMER RESORT SERVICES HOUSEMAIDS
00042	HI		BK	GOODMAN, RAYMOND J. WCB CO. 1979 PSYCHOLOGY OF SERVICE HUMAN RELATIONS IN SERVICE EQUIPMENT SANITATION WINE AND BEVERAGE SERVICE MANAGEMENT OF SERVICE, THE RESTAURANT MANAGEMENT
00109	HI		BK	GRIEVANCE HANDLING ARBITRATION COLLECTIVE BARGAINING UNION ORGANIZATION LABOR-MANAGEMENT RELATIONS HANDBOOK WITZKY,HERBERT UNION WORKER PROFILE
30063	HI		MA	GROSS,ALVA TRAINING MANUAL WAITRESSES, WAITERS,COUNTER GIRLS
10001	HI		TM	GROUP BUSINESS, THE BUSINESS OF ONTARIO MINISTRY TOURISM AND INDUSTRY DEVELOPING GROUP BUSINESS MARKET
30049	HI		MA	GROUP DYNAMICS LEADERSHIP TRAINING INCENTIVES MAKING MANAGEMENT HUMAN MARROW, ALFRED J
10066	HI		TM	GUEST COMPLAINTS ADDITIONAL DUTIES FRONT-OFFICE SEMINAR PARTICIPANT'S MANUAL AMERICAN HOTEL/ MOTEL INSTITUTE FRONT OFFICE PROCEDURES
30010	HI		MA	GUEST PROCEDURES RECORDS COPIES: 3 FRONT OFFICE PROCEDURE AHMA 1958
10090	HI		TM	GUEST RELATIONS HOTEL, MOTOR- HOTEL MANAGEMENT AHMA INSTRUCTORS GUIDE BASIC MANAGEMENT SPACE UTILIZATION SALES PROMOTION
10065	HI		TM	GUEST SECURITY PURCHASING HOUSEKEEPING SEMINAR INSTRUCTORS GUIDE AMERICAN HOTEL/ MOTEL INSTITUTE RESPONSIBILITIES OF EXECUTIVE HOUSKEEPR
00060	HI		BK	GUEST SURVEYS INCOME STATEMENTS EXECUTIVE CHEF: MANAGER OR CULINARIAN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. NOVEMBER 1981 HOTEL FIRE SAFETY LOGOS
00094	HI		BK	GUESTROOM CLEANING MAINTENANCE SCIENCE OF HOUSEKEEPING SECOND EDITION TUCKER,GINA CBI PLANNING HOUSEKEEPING DEPT. STAFFING
10040	HI		TM	GUESTS FROM ABROAD CARE AND FEEDING OF FOREIGNERS INTERNATIONAL VISITORS SERVICE MANUAL
30048	HI		MA	GUIDE FOR GOOD LAUNDRY AND LINEN SERVICE BRADLEY AHA LINEN SYSTEMS EQUIPMENT LAUNDRY SUPPLIES COPIES: 3
10098	HI		TM	GUIDE TO DO-IT-YOURSELF STRATEGIC PLAN FOR HUMAN RESOURCE DVLPMT MAY 1981 STRATEGIC PLANNING
10030	HI		TM	GUIDE TO ONTARIO TOURISM INDUSTRY ONTARIO MINISTRY OF INDUSTRY AND TOURISM BUSINESS OF FINANCING, THE
00061	HI		BK	GUIDE TO RESTAURANT LAW QUALITY INNS WESTIN STRESS AND EMPLOYEES CORNELL QUARTERLY HOTEL AND MOTEL ADMIN. FEBRUARY 1982 TELECONFERENCING

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30077		HI	HA	HALF CENTURY OF HOSPITALITY SASKATCHEWAN HOTELS ASSOCIATION
30075		HI	HA	HAMILTON, D.R. BREWERY HISTORY HOUSE OF SHEA, THE
00092		HI	BK	HARDWICK, G. FORMULAS FULLY ILLUSTRATED QUANTITY FOOD PREPARTN,FUNDAMENTALS OF APPETIZERS,SALAD DRESSINGS, SALADS CBI
30052		HI	HA	HARRIS, ELLEN TECHNICAL ASPECTS OF FOOD SERVICE PROFESSIONAL RESTAURANT SERVICE
20004		HI	RS	HEALTH AWARENESS MARLIN VIDEO- FILM TRAINING TRAINING AND HUMAN RESOURCES DEVELOPMENT WRITING SKILLS READING SKILLS SECRETARIAL STAFF DEVELOPMENT MANAGEMENT STAFF DEVELOPMENT
10006		HI	TM	HEALTH CARE TITLES CBI PUBLISHING COMPANY 1981 CATALOGUE FOODSERVICE TITLES HOSPITALITY TITLES TOURISM TITLES
30012		HI	HA	HEALTH LAWS TAXES LEGAL ASPECTS OF THE HOSPITLTY INDSTRY B.C. DEPT. OF EDUC LIABILITY WORKING CONDITIONS LABOUR- MNGMENT RELATNS
30004		HI	HA	HEATING STRUCTURAL MAINTENANCE FIRE PROTECTION MAINTENANCE AND ENGINEERING AHMA 1972 ELECTRICAL SYSTEMS PLUMBING
30072		HI	HA	HEINE, PAUL RESTAURANT MANAGEMENT FOOD SALES UNLIMITED
30031		HI	HA	HELDENBRAND, H.V. FRONT OFFICE PSYCHOLOGY
00019		HI	BK	HIRING ENERGY AUDIT MANAGER TRAINING THEFT PREVENTION FINANCING SMALL MOTEL PROPERTIES FRONT OFFICE ROOM QUALITY LODGING REPRINTS PROFITABLE OPERATION SMALL HOTEL/MOTELS
00097		HI	BK	HIRING EQUAL OPPORTUNITY LAWS EQUAL OPPORTUNITY HANDBOOK STOKES, ARCH CBI DISCRIMINATION
20020		HI	RS	HISTORICAL TRENDS EMPLOYMENT GROWTH WAGES WOMEN IN THE MANITOBA LABOUR MARKET STATISTICAL COMPENDIUM MANITOBA DEPT LABOUR AND MANPOWER DEC 1981
00064		HI	BK	HISTORY MARKETING TOURISM- PAST, PRESENT, AND FUTURE BURKART,A.J. MEDLIK, S. 1974 STATISTICS DEVELOPMENT
00046		HI	BK	HISTORY OF ALCOHOLIC BEVERAGES BEERS WINES SPIRITS PURCHASING CONTROLS SPIRITS OF HOSPITALITY, THE AMERICAN HOTEL/ MOTEL INSTITUTE
30044		HI	HA	HOKE, ANN PLANNING DAILY SPECIALS PROFITABLE MENUS MENU WORDING RESTAURANT MENU PLANNING
00108		HI	BK	HORS D'OEUVRE, THE BOOK OF GREAT JAMERICCO,TERENCE CBI APPETIZERS RECIPES
30087		HI	HA	HORWATH AND HORWATH LODGING INDUSTRY 1972
30086		HI	HA	HORWATH AND HORWATH OPERATING STATISTICS-HOTEL INDSTY-WRLDWD 1971- 1972
30033		HI	HA	HORWATH, ERNEST REVISED EDITION 1948 HOTEL ACCOUNTING
30034		HI	HA	HORWATH, ERNEST THIRD EDITION 1970 HOTEL ACCOUNTING
00087		HI	BK	HOSPITAL DESIGN DAY CARE CENTRE DESIGN HOTEL/MOTEL DESIGN ANATOMY OF FOODSERVICE DESIGN-2 CBI DESIGN AND LAYOUTS SPECIALTY RESTAURANT DESIGN
30065		HI	HA	HOSPITAL HOUSEKEEPING AHMA SUPERVISORY HOUSEKEEPING
10031		HI	TM	HOSPITALITY RECREATION 1980-82 CANADIAN GOVERNMENT OFFICE OF TOURISM COPIES: 3 DIRECTORY OF COURSES TOURISM

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10029	HI	TH	HOSPITALITY / TOURISM COURSES	MARKETING COURSES OWNER / MANAGER COURSES COURSE CATALOGUE FEDERAL BUSINESS DEVELOPMENT BANK BOOKKEEPING AND ACCOUNTING COURSES FINANCE AND TAXATION COURSES
00025	HI	BK	HOSPITALITY AND COURTESY	LODGING REPRINT WILLIAMSBURG'S MOST BEAUTIFUL RESTORATN
20024	HI	RS	HOSPITALITY AND TOURISM	CAREERS GUIDE B.C. HOSPITLTY INDSTRY RESOURCE CENTRE OCCUPATIONAL LISTINGS JOB DESCRIPTIONS
30100	HI	HA	HOSPITALITY CAREERS	MANPOWER AND IMMIGRATION CAREERS CANADA
00047	HI	BK	HOSPITALITY EDUCATION IN THE 80'S	BRIAN COOPER CANADIAN HOTEL AND RESTAURANT APRIL 1981 COLLEGE AND UNIVERSITY COURSES
00055	HI	BK	HOSPITALITY EDUCATION	CULINARY OLYMPICS CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. FEBRUARY 1980 RESTAURANT TIPPING MEETINGS MARKET BROCHURES MARKETING
20014	HI	RS	HOSPITALITY INDSTRY MANPOWER NEEDS SURVEY	DESTINATION MANITOBA MARCH 1982
10078	HI	TH	HOSPITALITY INDSTRY ACCOUNTNG FOR MNGMNT	STUDENT MANUAL AHMA ACCOUNTING PROCESSES MANAGEMENT INFORMATION SYSTEMS COPIES: 2
00068	HI	BK	HOSPITALITY INDUSTRY TRAINING	ROLE PLAYING EXERCISE BERGER,FLORENCE CORNELL QUARTERLY FEB 1981 MANAGEMENT GAMES
00085	HI	BK	HOSPITALITY MANAGEMENT ACCOUNTING	COLTMAN, MICHAEL SECOND EDITION CBI FINANCIAL STATEMENTS RATIO ANALYSIS INTERNAL CONTROL COST MANAGEMENT
00104	HI	BK	HOSPITALITY MANAGEMENT, DIMENSIONS OF	VOLUME 1 KRECK, LOTHAR CORPORATE ADMINISTRATION MANAGEMENT EMPLOYEES
00079	HI	BK	HOSPITALITY PERSONNEL MANAGEMENT	MORGAN,WILLIAM CBI 1979 ENVIRONMENT OF PERSONNEL MANAGEMENT MARKET ENCOUNTERS STAFFING PROCEDURES LABOUR RELATIONS
10064	HI	TH	HOSPITALITY PLUS	MANITOBA DEPT.TOURISM ECONOMIC DEVLPMENT DEALING WITH TOURISTS
10005	HI	TH	HOSPITALITY TITLES	FOODSERVICE TITLES MCB BOOK NEWS 1982 BUSINESS TITLES DATA PROCESSING TITLES
10006	HI	TH	HOSPITALITY TITLES	TOURISM TITLES HEALTH CARE TITLES CBI PUBLISHING COMPANY 1981 CATALOGUE FOODSERVICE TITLES
10047	HI	TH	HOSPITALITY TRAINING	ALASKA HOST PROGRAM 1981 TRAVEL INDUSTRY MANAGEMENT PROGRAM
20025	HI	RS	HOSPITALITY TRAINING	FUNDING RESEARCH THRICE DIRECTORY OF INDUSTRY LABOR AND TRAINING CGOT
10056	HI	TH	HOSPITALITY TRAINING PROGRAM	TRAINERS MANUAL ONTARIO MINISTRY OF INDUSTRY AND TOURISM
30138	HI	HA	HOSPITALITY- TOURISM SUPERVISION	MANAGEMENT DEVELOPMENT PROGRAMS ONTARIO DEPT. OF COLLEGES AND UNIVERSITY
00078	HI	BK	HOSPITALS INDUSTRIAL	FOODSERVICE ON A BUDGET KAHRL, WILLIAM 1974 DESIGN,PLANNING, EQUIPMENT IMPROVEMENTS MANAGEMENT SCHOOLS
30130	HI	HA	HOSPITALTY INDUSTRY FINANCIAL MANAGMNT	TRAVEL MANITOBA ACCOUNTING SYSTEMS
30033	HI	HA	HOTEL ACCOUNTING	HORWATH, ERNEST REVISED EDITION 1948

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30034		HI	HA	HOTEL ACCOUNTING HORWATH, ERNEST THIRD EDITION 1970
20026		HI	RS	HOTEL ADMIN. COURSES RED RIVER COMMUNITY COLLEGE COURSE OUTLINES COOKING COURSES
00061		HI	BK	HOTEL AND MOTEL ADMIN. FEBRUARY 1982 TELECONFERENCING GUIDE TO RESTAURANT LAW QUALITY INNS WESTIN STRESS AND EMPLOYEES CORNELL QUARTERLY
10038		HI	TM	HOTEL AND MOTEL HOUSEKEEPING AIDE TRAINING PROGRAM U.S. DEPT. OF HEALTH,EDUC. AND WELFARE
00053		HI	BK	HOTEL AND RESTAURANT ADMINISTRATION AUGUST 1979 ATLANTIC CITY CASINOS EXECUTIVE PAY AND PERKS BIBLIOGRAPHY OF HOTEL/ RESTRANT ADMIN. KOSHER CATERING: OPERATOR GUIDE CORNELL QUARTERLY
00059		HI	BK	HOTEL AND RESTAURANT ADMIN. AUGUST 1981 PROTECTING YOUR LEASE EFFECTIVE PUBLIC SPEAKING DISCRIMINATION IN EMPLOYMENT PRACTICES SUCCESSFUL ENTREPRENEUR BIBLIOGRAPHY OF HOTEL/ RESTRANT ADMIN CORNELL QUARTERLY
30084		HI	HA	HOTEL AND RESTAURANT CASHIERS CORRECT CASHIER, THE LEFLER, JANET
00055		HI	BK	HOTEL AND RESTAURANT ADMIN. FEBRUARY 1980 RESTAURANT TIPPING MEETINGS MARKET BROCHURES MARKETING HOSPITALITY EDUCATION CULINARY OLYMPICS CORNELL QUARTERLY
00048		HI	BK	HOTEL AND RESTAURANT ADMINISTRATION FEBRUARY 1981 WINE BARS NEWSPAPER ADVERTISING FOR HOTELS, RSTRNT INTERNATIONAL TRAVELLERS SEXUAL HARASSMENT CHARGES, PREVENTION OF CORNELL QUARTERLY, THE
00056		HI	BK	HOTEL AND RESTAURANT ADMIN. FOOD PURCHASING ADVERTISING PUBLIC RELATIONS RESORTS AND REAL ESTATE COMPUTER SYSTEMS CORNELL QUARTERLY
00111		HI	BK	HOTEL AND RESTAURANT BUSINESS,THE LUNDBERG,DONALD THIRD EDITION HOTEL/MOTEL OPERATIONS HOTEL FOOD AND BEVERAGE OPERATIONS RESTAURANT OPERATIONS FAST FOOD AND FRANCHISING
00052		HI	BK	HOTEL AND RESTAURANT ADMINISTRATION MAY 1979 FOUR SEASONS HOTELS DESIGNING HOTELS FOR CHINA EXECUTN AND MEASURMNT MARKTNG PROGRMS COMPENSATION OF LODGING EXECS CORNELL QUARTERLY
00058		HI	BK	HOTEL AND RESTAURANT ADMIN. MAY 1981 WAGE- HOUR LAW INFLATION PUBLIC RELATIONS FOR HOTEL OPENINGS HOW NOT TO MARKET YOUR PROPERTY EVALUATING RESTAURANT DESIGN CORNELL QUARTERLY
00054		HI	BK	HOTEL AND RESTAURANT ADMIN NOVEMBER 1979 EFFECTIVE ADVERTISING COMMUNICATIONS TECHNOLOGY STRESS MANAGEMENT TAX SAVINGS FOR HOTELIERS COPIES: 3 CORNELL QUARTERLY
00060		HI	BK	HOTEL AND RESTAURANT ADMIN. NOVEMBER 1981 HOTEL FIRE SAFETY LOGOS GUEST SURVEYS INCOME STATEMENTS EXECUTIVE CHEF: MANAGER OR CULINARIAN CORNELL QUARTERLY
00057		HI	BK	HOTEL AND RESTAURANT ADMIN. NOVEMBER 1980 RESTAURANT ADVERTISING SUCCESSFUL LEADERS COST ALLOCATION HOTEL DESIGNER SARAH LEE TIMESHARING HOW TO TAP THE SBA'S RESOURCES CORNELL QUARTERLY
00103		HI	BK	HOTEL AND RESTAURANT PROBLEM-SOLVING OPERATIONAL PROBLEM SOLVING KRECK,LOTHAR CBI PROBLEM ANALYSIS PULLMAN METHOD CASE STUDIES
10037		HI	TM	HOTEL AND RESTAURANT ADMINISTRATION RED RIVER COMMUNITY COLLEGE SEPT. 1981 STUDENT GUIDE
00063		HI	BK	HOTEL DESIGN BUDGET HOTELS SMALL CHAINS MODERNIZATION DISTRESSED PROPERTIES HOTEL- MOTEL ARTICLES , ASSORTED TOPICS
00057		HI	BK	HOTEL DESIGNER SARAH LEE TIMESHARING HOW TO TAP THE SBA'S RESOURCES CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. NOVEMBER 1980 RESTAURANT ADVERTISING SUCCESSFUL LEADERS

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				COST ALLOCATION
10094		HI	TM	HOTEL DUVAL PRACTICE SET AHMA PROGRESS TEST 2
00030		HI	BK	HOTEL ENERGY SAVING LODGING REPRINT ENERGY SAVING KITCHEN ENERGY SAVING LAUNDRY ENERGY SAVING SWIMMING POOL ENERGY SAVING
00060		HI	BK	HOTEL FIRE SAFETY LOGOS GUEST SURVEYS INCOME STATEMENTS EXECUTIVE CHEF: MANAGER OR CULINARIAN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. NOVEMBER 1981
00111		HI	BK	HOTEL FOOD AND BEVERAGE OPERATIONS RESTAURANT OPERATIONS FAST FOOD AND FRANCHISING HOTEL AND RESTAURANT BUSINESS,THE LUNDBERG,DONALD THIRD EDITION HOTEL/MOTEL OPERATIONS
30019		HI	HA	HOTEL FRNT OFFICE MNGMENT AND OPERATION DUKAS, PETER 1957 ROOM SALESMANSHIP REGISTRATN PROCDRES CREDIT ACCOUNTING AND CONTROL
30028		HI	HA	HOTEL FRONT OFFICE MANAGEMENT AND OPERTN DUKAS, PETER 1960 REVISED EDITION OF 30019 COPIES: 3
30076		HI	HA	HOTEL INDUSTRY OF NEW SOUTH WALES SURVEY 1958
10050		HI	TM	HOTEL INFORMATION SYSTEMS FRONT OFFICE PROCEDURES, CONTEMPORARY KASAVANA, MICHAEL INSTRUCTOR GUIDE COMPUTER INFORMATION SYSTEMS
30059		HI	HA	HOTEL MANAGEMENT MODERN HOTEL MANAGEMENT LATTIN, GERALD 1958
00038		HI	BK	HOTEL MANAGEMENT CONTRACTS NEGOTIATING THE PROVISIONS OF CONCERN MANAGEMENT CONTRACTS EYSTER JAMES J. PART 3
00037		HI	BK	HOTEL MANAGEMENT CONTRACT NEGOTIATIONS OWNER AND OPERATOR BARGAINING POWER MANAGEMENT CONTRACTS EYSTER JAMES J. PART 2
10076		HI	TM	HOTEL MANAGEMENT INFORMATION, ASSORTED COMPUTING SYSTEM SELECTION MOTIVATION WINE STUDY COURSE LABOUR RELATIONS
30062		HI	HA	HOTEL MANAGEMENT MANUALS ROOM CLERK MANUALS HOTEL MANAGER MANUALS COPIES: 14
30062		HI	HA	HOTEL MANAGER MANUALS COPIES: 14 HOTEL MANAGEMENT MANUALS ROOM CLERK MANUALS
30099		HI	HA	HOTEL MOTEL CAREER AHMA
00001		HI	BK	HOTEL MOTEL MANAGEMENT TRAINING OF HANDICAPPED FOOD SRVCE WORKR JOURNAL OF HOSPITALITY EDUCATION , THE VOLUME 6 , NUMBER 1 SUMMER 1981 PLANNING MODEL FOR FOOD SRVCE OPERATORS ASSESSING BOTTLES SALES VALUES
30018		HI	HA	HOTEL ORGANIZATION CASHIERS LEGAL ASPECTS ACCOUNTING CONTROLS FRONT OFFICE PROCEDURES AHMA 1969
30051		HI	HA	HOTEL ORGANIZATION FRONT OFFICE EQUIPMENT RESERVATION PROCEDURES BASIC HOTEL FRONT OFFICE PROCEDURES RENNER, PETER TRAINING HANDBOOK
10067		HI	TM	HOTEL ORGANIZATION FRONT OFFICE EQUIPMENT RESERVATION PRUCEDURES BASIC FRONT OFFICE PROCEDURES TRAINING HANDBOOK RENNER,PETER
10086		HI	TM	HOTEL ORGANIZATION HOTEL- MOTEL MANAGEMENT, INTRODUCTN TO AHMA STUDENT MANUAL INDUSTRY DYNAMICS
10087		HI	TM	HOTEL ORGANIZATION USE WITH 10086 HOTEL- MOTEL MANAGEMENT, INTRODUCTN TO AHMA INSTRUCTORS GUIDE INDUSTRY DYNAMICS

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
10032		HI	TN	HOTEL SALES MANAGEMENT ASSOCIATION CAREER DEVELOPMENT WORKSHOP PROGRAM ADVANCED SALES AND MARKETING
10033		HI	TN	HOTEL SALES MANAGEMENT ASSOCIATION CAREER DEVELOPMENT WORKSHOP PROGRAM SALES-OPERATIONS INTERRELATIONSHIPS
30003		HI	MA	HOTEL- MOTEL ACCOUNTING AHMA 1967 BASIC ACCOUNTING PROCEDURES
00063		HI	BK	HOTEL- MOTEL ARTICLES , ASSORTED TOPICS HOTEL DESIGN BUDGET HOTELS SMALL CHAINS MODERNIZATION DISTRESSED PROPERTIES
30017		HI	MA	HOTEL- MOTEL FRONT OFFICE MANAGEMNT COLTMAN, M 1967
30013		HI	MA	HOTEL- MOTEL LAW AHMA 1968 LIABLTY NEGLIGENCE LABOUR LAW
10087		HI	TN	HOTEL- MOTEL MANAGEMENT, INTRODUCTN TO AHMA INSTRUCTORS GUIDE INDUSTRY DYNAMICS HOTEL ORGANIZATION USE WITH 10086
10086		HI	TN	HOTEL- MOTEL MANAGEMENT, INTRODUCTN TO AHMA STUDENT MANUAL INDUSTRY DYNAMICS HOTEL ORGANIZATION
10075		HI	TN	HOTEL-MOTEL FRONT OFFICE MANAGEMENT B.C. DEPT. OF EDUCATION 1973 TRAINING PROGRAM FRONT OFFICE
00087		HI	BK	HOTEL/MOTEL DESIGN ANATOMY OF FOODSERVICE DESIGN-2 CBI DESIGN AND LAYOUTS SPECIALTY RESTAURANT DESIGN HOSPITAL DESIGN DAY CARE CENTRE DESIGN
00111		HI	BK	HOTEL/MOTEL OPERATIONS HOTEL FOOD AND BEVERAGE OPERATIONS RESTAURANT OPERATIONS FAST FOOD AND FRANCHISING HOTEL AND RESTAURANT BUSINESS,THE LUNDBERG,DONALD THIRD EDITION
30075		HI	MA	HOUSE OF SHEA, THE HAMILTON, O.R. BREWERY HISTORY
10095		HI	TN	HOUSEKEEPING ACCENT HOSPITALITY PROGRAM SASKATCHEWAN DEPT. OF TOURISM ADVERTISING MOBILE TRAINING CUSTOMER RELATIONS WINE SERVICE
30107		HI	MA	HOUSEKEEPING AIDE, HOTEL- MOTEL TRAINING MANUAL UNITED STATES DEPT. EDUCATION
10045		HI	TN	HOUSEKEEPING SEMINAR INSTRUCTORS GUIDE AMERICAN HOTEL/ MOTEL INSTITUTE RESPONSIBILITIES OF EXECUTIVE HOUSKEEPR GUEST SECURITY PURCHASING
30081		HI	MA	HOUSEKEEPING TRAINING BOOKLETS,ASSORTED TRAINING MANUALS, HOUSEKEEPING COPIES: 7
30066		HI	MA	HOUSEKEEPING- HTLS,HTLS,HSPTLS,SCHOOLS BRIGHAM, GRACE
10053		HI	TN	HOUSEMAIDS GEORGIAN COLLEGE OF APPLIED ARTS SUMMER RESORT SERVICES
20005		HI	RS	HOW AMERICAN BUSINESS WORKS MARLIN VIDEO- FILM TRAINING ENTERPRISE
00058		HI	BK	HOW NOT TO MARKET YOUR PROPERTY EVALUATING RESTAURANT DESIGN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. MAY 1981 WAGE- HOUR LAW INFLATION PUBLIC RELATIONS FOR HOTEL OPENINGS
30093		HI	MA	HOW TO EMPLOY PEOPLE MANAGEMENT TECHNIQUES STANDARD BRANDS LTD.
00110		HI	BK	HOW TO SELL BANQUETS TAYLOR,DEREK SECOND EDITION CBI SALES PRESENTATIONS ADVERTISING CREATIVE BANQUETING
00015		HI	BK	HOW TO SELL CONVENTIONS COMMUNITY RELATIONS LODGING REPRINTS

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30128	HI	HA		HOW TO START A SMALL BUSINESS FED. BUSINESS DEVELPMNT BANK
10009	HI	TM		HOW TO START YOUR OWN BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK FIRPIN STOVE MANUFACTURING COMPANY CASE 3 MANAGEMENT SEMINAR
10008	HI	TM		HOW TO START YOUR OWN BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK ROSE'S FLOWER SHOP CASE 2 AVAILABLE COPIES: 2 MANAGEMENT SEMINAR
10007	HI	TM		HOW TO START YOUR OWN BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK STARTER AND SONS SERVICES CASE 1 AVAILABLE COPIES: 2 MANAGEMENT SEMINAR
30041	HI	HA		HOW TO SUPERVISE PEOPLE COOPER, ALFRED INCREASING PRODUCTION PROMOTE TEAMWORK TRAINING
00057	HI	BK		HOW TO TAP THE SBA'S RESOURCES CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. NOVEMBER 1980 RESTAURANT ADVERTISING SUCCESSFUL LEADERS COST ALLOCATION HOTEL DESIGNER SARAH LEE TIMESHARING
20007	HI	RS		HOWEY, RICHARD JOB CHARCTRTCS AND EMPLOYEE SATISFACTION STUDY OF HOTEL EMPLOYEES LAUDADIO, DANTE
30092	HI	HA		HUBBART FORMULA RATE STRUCTURE EVALUATION AHMA 1948
00005	HI	BK		HUMAN COMMUNICATION DECISION-MAKING INTERVIEWS PROBLEM-SOLVING INTERVIEWS INFORMATION-EXCHANGE INTERVIEWS PERSONNEL INTERVIEWING LOPEZ,FELIX M. MCGRAW-HILL
10084	HI	TM		HUMAN RELATIONS COMMUNICATION DELEGATING WORK TRAINING SUPERVISORY DEVELOPMENT AHMA STUDENT MANUAL SUPERVISORY CONCEPTS
10093	HI	TM		HUMAN RELATIONS FOR HOTEL/MOTEL SUPERVSR AHMA INSTRUCTORS GUIDE USE WITH MANUAL 10092
10092	HI	TM		HUMAN RELATIONS FOR HOTEL/MOTEL SUPRVSRS AHMA TRAINING MANUAL EMPLOYEES ROLE OF MANAGERS COMMUNICATION
00062	HI	BK		HUMAN RELATIONS IN SERVICE EQUIPMENT SANITATION WINE AND BEVERAGE SERVICE MANAGEMENT OF SERVICE, THE RESTAURANT MANAGEMENT GOODMAN, RAYMOND J. MCB CO. 1979 PSYCHOLOGY OF SERVICE
30009	HI	HA		HUMAN RELATIONS IN THE HOTEL INDUSTRY AHMA INSTRUCTORS GUIDE
10074	HI	TM		HUMAN RESOURCES MANAGEMENT COURSE TRAINEE MANUAL TIAC EMPLOYEE RELATIONS PERSONNEL MANAGEMENT
00100	HI	BK		IDEABOOK KAHRL, WILLIAM PRODUCTIVITY MEASUREMENT LOW-COST IMPROVEMENTS REMODELLING PLANNING NEW FACILITIES FOODSERVICE PRODUCTIVITY AND PROFIT
10060	HI	TM		IMPROVEMENT COURSE DIDACTOTEL 1979 BETTER SERVICE IN A RESTAURANT
30049	HI	HA		INCENTIVES MAKING MANAGEMENT HUMAN MARROW, ALFRED J GROUP DYNAMICS LEADERSHIP TRAINING
30053	HI	HA		INCOME CONTROL SYSTEMS COSTING BUSINESS MANAGEMENT-HOTELS,MOTELS,RSTRNT LUNDBERG, DONALD PRODUCTIVITY
00060	HI	BK		INCOME STATEMENTS EXECUTIVE CHEF: MANAGER OR CULINARIAN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. NOVEMBER 1981 HOTEL FIRE SAFETY LOGOS GUEST SURVEYS
30041	HI	HA		INCREASING PRODUCTION PROMOTE TEAMWORK TRAINING HOW TO SUPERVISE PEOPLE COOPER, ALFRED
00081	HI	BK		INCREASING PRODUCTIVITY IN FOODSERVICE PEDDERSEN, R. 1973 MOTIVATION WORKER PRODUCTIVITY TASK PLANNING

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
10019	HI	TN		INCREASING YOUR PROFITS FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2 MANAGEMENT SEMINAR
30103	HI	MA		INDOOR- OUTDOOR CARPET MAINTENANCE GUIDE AHMA
00078	HI	BK		INDUSTRIAL FOODSERVICE ON A BUDGET KAHRL, WILLIAM 1974 DESIGN,PLANNING, EQUIPMENT IMPROVEMENTS MANAGEMENT SCHOOLS HOSPITALS
00086	HI	BK		INDUSTRIAL FOODSRVCE DESIGN OFFICE EMPLOYEE FOODSRVCE ANATOMY OF FOODSERVICE DESIGN-1 DESIGN AND LAYOUT IDEAS COLLEGE FOODSERVICE COFFEE SHOP DESIGN
10086	HI	TN		INDUSTRY DYNAMICS HOTEL ORGANIZATION HOTEL- MOTEL MANAGEMENT, INTRODUCTN TO AHMA STUDENT MANUAL
10087	HI	TN		INDUSTRY DYNAMICS HOTEL ORGANIZATION USE WITH 10086 HOTEL- MOTEL MANAGEMENT, INTRODUCTN TO AHMA INSTRUCTORS GUIDE
00021	HI	BK		INERIOR DESIGN KITCHEN DESIGN ARCHITECT, ROLE OF BORROWING MONEY, HOW TO LODGING REPRINTS DEVELOPMENT OF MOTOR HOTELS: THE
00058	HI	BK		INFLATION PUBLIC RELATIONS FOR HOTEL OPENINGS HOW NOT TO MARKET YOUR PROPERTY EVALUATING RESTAURANT DESIGN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. MAY 1981 WAGE- HOUR LAW
20010	HI	RS		INFORMATION PROCESSING TELECOMMUNICATIONS SECURITY SYSTEMS FIRE SYSTEMS AUDIO-VIDEO SYSTEMS STATE OF TECHNOLGY IN LODGING INDUSTRY AMERICAN HOTEL AND MOTEL ASSOCIATION TECHNOLOGY IN HOTELS, SURVEY OF 1980
00005	HI	BK		INFORMATION-EXCHANGE INTERVIEWS PERSONNEL INTERVIEWING LOPEZ,FELIX M. MCGRAW-HILL HUMAN COMMUNICATION DECISION-MAKING INTERVIEWS PROBLEM-SOLVING INTERVIEWS
30101	HI	MA		INSTITUTIONAL TEXTILES TEXTILE CARE AHMA
30016	HI	MA		INSTRCTRS GUIDE FOOD AND BEVERAGE CONTROLS AHMA
30042	HI	MA		INSTRUCTOR AND HIS JOB, THE ROSE, HOMER C. TRAINING TECHNIQUES COPIES: 3
10069	HI	TN		INSTRUCTOR GUIDE AHMA COMPLEMENT TO 10066 FRONT-OFFICE SEMINAR
10050	HI	TN		INSTRUCTOR GUIDE COMPUTER INFORMATION SYSTEMS HOTEL INFORMATION SYSTEMS FRONT OFFICE PROCEDURES, CONTEMPORARY KASAVANA, MICHAEL
30011	HI	MA		INSTRUCTOR GUIDE DEPT OF MNPWER AND IMMGRTN 1968 CREDITS AND COLLECTIONS
30008	HI	MA		INSTRUCTOR GUIDE MANGMENT DVLPMNT OTTAWA PERSONNEL MNGMENT TRAINING PERFORMNCE APPRAISAL UNIONS PERSONNEL
10049	HI	TN		INSTRUCTOR MANUAL STRUCTURE OF FRNT OFFICE REGISTRATION BILLING AUDIT COPIES: 2 CHECK IN - CHECK OUT PRINCIPLES OF EFFECTIVE FRNT-OFFCE MNGMNT VALLEN JEROME J.
10065	HI	TN		INSTRUCTORS GUIDE AMERICAN HOTEL/ MOTEL INSTITUTE RESPONSIBILITIES OF EXECUTIVE HOUSKEEPR GUEST SECURITY PURCHASING HOUSEKEEPING SEMINAR
10090	HI	TN		INSTRUCTORS GUIDE BASIC MANAGEMENT SPACE UTILIZATION SALES PROMOTION GUEST RELATIONS HOTEL, MOTOR- HOTEL MANAGEMENT AHMA
30020	HI	MA		INSTRUCTORS GUIDE COMPLEMENT TO 30010 COPIES: 2 FRONT OFFICE PROCEDURES AHMA
10080	HI	TN		INSTRUCTORS GUIDE COMPLEMENT TO 10079 COPIES: 2 TOURISM AND THE HOSPITALITY INDUSTRY AHMA

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30005	HI	HA	INSTRUCTORS GUIDE	COMPLEMENT TO 30004 MAINTENANCE AND ENGINEERING AHMA
30007	HI	HA	INSTRUCTORS GUIDE	COMPLEMENT TO 30006 PURCHASING
30015	HI	HA	INSTRUCTORS GUIDE	FOOD AND BEVERAGE CONTROLS AHMA
10083	HI	TN	INSTRUCTORS GUIDE	FOOD AND BEVERAGE MANAGEMENT AND SERVICE AHMA
30009	HI	HA	INSTRUCTORS GUIDE	HUMAN RELATIONS IN THE HOTEL INDUSTRY AHMA
10087	HI	TN	INSTRUCTORS GUIDE	INDUSTRY DYNAMICS HOTEL ORGANIZATION USE WITH 10086 HOTEL- MOTEL MANAGEMENT, INTRODUCTN TO AHMA
10003	HI	TN	INSTRUCTORS GUIDE	MIFI FINANCIAL INGREDIENT IN FDSRVCE MANAGMNT
10089	HI	TN	INSTRUCTORS GUIDE	PLANNING MARKETING ADVERTISING SALES PROMOTION MERCHANDISING MARKETING OF HOSPITALITY SERVICES AHMA
10088	HI	TN	INSTRUCTORS GUIDE	USE WITH 10084- 10085 SUPERVISORY CONCEPTS SUPERVISORY DEVELOPMENT AHMA
10093	HI	TN	INSTRUCTORS GUIDE	USE WITH MANUAL 10092 HUMAN RELATIONS FOR HOTEL/MOTEL SUPERVSR AHMA
10082	HI	TN	INSTRUCTORS GUIDE	USE WITH 10081 COMMUNICATIONS AHMA
10097	HI	TN	INSTRUMENTATION	LECTURETTES THEORY AND PRACTICE RESOURCES FACILITATORS TRAINERS ANNUAL 1982 STRUCTURED EXPERIENCES
30091	HI	HA	INSURANCE AND SAFETY GUIDE	AHMA 1962
00070	HI	BK	INTERNAL CONSULTING	TRAINING AND DEVELOPMENT TRAINER'S ROLE AS AN INTERNAL CONSULTANT LIPPITT, GORDON
00018	HI	BK	INTERNAL CONTROL	ACCOUNTS RECEIVABLE RISK MANAGEMENT CREDIT FUNCTION: SMALL HOTELS FINANCIAL MANAGEMENT: SMALL HOTELS LODGING REPRINTS FINANCIAL MANAGEMENT OPERATING BUDGETS FORECASTING
00085	HI	BK	INTERNAL CONTROL	COST MANAGEMENT HOSPITALITY MANAGEMENT ACCOUNTING COLTMAN, MICHAEL SECOND EDITION CBI FINANCIAL STATEMENTS RATIO ANALYSIS
10100	HI	TN	INTERNAL CONTROL QUESTIONNAIRE	FOOD AND BEVERAGE
10004	HI	TN	INTERNAL FINANCE	EXTERNAL FINANCE FINANCIAL PLANNING FOR SMALL BUSINESS FORECASTING CASH FLOW BUDGETING FORECASTING SALES
20021	HI	RS	INTERNATIONAL EDITION	1981 PANNELL KERR FORSTER OPERATIONAL DATA FINANCIAL DATA TRENDS IN THE HOTEL INDUSTRY
10106	HI	TN	INTERNATIONAL SYSTEM OF UNITS	MATHEMATICS BUSINESS SITUATIONS INVOLVING MATH CONVERTING RECIPES FINANCIAL STATEMENTS SAMPLE QUESTIONS,PROBLEMS METRIC WORKBOOK FOR FOODSERVICE(LODGING) CRAWFORD,HOLLIE
00013	HI	BK	INTERNATIONAL TRAVEL	LODGING REPRINTS MARKETING IN THE 1980'S BUSINESSWOMAN TRAVELER, THE CASINO GAMING MARKETING STRATEGY DEVELOPMENT
00048	HI	BK	INTERNATIONAL TRAVELLERS	SEXUAL HARASSMENT CHARGES, PREVENTION OF CORNELL QUARTERLY, THE HOTEL AND RESTAURANT ADMINISTRATION FEBRUARY 1981 WINE BARS NEWSPAPER ADVERTISING FOR HOTELS, RSTRNT

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
10040		HI	TM	INTERNATIONAL VISITORS SERVICE MANUAL GUESTS FROM ABROAD CARE AND FEEDING OF FOREIGNERS
30094		HI	MA	INTERVIEWING TRAINING MORALE MANAGMNT PEOPLE HTLS RSTRNTS AND CLUBS LUNDBERG, DONALD JOB ANALYSIS
10062		HI	TM	INTRO TO WAITER/ WAITRESS PROGRAM OUTLINE PRE-EMPLOYMENT TRAINING PROGRAM B.C. HOSPTALTY INDUSTRY RESOURCE CENTRE 1981
10061		HI	TM	INTRODUCTION TO FOOD SERVICE PROGRAM OUTLINE PRE-EMPLOYMENT TRAINING PROGRAM B.C. HOSPTLY INDUSTRY RESOURCE CENTRE 1981
30026		HI	MA	INTRODUCTION TO HOTEL/ MOTEL MANAGEMENT AHMA 1968 COPIES: 3
10055		HI	TM	INTRODUCTION TO HOUSEKEEPING ROOM ATTENDANT LEVEL 1 PROV.HOSPTALTY INDSTRY RESOURCE CENTRE TRAINING MANUAL BRITISH COLUMBIA 1981
30025		HI	MA	INVENTORY FOOD AND BEVERAGE CONTROLS AHMA 1971 COST CONTROL PRODUCTION PLANNING
00084		HI	BK	INVENTORY CONTROL BAR COST CONTROL FOOD COST EVALUATION LABOUR COST ASSET MANAGEMENT COST CONTROL FOR THE HOSPITALITY INDSTRY COLTMAN,MICHAEL CBI BUDGETING
30006		HI	MA	INVENTORY CONTROL PURCHASING SPECIFICATIONS PURCHASING DEPT OF MANPWR AND IMMGRATN 1973
00108		HI	BK	JANERICCO,TERENCE CBI APPETIZERS RECIPES HORS D'OEUVRE, THE BOOK OF GREAT
20015		HI	RS	JANUARY 1982 DELTAVISION LIBRARY AND SERVICE SYSTEM TRAINING AND INFORMATION PROGRAMS DATA PROCESSING MANAGEMENT DEVELOPMENT MARKETING DELTAVISION CATALOG SUMMARY
10059		HI	TM	JEAN ROSS NOVA SCOTIA TRADE AND INDUSTRY 1964 EVERY CUSTOMER IS MY GUEST FOOD SERVICE MANUAL
30094		HI	MA	JOB ANALYSIS INTERVIEWING TRAINING MORALE MANAGMNT PEOPLE HTLS RSTRNTS AND CLUBS LUNDBERG, DONALD
20007		HI	RS	JOB CHARCTRTCS AND EMPLOYEE SATISFACTION STUDY OF HOTEL EMPLOYEES LAUDADIO, DANTE HONEY, RICHARD
20024		HI	RS	JOB DESCRIPTIONS HOSPITALITY AND TOURISM CAREERS GUIDE B.C. HOSPITLTY INDSTRY RESOURCE CENTRE OCCUPATIONAL LISTINGS
30002		HI	MA	JOB DESCRIPTIONS TRAINING AND COACHING TECHNIQUES AHMA 1967 ON-THE-JOB TRAINING FOR PERSONNEL OBJECTIVES PERFORMANCE STANDARDS
30067		HI	MA	JOB DESCRIPTIONS FOR HOTLS, RESTRNTS VOLUME 1 1938
30068		HI	MA	JOB DESCRIPTIONS FOR HOTELS, RESTRNTS VOLUME 2 1938
00050		HI	BK	JOURNAL OF HOSPITALITY EDUCATION, THE VOL 6, NO. 2 WINTER 1982 DRAM SHOP ACTS BRIDGING THEORY AND PRACTICE IN CURRICLM CARIBBEAN HOTEL MNGEMENT PROGRAM CASH MNGEMENT FOR HOTELS CASE METHOD OF CLASSRM INSTRUCTION
00001		HI	BK	JOURNAL OF HOSPITALITY EDUCATION , THE VOLUME 6 , NUMBER 1 SUMMER 1981 PLANNING MODEL FOR FOOD SRVCE OPERATORS ASSESSING BOTTLES SALES VALUES HOTEL MOTEL MANAGEMENT TRAINING OF HANDICAPPED FOOD SRVCE WORKR
20012		HI	RS	JULY 1978 CANADIAN TOURISM INDUSTRY TOURISM SECTOR CONSULTATIVE TASK FORCE REPORT ON ECONOMIC PERFORMANCE
10096		HI	TM	JUNE 1976 PANNELL KERR FORSTER CHECKLIST FOR TOURIST PROJECT EVALUATION

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
20016		HI	RS	JUNE 1981 ONTARIO PLACE OVERVIEW
00109		HI	BK	KAHRL, WILLIAM PRODUCTIVITY MEASUREMENT LOW-COST IMPROVEMENTS REMODELLING PLANNING NEW FACILITIES FOODSERVICE PRODUCTIVITY AND PROFIT IDEABOOK
00078		HI	BK	KAHRL, WILLIAM 1974 DESIGN,PLANNING, EQUIPMENT IMPROVEMENTS MANAGEMENT SCHOOLS HOSPITALS INDUSTRIAL FOODSERVICE ON A BUDGET
10050		HI	TM	KASAVANA, MICHAEL INSTRUCTOR GUIDE COMPUTER INFORMATION SYSTEMS HOTEL INFORMATION SYSTEMS FRONT OFFICE PROCEDURES, CONTEMPORARY
10104		HI	TM	KEY AND LOCK CONTROL FOOD AND BEVERAGE SECURITY MINEMEIR,JACK CBI THEFT SECURITY CONTROL SALES INCOME CONTROL
00027		HI	BK	KEY CONTROL BOMB THREATS CREDIT LOSSES SECURITY MANUAL WRITING LODGING REPRINT SECURITY FEMALE CRIMINALS POSING AS PROSTITUTES
10041		HI	TM	KEY TO WAITER/ WAITRESS TRAINING AMERICAN HOTEL/ MOTEL ASSOCIATION COPIES: 4 PROFIT MOTIVATION
00051		HI	BK	KING,CAROL A. SUPERVISING SERVING PERSONNEL DINING ROOM ORGANIZATION TRAINING STAFF PROFESSIONAL DINING ROOM MANAGEMENT
00021		HI	BK	KITCHEN DESIGN ARCHITECT, ROLE OF BORROWING MONEY, HOW TO LODGING REPRINTS DEVELOPMENT OF MOTOR HOTELS, THE INERIOR DESIGN
00105		HI	BK	KITCHEN DESIGN SO YOU WANT TO START A RESTAURANT ? DYER,DEWEY REVISED EDITION CBI PLANNING MARKETING MENU PLANNING FACILITY DESIGN STAFFING
00030		HI	BK	KITCHEN ENERGY SAVING LAUNDRY ENERGY SAVING SWIMMING POOL ENERGY SAVING HOTEL ENERGY SAVING LODGING REPRINT ENERGY SAVING
00082		HI	BK	KITCHEN LAYOUTS OPERATING BUDGETS PURCHASING FOOD STORAGE CONTROLS FOODSERVICE MANAGEMENT ESPACH, CHARLES THIRD EDITION CBI RECEIVING STORING
00074		HI	BK	KITCHEN PRODUCTION BAKESHOP PRODUCTN STANDARDS OF QUANTITY FOOD PRODUCTION PRINCIPLES OF QUANTITY FOOD PRODUCTION TECHNIQUES OF QUANTITY FOOD PRODUCTION QUANTITY FOOD PRODUCTION KOTSCHEVAR, LENDAL 3RD EDITION MANAGEMENT IN FOOD PRODUCTION
30054		HI	MA	KITCHEN SAFETY ORGANIZATION SAFETY TRAINING MANUAL- RSTRANTS, HOTELS AHERN, E.
00053		HI	BK	KOSHER CATERING: OPERATOR GUIDE CORNELL QUARTERLY HOTEL AND RESTAURANT ADMINISTRATION AUGUST 1979 ATLANTIC CITY CASINOS EXECUTIVE PAY AND PERKS BIBLIOGRAPHY OF HOTEL/ RESTRANT ADMIN.
30043		HI	MA	KOTSCHEVAR, LENDAL SELECTION REQUIREMENTS SPECIFICATIONS QUANTITY FOOD PURCHASING
00076		HI	BK	KOTSCHEVAR, LENDAL 3RD EDITION MANAGEMENT IN FOOD PRODUCTION KITCHEN PRODUCTION BAKESHOP PRODUCTN STANDARDS OF QUANTITY FOOD PRODUCTION PRINCIPLES OF QUANTITY FOOD PRODUCTION TECHNIQUES OF QUANTITY FOOD PRODUCTION QUANTITY FOOD PRODUCTION
00002		HI	BK	KOTSCHEVAR,LENDAL H. NIFI MENU PLANNING MENU AND PURCHASING PLANNING FOOD SERVICE ENTERPRISE MANAGEMENT BY MENU
00106		HI	BK	KRECK, LOTHAR CORPORATE ADMINISTRATION MANAGEMENT EMPLOYEES HOSPITALITY MANAGEMENT, DIMENSIONS OF VOLUME 1
00103		HI	BK	KRECK,LOTHAR CBI PROBLEM ANALYSIS PULLMAN METHOD CASE STUDIES HOTEL AND RESTAURANT PROBLEM-SOLVING OPERATIONAL PROBLEM SOLVING

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30047		HI	HA	LABELLE, ALTA BARTON, JANE ADMINISTRATIVE HOUSEKEEPING
00004		HI	BK	LABOR COST CONTROL FINANCIAL INGREDIENT, THE BOLHUIS JOHN NIFI ACCOUNTING FUNDAMENTALS FINANCIAL STATEMENTS BUDGETING FOOD COST CONTROL
00077		HI	BK	LABOR COST CONTROL LIQUOR CONTROL PLANNING PROFITS IN FOOD,LODGING INDUSTY DUKAS, PETER 1976 CONTROL SYSTEMS PROFIT CONTROL EXPENSE CONTROLS FOOD COST CONTROL
00045		HI	BK	LABOR RELATIONS MNGMENT OF PEOPLE IN HTLS,RSTRNTS,CLUBS LUNDBERG, DONALD E. ARMATAS, JAMES P. MANAGEMENT MOTIVATION EMPLOYEE APPRAISAL BEHAVIOR MOD
00109		HI	BK	LABOR-MANAGEMENT RELATIONS HANDBOOK WITZKY,HERBERT UNION WORKER PROFILE GRIEVANCE HANDLING ARBITRATION COLLECTIVE BARGAINING UNION ORGANIZATION
00084		HI	BK	LABOUR COST ASSET MANAGEMENT COST CONTROL FOR THE HOSPITALITY INDSTRY COLTMAN,MICHAEL CBI BUDGETING INVENTORY CONTROL BAR COST CONTROL FOOD COST EVALUATION
30013		HI	HA	LABOUR LAW HOTEL- MOTEL LAW AHMA 1968 LIABLITY NEGLIGENCE
00079		HI	BK	LABOUR RELATIONS HOSPITALITY PERSONNEL MANAGEMENT MORGAN,WILLIAM CBI 1979 ENVIRONMENT OF PERSONNEL MANAGEMENT MARKET ENCOUNTERS STAFFING PROCEDURES
10076		HI	TH	LABOUR RELATIONS HOTEL MANAGEMENT INFORMATION, ASSORTED COMPUTING SYSTEM SELECTION MOTIVATION NINE STUDY COURSE
30012		HI	HA	LABOUR- MNGMENT RELATNS HEALTH LAWS TAXES LEGAL ASPECTS OF THE HOSPITLTY INDSTRY D.C. DEPT. OF EDUC LIABILITY WORKING CONDITIONS
30059		HI	HA	LATTIN, GERALD 1958 HOTEL MANAGEMENT MODERN HOTEL MANAGEMENT
30060		HI	HA	LATTIN, GERALD 1968 MODERN HOTEL MANAGEMENT
20007		HI	RS	LAUDADIO, DANTE MONEY, RICHARD JOB CHARCTRTCS AND EMPLOYEE SATISFACTION STUDY OF HOTEL EMPLOYEES
00096		HI	BK	LAUNDRY TRAINING UNIFORMS FIRE PREVENTION PROFESSIONAL HOUSEKEEPER, THE SECOND EDITION TUCKER,GEORGINA CBI STAFFING CLEANING
00030		HI	BK	LAUNDRY ENERGY SAVING SWIMMING POOL ENERGY SAVING HOTEL ENERGY SAVING LODGING REPRINT ENERGY SAVING KITCHEN ENERGY SAVING
30048		HI	HA	LAUNDRY SUPPLIES COPIES: 3 GUIDE FOR GOOD LAUNDRY AND LINEN SERVICE BRADLEY AHA LINEN SYSTEMS EQUIPMENT
20011		HI	RS	LAVENTHOL AND HORWATH CANADIAN LODGING INDUSTRY 1978-1979 FINANCIAL AND OPERATING DATA ANALYSIS
30090		HI	HA	LAVENTHOL AND HORWATH COMPREHENSIVE REVIEW CANADIAN LODGING INDUSTRY 1978-1979
00114		HI	BK	LAWSON,FRED CBI PHYSICAL PLANNING HANDBOOK BASIC FACILITIES RESORT OPERATION RECREATIONAL PARKS REGIONAL PLANNING ENVIRONMENTAL CONSERVATION TOURIST FLOW ANALYSIS TOURISM AND RECREATION DEVELOPMENT
30049		HI	HA	LEADERSHIP TRAINING INCENTIVES MAKING MANAGEMENT HUMAN MARROW, ALFRED J GROUP DYNAMICS
30137		HI	HA	LEARNING INFORMATION INC. EFFICIENT ROOM CLERK LEARNING PROGRAM
30137		HI	HA	LEARNING PROGRAM LEARNING INFORMATION INC. EFFICIENT ROOM CLERK
30050		HI	HA	LEAVITT, HAROLD MANAGERIAL PSYCHOLOGY

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
10097		HI	TM	LECTURETTES THEORY AND PRACTICE RESOURCES FACILITATORS TRAINERS ANNUAL 1982 STRUCTURED EXPERIENCES INSTRUMENTATION
30040		HI	MA	LEDGERS BASIC METHODS ACCOUNTING ELEMENTARY BAUER, ROYAL DARBY, PAUL BALANCE SHEETS
30057		HI	MA	LEFLER, JANET ABC'S OF COURTESY, THE
30064		HI	MA	LEFLER, JANET HOTEL AND RESTAURANT CASHIERS CORRECT CASHIER, THE
30018		HI	MA	LEGAL ASPECTS ACCOUNTING CONTROLS FRONT OFFICE PROCEDURES AHMA 1969 HOTEL ORGANIZATION CASHIERS
30012		HI	MA	LEGAL ASPECTS OF THE HOSPITLTY INDSTRY B.C. DEPT. OF EDUC LIABILITY WORKING CONDITIONS LABOUR- MNGMENT RELATNS HEALTH LAWS TAXES
00075		HI	BK	LEGAL REQUIREMENTS COST MANAGEMENT MENUS ADVERTISING PERSONNEL SUCCESSFUL RESTAURANT OPERATION CHIFFRILLER,T.F. CBI 1982 FINANCING AND MONEY MANAGEMENT
00032		HI	BK	LENDER ATTITUDES TOWRD HOTEL FINANCING SASSER,W.EARL BANKS,ROBERT L. FINANCING THE LODGING INDUSTRY
10081		HI	TM	LETTER WRITING AUDIO- VISUAL TECHNIQUES COPIES: 4 COMMUNICATIONS AHMA STUDENT MANUAL COMMUNICATION THEORY SPEAKING SKILLS
10055		HI	TM	LEVEL 1 PROV.HOSPTALTY INDSTRY RESOURCE CENTRE TRAINING MANUAL BRITISH COLUMBIA 1981 INTRODUCTION TO HOUSEKEEPING ROOM ATTENDANT
00060		HI	BK	LEVINGS, PAT FOOD COSTS PAYROLL COSTS EXPANSION COSTS ADMINISTRATIVE COSTS PROFIT FROM FOODSERVICE
00091		HI	BK	LEY, SANDRA CBI FOOD PRESERVATION SANITATION AND QUALITY REFRIGERATION SYSTEMS REFRIGERATION MAINTENANCE FOODSERVICE REFRIGERATION
30012		HI	MA	LIABILITY WORKING CONDITIONS LABOUR- MNGMENT RELATNS HEALTH LAWS TAXES LEGAL ASPECTS OF THE HOSPITLTY INDSTRY B.C. DEPT. OF EDUC
30013		HI	MA	LIABLTY NEGLIGENCE LABOUR LAW HOTEL- MOTEL LAW AHMA 1968
10091		HI	TM	LIFTS SKI SCHOOLS SKI RESORT MANUAL ONTARIO MINISTRY OF TOURISM 1977 FINANCING SKI RESORT ACCOUNTING SYSTEMS MARKETING
30048		HI	MA	LINEN SYSTEMS EQUIPMENT LAUNDRY SUPPLIES COPIES: 3 GUIDE FOR GOOD LAUNDRY AND LINEN SERVICE BRADLEY AHA
00070		HI	BK	LIPPITT, GORDON INTERNAL CONSULTING TRAINING AND DEVELOPMENT TRAINER'S ROLE AS AN INTERNAL CONSULTANT
00071		HI	BK	LIPPITT, GORDON TRAINING AND DEVELOPMENT JOURNAL 1976 CRITERIA FR EVALUATING HUMN RESRCE DVLPT
00077		HI	BK	LIQUOR CONTROL PLANNING PROFITS IN FOOD,LODGING INDUSTY DUKAS, PETER 1976 CONTROL SYSTEMS PROFIT CONTROL EXPENSE CONTROLS FOOD COST CONTROL LABOR COST CONTROL
00024		HI	BK	LODGING REPRINT ALAMEDA PLAZA, THE MARKETING CONCEPTS
00022		HI	BK	LODGING REPRINT CASE STUDY SHERATON INN IN BROOKLYN PARK
00030		HI	BK	LODGING REPRINT ENERGY SAVING KITCHEN ENERGY SAVING LAUNDRY ENERGY SAVING SWIMMING POOL ENERGY SAVING HOTEL ENERGY SAVING

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00010	HI	BK	LODGING	REPRINT FEASIBILITY STUDIES NEW REQUIREMENTS OF FEASIBILITY STUDY ANALYZING MARKET FOR HOTEL/MOTEL ROOMS
00026	HI	BK	LODGING	REPRINT PAYROLL PRODUCTIVITY
00023	HI	BK	LODGING	REPRINT PREVENTIVE MAINTENANCE ANTICIPATING TROUBLE
00029	HI	BK	LODGING	REPRINT PROFIT AND LOSS STATEMENTS
00009	HI	BK	LODGING	REPRINT RADISSON SOUTH,THE CASE STUDY IN HOTEL OPERATION FORECASING BUDGETING PAYROLL CONTROL PROGRAMMED SALES
00027	HI	BK	LODGING	REPRINT SECURITY FEMALE CRIMINALS POSING AS PROSTITUTES KEY CONTROL BOMB THREATS CREDIT LOSSES SECURITY MANUAL WRITING
00031	HI	BK	LODGING	REPRINT TURNOVER RATES LOWERING TURNOVER RATES
00025	HI	BK	LODGING	REPRINT WILLIAMSBURG'S MOST BEAUTIFUL RESTORATN HOSPITALITY AND COURTESY
00011	HI	BK	LODGING	REPRINTS CONTROLLING CONSTRUCTION COSTS CONTROLLING RENOVATION COSTS
00017	HI	BK	LODGING	REPRINTS CREATING NEW MARKETS FOR HOTELS/ MOTELS WEEKEND PACKAGES
00021	HI	BK	LODGING	REPRINTS DEVELOPMENT OF MOTOR HOTELS, THE INERIOR DESIGN KITCHEN DESIGN ARCHITECT, ROLE OF BORROWING MONEY, HOW TO
00018	HI	BK	LODGING	REPRINTS FINANCIAL MANAGEMENT OPERATING BUDGETS FORECASTING INTERNAL CONTROL ACCOUNTS RECEIVABLE RISK MANAGEMENT CREDIT FUNCTION: SMALL HOTELS FINANCIAL MANAGEMENT: SMALL HOTELS
00028	HI	BK	LODGING	REPRINTS FOOD PURCHASING FOOD RECEIVING FOOD STORAGE FOOD PRODUCTION FOOD MERCHANDISING
00015	HI	BK	LODGING	REPRINTS HOW TO SELL CONVENTIONS COMMUNITY RELATIONS
00012	HI	BK	LODGING	REPRINTS MANAGING ENERGY COSTS ENERGY COSTS ENERGY REQUIREMENTS
00013	HI	BK	LODGING	REPRINTS MARKETING IN THE 1980'S BUSINESSWOMAN TRAVELER, THE CASINO GAMING MARKETING STRATEGY DEVELOPMENT INTERNATIONAL TRAVEL
00016	HI	BK	LODGING	REPRINTS MARKETING PLAN FOR MOTELS
00014	HI	BK	LODGING	REPRINTS PROFITABLE PROMOTIONAL PROGRAMS MANAGING A MASTERPIECE CONVENTIONS: SELLING AND SERVICING
00019	HI	BK	LODGING	REPRINTS PROFITABLE OPERATION SMALL HOTEL/MOTELS HIRING ENERGY AUDIT MANAGER TRAINING THEFT PREVENTION FINANCING SMALL HOTEL PROPERTIES FRONT OFFICE ROOM QUALITY
00020	HI	BK	LODGING	REPRINTS TRAINING FOR PROFIT NEW HOTEL TRAINING TRAINING DEPARTMENT HEADS
30087	HI	HA	LODGING INDUSTRY	1972 HORWATH AND HORWATH
00060	HI	BK	LOGOS	GUEST SURVEYS INCOME STATEMENTS EXECUTIVE CHEF: MANAGER OR CULINARIAN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. NOVEMBER 1981 HOTEL FIRE SAFETY
00005	HI	BK	LOPEZ,FELIX M.	MCGRAW-HILL HUMAN COMMUNICATION DECISION-MAKING INTERVIEWS PROBLEM-SOLVING INTERVIEWS INFORMATION-EXCHANGE INTERVIEWS PERSONNEL INTERVIEWING

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00100		HI	BK	LOW-COST IMPROVEMENTS REMODELLING PLANNING NEW FACILITIES FOODSERVICE PRODUCTIVITY AND PROFIT IDEABOOK KAHRL, WILLIAM PRODUCTIVITY MEASUREMENT
00031		HI	BK	LOWERING TURNOVER RATES LODGING REPRINT TURNOVER RATES
30094		HI	MA	LUNDBERG, DONALD JOB ANALYSIS INTERVIEWING TRAINING MORALE MANAGMNT PEOPLE HTLS RSTRNTS AND CLUBS
30053		HI	MA	LUNDBERG, DONALD PRODUCTIVITY INCOME CONTROL SYSTEMS COSTING BUSINESS MANAGEMENT-HOTELS,MOTELS,RSTRNT
00093		HI	BK	LUNDBERG, DONALD 4TH ED. CBI COMPONENTS OF TOURISM ECONOMIC IMPACT DESTINATION DEVELOPMENT CARIBBEAN AND MEXICAN TOURIST DVLPMNT TRAVEL MARKET RESEARCH TOURIST BUSINESS, THE
00045		HI	BK	LUNDBERG, DONALD E. ARMATAS, JAMES P. MANAGEMENT MOTIVATION EMPLOYEE APPRAISAL BEHAVIOR MOD LABOR RELATIONS MNGMENT OF PEOPLE IN HTLS,RSTRNTS,CLUBS
00065		HI	BK	LUNDBERG, DONALD E. 1972 TRAVEL MODES TRAVEL AGENT DESTINATION DEVELOPMENT RESEARCH MARKETING TOURIST BUSINESS, THE
00111		HI	BK	LUNDBERG,DONALD THIRD EDITION HOTEL/MOTEL OPERATIONS HOTEL FOOD AND BEVERAGE OPERATIONS RESTAURANT OPERATIONS FAST FOOD AND FRANCHISING HOTEL AND RESTAURANT BUSINESS,THE
00094		HI	BK	MAINTENANCE SCIENCE OF HOUSEKEEPING SECOND EDITION TUCKER,GINA CBI PLANNING HOUSEKEEPING DEPT. STAFFING GUESTROOM CLEANING
30005		HI	MA	MAINTENANCE AND ENGINEERING AHMA INSTRUCTORS GUIDE COMPLEMENT TO 30004
30004		HI	MA	MAINTENANCE AND ENGINEERING AHMA 1972 ELECTRICAL SYSTEMS PLUMBING HEATING STRUCTURAL MAINTENANCE FIRE PROTECTION
30103		HI	MA	MAINTENANCE GUIDE AHMA INDOOR- OUTDOOR CARPET
30049		HI	MA	MAKING MANAGEMENT HUMAN HARROW, ALFRED J GROUP DYNAMICS LEADERSHIP TRAINING INCENTIVES
20009		HI	RS	MAN DEPT OF LABOUR AND MANPOWER OCCUPATNL SKILL SHORTAGES IN MANITOBA QUARTERLY REPORT MAY 1981 ECONOMIC SERVICES BRANCH CANADA EMPLOYMNT AND IMMGRATN COMMISSION RESEARCH BRANCH
00106		HI	BK	MANAGEMENT EMPLOYEES HOSPITALITY MANAGEMENT, DIMENSIONS OF VOLUME 1 KRECK, LOTHAR CORPORATE ADMINISTRATION
10022		HI	TM	MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK CASE STUDY TWIN FALLS ENTERPRISES LTD. COPIES: 2
10024		HI	TM	MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK CASE STUDY WORLD WIDE TRAVEL AGENCY LTD. COPIES: 2
10025		HI	TM	MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK SUPPLEMENTARY READINGS WORLD WIDE TRAVEL AGENCY LTD. COPIES: 2
10023		HI	TM	MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK SUPPLEMTARY READINGS TWIN FALLS ENTERPRISES LTD. COPIES: 2
00045		HI	BK	MANAGEMENT MOTIVATION EMPLOYEE APPRAISAL BEHAVIOR MOD LABOR RELATIONS MNGMENT OF PEOPLE IN HTLS,RSTRNTS,CLUBS LUNDBERG, DONALD E. ARMATAS, JAMES P.
00078		HI	BK	MANAGEMENT SCHOOLS HOSPITALS INDUSTRIAL FOODSERVICE ON A BUDGET KAHRL, WILLIAM 1974 DESIGN,PLANNING, EQUIPMENT IMPROVEMENTS

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00069	HI	BK	MANAGEMENT APPROACHS FOR DP SUPERVISORS	MANAGER ROLE IN IMPROVED DP PEOPLE COMM DP PEOPLE MOTIVATION AND MANAGEMENT GARY SLAUGHTER CORPORATION
00002	HI	BK	MANAGEMENT BY MENU KOTSCHEVAR,LENDAL H. NIFI	MENU PLANNING MENU AND PURCHASING PLANNING FOOD SERVICE ENTERPRISE
30133	HI	MA	MANAGEMENT BY OBJECTIVES AND RESULTS F.B.D.B.	PARTICIPANT'S GUIDE
00037	HI	BK	MANAGEMENT CONTRACTS EYSTER JAMES J.	PART 2 HOTEL MANAGEMENT CONTRACT NEGOTIATIONS OWNER AND OPERATOR BARGAINING POWER
00038	HI	BK	MANAGEMENT CONTRACTS EYSTER JAMES J.	PART 3 HOTEL MANAGEMENT CONTRACTS NEGOTIATING THE PROVISIONS OF CONCERN
00039	HI	BK	MANAGEMENT CONTRACTS EYSTER JAMES J.	PART 4 ADMINISTERING HOTEL MANAGEMENT CONTRACT OWNER AND OPERATOR CONCERNS, ANALYSIS OF
00040	HI	BK	MANAGEMENT CONTRACTS EYSTER JAMES J.	PART 5 FUTURE OF MANAGEMENT CONTRACTS
00036	HI	BK	MANAGEMENT CONTRACTS EYSTER, JAMES J.	PART 1 FACTORS INFLUENCING ADOPTION OF CONTRCTS
20015	HI	RS	MANAGEMENT DEVELOPMENT MARKETING	DELTAVISION CATALOG SUMMARY JANUARY 1982 DELTAVISION LIBRARY AND SERVICE SYSTEM TRAINING AND INFORMATION PROGRAMS DATA PROCESSING
30138	HI	MA	MANAGEMENT DEVELOPMENT PROGRAMS	ONTARIO DEPT. OF COLLEGES AND UNIVERSITY HOSPITALITY- TOURISM SUPERVISION
00068	HI	BK	MANAGEMENT GAMES HOSPITALITY INDUSTRY TRAINING	ROLE PLAYING EXERCISE BERGER,FLORENCE CORNELL QUARTERLY FEB 1981
30114	HI	MA	MANAGEMENT GUIDE 1956	TOURING THE WORLD OF HOTEL MANAGEMENT MANITOBA HOTEL ASSOC.
00076	HI	BK	MANAGEMENT IN FOOD PRODUCTION KITCHEN PRODUCTION	BAKESHOP PRODUCTN STANDARDS OF QUANTITY FOOD PRODUCTION PRINCIPLES OF QUANTITY FOOD PRODUCTION TECHNIQUES OF QUANTITY FOOD PRODUCTION QUANTITY FOOD PRODUCTION KOTSCHEVAR, LENDAL 3RD EDITION
10078	HI	TH	MANAGEMENT INFORMATION SYSTEMS COPIES: 2	HOSPITALITY INDSTRY ACCOUNTNG FOR MNGMNT STUDENT MANUAL AHMA ACCOUNTING PROCESSES
00062	HI	BK	MANAGEMENT OF SERVICE, THE RESTAURANT MANAGEMENT	GOODMAN, RAYMOND J. MCB CO. 1979 PSYCHOLOGY OF SERVICE HUMAN RELATIONS IN SERVICE EQUIPMENT SANITATION WINE AND BEVERAGE SERVICE
00107	HI	BK	MANAGEMENT PROCEDURES TOUR MANAGEMENT AS A CAREER	TOUR MANAGEMENT,PRINCIPLS AND PROCEDURES CURRAN, PATRICK CBI PREPARATIONS
30131	HI	MA	MANAGEMENT PROCESS FEDERAL BUSINESS DEVELOPMENT BANK	1977 SYSTEMS APPROACH
10018	HI	TH	MANAGEMENT SEMINAR CASH FLOW FOR SMALL BUSINESS	PREPARATION OF FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2
10027	HI	TH	MANAGEMENT SEMINAR FEDERAL BUSINESS DEVELOPMENT BANK	FINANCIAL ANALYSIS TERM LOAN ANALYSIS COPIES: 2
10007	HI	TH	MANAGEMENT SEMINAR HOW TO START YOUR OWN BUSINESS	FEDERAL BUSINESS DEVELOPMENT BANK STARTER AND SONS SERVICES CASE I AVAILABLE COPIES: 2

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
10008		HI	TM	MANAGEMENT SEMINAR HOW TO START YOUR OWN BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK ROSE'S FLOWER SHOP CASE 2 AVAILABLE COPIES: 2
10009		HI	TM	MANAGEMENT SEMINAR HOW TO START YOUR OWN BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK FIRPIN STOVE MANUFACTURING COMPANY CASE 3
10019		HI	TM	MANAGEMENT SEMINAR INCREASING YOUR PROFITS FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2
10014		HI	TM	MANAGEMENT SEMINAR RETAILING FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2
10015		HI	TM	MANAGEMENT SEMINAR RETAILING WORKBOOK FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2
10013		HI	TM	MANAGEMENT SEMINAR TIME MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2
30123		HI	MA	MANAGEMENT SEMINAR 1971 MARKETING FOR TOURIST INDUSTRY
20001		HI	RS	MANAGEMENT SKILLS DEVELOPMENT TRAINING PROGRAMS EFFECTIVE B..HAVIOUR MANAGEMENT LTD.
20004		HI	RS	MANAGEMENT STAFF DEVELOPMENT HEALTH AWARENESS MARLIN VIDEO- FILM TRAINING TRAINING AND HUMAN RESOURCES DEVELOPMENT WRITING SKILLS READING SKILLS SECRETARIAL STAFF DEVELOPMENT
00007		HI	BK	MANAGEMENT SYSTEMS MARKETING SYSTEMS MENU-PLANNING PURCHASING PRODUCTION CONTROL FOODSERVICE: A MANGERIAL APPROACH AXLER,BRUCE H. HIFI
30093		HI	MA	MANAGEMENT TECHNIQUES STANDARD BRANDS LTD. HOW TO EMPLOY PEOPLE
20003		HI	RS	MANAGEMENT/ EMPLOYMENT DEVLPMNT PROGRAMS MARLIN VIDEO-FILM TRAINING
00069		HI	BK	MANAGER ROLE IN IMPROVED DP PEOPLE COMM DP PEOPLE MOTIVATION AND MANAGEMENT GARY SLAUGHTER CORPORATION MANAGEMENT APPROACHS FOR DP SUPERVISORS
00019		HI	BK	MANAGER TRAINING THEFT PREVENTION FINANCING SMALL MOTEL PROPERTIES FRONT OFFICE ROOM QUALITY LODGING REPRINTS PROFITABLE OPERATION SMALL MOTEL/MOTELS HIRING ENERGY AUDIT
30050		HI	MA	MANAGERIAL PSYCHOLOGY LEAVITT, HAROLD
00014		HI	BK	MANAGING A MASTERPIECE CONVENTIONS: SELLING AND SERVICING LODGING REPRINTS PROFITABLE PROMOTIONAL PROGRAMS
00012		HI	BK	MANAGING ENERGY COSTS ENERGY COSTS ENERGY REQUIREMENTS LODGING REPRINTS
30094		HI	MA	MANAGMNT PEOPLE HTLS RSTRNTS AND CLUBS LUNDBERG, DONALD JOB ANALYSIS INTERVIEWING TRAINING MORALE
30008		HI	MA	MANGMENT DVLPMNT OTTAWA PERSONNEL MNGMENT TRAINING PERFORMNCE APPRAISAL UNIONS PERSONNEL INSTRUCTOR GUIDE
20019		HI	RS	MANITOBA DATA SERVICES TRAINING MANUAL COPIES: 3
20020		HI	RS	MANITOBA DEPT LABOUR AND MANPOWER DEC 1981 HISTORICAL TRENDS EMPLOYMENT GROWTH WAGES WOMEN IN THE MANITOBA LABOUR MARKET STATISTICAL COMPENDIUM
20013		HI	RS	MANITOBA DEPT OF LABOUR AND MANPOWER MANITOBA LABOUR MARKET ANNUAL REVIEW 1980 RESEARCH BRANCH
10064		HI	TM	MANITOBA DEPT.TOURISM ECONOMIC DEVLPMENT DEALING WITH TOURISTS HOSPITALITY PLUS

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30114		HI	MA	MANITOBA HOTEL ASSOC. MANAGEMENT GUIDE 1956 TOURING THE WORLD OF HOTEL MANAGEMENT
30127		HI	MA	MANITOBA HOTEL INDUSTRY GENERAL INDUSTRY REPORT DEC. 1972
30126		HI	MA	MANITOBA HOTEL INDUSTRY PRODUCTVTY STUDY GENERAL INDUSTRY REPORT MARCH 1973
20013		HI	RS	MANITOBA LABOUR MARKET ANNUAL REVIEW 1980 RESEARCH BRANCH MANITOBA DEPT OF LABOUR AND MANPOWER
30083		HI	MA	MANITOBA LIQUOR CONTROL COMMISSION ANNUAL REPORTS- 1958- 1981
10035		HI	TM	MANITOBA RESTAURANT AND FOOD SERVICE ASS 1978 WAITER/ WAITRESS BASIC TRAINING
30100		HI	MA	MANPOWER AND IMMIGRATION CAREERS CANADA HOSPITALITY CAREERS
20023		HI	RS	MANPOWER AND TRAINING DEMAND NOVA SCOTIA HOSPITALITY SECTOR 1978 MANPOWER DEMAND MANPOWER TRAINING
20023		HI	RS	MANPOWER DEMAND MANPOWER TRAINING MANPOWER AND TRAINING DEMAND NOVA SCOTIA HOSPITALITY SECTOR 1978
30122		HI	MA	MANPOWER REQUIREMENTS OF HOSPITLTY INDTY DEPT. OF MANPWR AND IMMGRTN 1967
20022		HI	RS	MANPOWER SHORTAGE MANPOWER TRAINING MANPOWER STUDY OF ACCOM AND FOOD SRVCE ONTARIO HOSTELRY INSTITUTE 1980
20022		HI	RS	MANPOWER STUDY OF ACCOM AND FOOD SRVCE ONTARIO HOSTELRY INSTITUTE 1980 MANPOWER SHORTAGE MANPOWER TRAINING
20023		HI	RS	MANPOWER TRAINING MANPOWER AND TRAINING DEMAND NOVA SCOTIA HOSPITALITY SECTOR 1978 MANPOWER DEMAND
20022		HI	RS	MANPOWER TRAINING MANPOWER STUDY OF ACCOM AND FOOD SRVCE ONTARIO HOSTELRY INSTITUTE 1980 MANPOWER SHORTAGE
30118		HI	MA	MANUAL FOR 30117 ON THE JOB TRAINING FOR WAITRESSES
20006		HI	RS	MARCH 13 1981 ELEMENTS OF POLICY ON PART-TIME EMPLYMNT REPORT TO MINISTER EMPLOYMNT AND IMMGRTN CANADA EMPLMNT AND IMMGRTN ADVSRY COUNCL
30126		HI	MA	MARCH 1973 MANITOBA HOTEL INDUSTRY PRODUCTVTY STUDY GENERAL INDUSTRY REPORT
20014		HI	RS	MARCH 1982 HOSPITALITY INDSTRY MNPOWER NEEDS SURVEY DESTINATION MANITOBA
00079		HI	BK	MARKET ENCOUNTERS STAFFING PROCEDURES LABOUR RELATIONS HOSPITALITY PERSONNEL MANAGEMENT MORGAN,WILLIAM CBI 1979 ENVIRONMENT OF PERSONNEL MANAGEMENT
30136		HI	MA	MARKET RESEARCH PROJECT 1967 COMMERCIAL LODGING MARKET BLOMSTROM, ROBERT
00049		HI	BK	MARKETING ART AND SCIENCE OF MANAGING HTLS,RSTRNTS VALLEN JEROME J ABBEY JAMES R SAPIENZA DUNNOVAN L ORGANIZATION OF HTLS,RSTRNTS,INSTITUTNS COMMUNICATION ACCOUNTING
20015		HI	RS	MARKETING DELTAVISION CATALOG SUMMARY JANUARY 1982 DELTAVISION LIBRARY AND SERVICE SYSTEM TRAINING AND INFORMATION PROGRAMS DATA PROCESSING MANAGEMENT DEVELOPMENT
10021		HI	TM	MARKETING FEDERAL BUSINESS DEVELOPMENT BANK CASE STUDY STILLWATER CANOES LTD. COPIES: 2
00055		HI	BK	MARKETING HOSPITALITY EDUCATION CULINARY OLYMPICS CORNELL QUARTERLY

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				HOTEL AND RESTAURANT ADMIN. FEBRUARY 1980 RESTAURANT TIPPING MEETINGS MARKET BROCHURES
10091		HI	TM	MARKETING LIFTS SKI SCHOOLS SKI RESORT MANUAL ONTARIO MINISTRY OF TOURISM 1977 FINANCING SKI RESORT ACCOUNTING SYSTEMS
00105		HI	BK	MARKETING MENU PLANNING FACILITY DESIGN STAFFING KITCHEN DESIGN SO YOU WANT TO START A RESTAURANT ? DYER,DEWEY REVISED EDITION CBI PLANNING
10079		HI	TM	MARKETING TOURISM AND THE HOSPITALITY INDUSTRY AHMA STUDENT MANUAL FUNDAMENTALS OF TOURISM TOURISM DEVLPMNT
00064		HI	BK	MARKETING TOURISM- PAST, PRESENT, AND FUTURE BURKART,A.J. MEDLIK, S. 1974 STATISTICS DEVELOPMENT HISTORY
00065		HI	BK	MARKETING TOURIST BUSINESS, THE LUNDBERG, DONALD E. 1972 TRAVEL MODES TRAVEL AGENT DESTINATION DEVELOPMENT RESEARCH
10099		HI	TM	MARKETING TRAVEL TRADE CASE STUDY
00024		HI	BK	MARKETING CONCEPT LODGING REPRINT ALAMEDA PLAZA, THE
10029		HI	TM	MARKETING COURSES OWNER / MANAGER COURSES COURSE CATALOGUE FEDERAL BUSINESS DEVELOPMENT BANK BOOKKEEPING AND ACCOUNTING COURSES FINANCE AND TAXATION COURSES HOSPITALITY / TOURISM COURSES
30123		HI	MA	MARKETING FOR TOURIST INDUSTRY MANAGEMENT SEMINAR 1971
00013		HI	BK	MARKETING IN THE 1980'S BUSINESSWOMAN TRAVELER, THE CASINO GAMING MARKETING STRATEGY DEVELOPMENT INTERNATIONAL TRAVEL LODGING REPRINTS
10089		HI	TM	MARKETING OF HOSPITALITY SERVICES AHMA INSTRUCTORS GUIDE PLANNING MARKETING ADVERTISING SALES PROMOTION MERCHANDISING
00016		HI	BK	MARKETING PLAN FOR HOTELS LODGING REPRINTS
00013		HI	BK	MARKETING STRATEGY DEVELOPMENT INTERNATIONAL TRAVEL LODGING REPRINTS MARKETING IN THE 1980'S BUSINESSWOMAN TRAVELER, THE CASINO GAMING
00007		HI	BK	MARKETING SYSTEMS MENU-PLANNING PURCHASING PRODUCTION CONTROL FOODSERVICE: A MANGERIAL APPROACH AXLER,BRUCE H, NIFI MANAGEMENT SYSTEMS
20005		HI	RS	MARLIN VIDEO- FILM TRAINING ENTERPRISE HOW AMERICAN BUSINESS WORKS
20004		HI	RS	MARLIN VIDEO- FILM TRAINING TRAINING AND HUMAN RESOURCES DEVELOPMENT WRITING SKILLS READING SKILLS SECRETARIAL STAFF DEVELOPMENT MANAGEMENT STAFF DEVELOPMENT HEALTH AWARENESS
20003		HI	RS	MARLIN VIDEO-FILM TRAINING MANAGEMENT/ EMPLOYMENT DEVLPMNT PROGRAMS
30049		HI	MA	MARROW, ALFRED J GROUP DYNAMICS LEADERSHIP TRAINING INCENTIVES MAKING MANAGEMENT HUMAN
10045		HI	TM	MARTIN BROADWELL TRAINING WORLD MAGAZINE 1979 ESTABLISHING A TRAINING PHILOSOPHY REPRINT
10106		HI	TM	MATHEMATICS BUSINESS SITUATIONS INVOLVING MATH CONVERTING RECIPES FINANCIAL STATEMENTS SAMPLE QUESTIONS,PROBLEMS METRIC WORKBOOK FOR FOODSERVICE(LODGING) CRAWFORD,HOLLIE INTERNATIONAL SYSTEM OF UNITS
00052		HI	BK	MAY 1979 FOUR SEASONS HOTELS DESIGNING HOTELS FOR CHINA EXECUTN AND MEASURMNT MARKTNG PROGRAMS COMPENSATION OF LODGING EXECS CORNELL QUARTERLY HOTEL AND RESTAURANT ADMINISTRATION

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
20009	HI	RS	MAY 1981	ECONOMIC SERVICES BRANCH CANADA EMPLOYMNT AND IMMGRATN COMMISSION RESEARCH BRANCH MAN DEPT OF LABOUR AND MANPOWER OCCUPATNL SKILL SHORTAGES IN MANITOBA QUARTERLY REPORT
10098	HI	TN	MAY 1981	STRATEGIC PLANNING GUIDE TO DO-IT-YOURSELF STRATEGIC PLAN FOR HUMAN RESOURCE DVLPMT
00058	HI	BK	MAY 1981	WAGE- HOUR LAW INFLATION PUBLIC RELATIONS FOR HOTEL OPENINGS HOW NOT TO MARKET YOUR PROPERTY EVALUATING RESTAURANT DESIGN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN.
00008	HI	BK	MCGRAW-HILL	CONFERENCE LEADERSHIP PRESENTATION COMMUNICATION PROBLEM SOLVING GAMES TRAINERS PLAY NEWSTROM, JOHN W. SCANNELL, EDWARD E.
00005	HI	BK	MCGRAW-HILL	HUMAN COMMUNICATION DECISION-MAKING INTERVIEWS PROBLEM-SOLVING INTERVIEWS INFORMATION-EXCHANGE INTERVIEWS PERSONNEL INTERVIEWING LOPEZ,FELIX M.
00006	HI	BK	MCGRAW-HILL	WRITING EFFECTIVE REPORTS FORMALLY STRUCTURED REPORTS ORGANIZING AND WRITING THE REPORT WRITING EFFECTIVE BUSINESS LETTERS EFFECTIVE BUSINESS REPORTS POE,ROY W.
20018	HI	RS	MCLEARY KEN	WEAVER PAMELA METHDLGCL APPR IDENT EMPL BHURS CUST SAT
10101	HI	TN	MEAL SERVICE	WINE AND BAR SERVICE WAITER AND WAITRESS TRAINING MANUAL DAMMER,SONDRA SECOND EDITION CBI PERSONAL APPEARANCE ROLE IN THE ORGANIZATION TABLE SERVICE AND SETTINGS
00098	HI	BK	MEALS AND UNIFORMS	WAGE AND HOUR HANDBOOK STOKES,ARCH CBI WAGES OVERTIME TIPS
30121	HI	MA	MEDIA RELATIONS FOR HOTEL MANAGERS	PUBLIC RELATIONS MANUAL AMMA
10039	HI	TN	MEDIA RELATIONS FOR HOTEL MANAGERS	ROLE OF PUBLICITY COORDINATOR AMERICAN HOTEL/ MOTEL INSTITUTE POSITIVE PUBLIC PERCEPTIONS
00064	HI	BK	MEDLIK, S. 1974	STATISTICS DEVELOPMENT HISTORY MARKETING TOURISM- PAST, PRESENT, AND FUTURE BURKART,A.J.
00059	HI	BK	MEETINGS MARKET	BROCHURES MARKETING HOSPITALITY EDUCATION CULINARY OLYMPICS CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. FEBRUARY 1980 RESTAURANT TIPPING
00041	HI	BK	MEMBERSHIP ADVANTAGES	BEST WESTERN HOTELS
00042	HI	BK	MEMBERSHIP FEES	BEST WESTERN HOTELS
00002	HI	BK	MENU AND PURCHASING	PLANNING FOOD SERVICE ENTERPRISE MANAGEMENT BY MENU KOTSCHEVAR,LENDAL H. NIFI MENU PLANNING
00113	HI	BK	MENU CONSTRUCTION	ORGANIZING GOURMET DINNERS MENU WRITING IN FRENCH SPELLING GUIDE FOR FRENCH MENU TERMS BANQUET BUSINESS,THE SCHMIDT,ARNO CBI PLANNING BANQUETS
00105	HI	BK	MENU PLANNING	FACILITY DESIGN STAFFING KITCHEN DESIGN SO YOU WANT TO START A RESTAURANT ? DYER,DEWEY REVISED EDITION CBI PLANNING MARKETING
00002	HI	BK	MENU PLANNING	MENU AND PURCHASING PLANNING FOOD SERVICE ENTERPRISE MANAGEMENT BY MENU KOTSCHEVAR,LENDAL H. NIFI
10105	HI	TN	MENU PLANNING	PURCHASING AND STORAGE FOOD PRODUCTION SANITATION COST CONTROL PERSONNEL ADMINISTRATIVE POLICIES FOODSERVICE OPERATIONS MANUAL BIRCHFIELD,JOHN CBI

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30024		HI	HA	MENU PLANNING RECEIVING BAR OPERATION OPERATIONAL ANALYSIS FOOD AND BEVERAGE MANGMENT AND SERVICE AHMA 1964
30044		HI	HA	MENU WORDING RESTAURANT MENU PLANNING HOKE, ANN PLANNING DAILY SPECIALS PROFITABLE MENUS
00113		HI	BK	MENU WRITING IN FRENCH SPELLING GUIDE FOR FRENCH MENU TERMS BANQUET BUSINESS,THE SCHMIDT,ARNO CBI PLANNING BANQUETS MENU CONSTRUCTION ORGANIZING GOURMET DINNERS
00007		HI	BK	MENU-PLANNING PURCHASING PRODUCTION CONTROL FOODSERVICE: A MANGERIAL APPROACH AXLER,BRUCE H. NIFI MANAGEMENT SYSTEMS MARKETING SYSTEMS
00075		HI	BK	MENUS ADVERTISING PERSONNEL SUCCESSFUL RESTAURANT OPERATION CHIFFRILLER,T.F. CBI 1982 FINANCING AND MONEY MANAGEMENT LEGAL REQUIREMENTS COST MANAGEMENT
10089		HI	TM	MERCHANDISING MARKETING OF HOSPITALITY SERVICES AHMA INSTRUCTORS GUIDE PLANNING MARKETING ADVERTISING SALES PROMOTION
00090		HI	BK	MERCHANDISING FOOD BANQUETS FULLY ILLUSTRATED PROFESSIONAL HOST, THE CBI DINING ROOM ORGANIZATION SAFETY AND SANITATION BEVERAGE SERVICE
20018		HI	RS	METHDLGCL APPR IDENT EMPL BNURS CUST SAT MCLEARY KEN WEAVER PAMELA
10106		HI	TM	METRIC WORKBOOK FOR FOODSERVICE(LODGING) CRAWFORD,HOLLIE INTERNATIONAL SYSTEM OF UNITS MATHEMATICS BUSINESS SITUATIONS INVOLVING MATH CONVERTING RECIPES FINANCIAL STATEMENTS SAMPLE QUESTIONS,PROBLEMS
30125		HI	HA	MICHIGAN STATE U. QUANTITY FOOD SERVICE PUBLICATIONS
10034		HI	TM	MINCHELLA, DENISE M. NATIONAL RESTAURANT ASSOC. DINING ROOM MANAGEMENT
00073		HI	BK	MINI ASSESSMENT APPROACH SEPARATING CLOSELY MATCHED CANDIDATES PROMOTION CANDIDATES MAREING, BRYAN 1975
10054		HI	TM	MINISTRY OF INDUSTRY AND TOURISM 1979 FRONT DESK BUSINESS, THE FRONT DESK PROCEDURES
00045		HI	BK	MNGMENT OF PEOPLE IN HTLS,RSTRNTS,CLUBS LUNDBERG, DONALD E. ARMATAS, JAMES P. MANAGEMENT MOTIVATION EMPLOYEE APPRAISAL BEHAVIOR MOD LABOR RELATIONS
10095		HI	TM	MOBILE TRAINING CUSTOMER RELATIONS WINE SERVICE HOUSEKEEPING ACCENT HOSPITALITY PROGRAM SASKATCHEWAN DEPT. OF TOURISM ADVERTISING
30059		HI	HA	MODERN HOTEL MANAGEMENT LATTIN, GERALD 1958 HOTEL MANAGEMENT
30060		HI	HA	MODERN HOTEL MANAGEMENT LATTIN, GERALD 1968
00063		HI	BK	MODERNIZATION DISTRESSED PROPERTIES HOTEL- MOTEL ARTICLES , ASSORTED TOPICS HOTEL DESIGN BUDGET MOTELS SMALL CHAINS
30094		HI	HA	MORALE MANAGMNT PEOPLE HTLS RSTRNTS AND CLUBS LUNDBERG, DONALD JOB ANALYSIS INTERVIEWING TRAINING
00079		HI	BK	MORGAN,WILLIAM CBI 1979 ENVIRONMENT OF PERSONNEL MANAGEMENT MARKET ENCOUNTERS STAFFING PROCEDURES LABOUR RELATIONS HOSPITALITY PERSONNEL MANAGEMENT
00115		HI	BK	MORGAN,WILLIAM VOLUME FOOD SERVICE FOOD PREP TECHNIQUES PURCHASING AND STORAGE SANITATION AND SAFETY PREP AND SERVICE OF ALL MAJOR FOOD GROUP SUPRVISN AND MANAGMNT OF QUANTY FOOD PRP

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
10011		HI	TN	MORGAN'S PLUMBING AND HEATING CASE 3 AVAILABLE COPIES: 2 CASH FLOW FOR SMALL BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK
30113		HI	MA	MOTEL AND MOTEL OPERATING GUIDE B.C. DEPT. OF EDUC.
30027		HI	MA	MOTEL AND MOTOR MOTEL MANAGEMENT AHMA 1965 STUDY GUIDE COPIES: 2
00033		HI	BK	MOTEL CHAINS FRANCHISE CHAINS REFERRAL CHAINS ADVANTAGES OF MEMBERSHIP IN
30095		HI	MA	MOTEL INDUSTRY IN UNITED STATES SMALL BUSINESS MANAGEMENT 1964
10090		HI	TN	MOTEL, MOTOR- MOTEL MANAGEMENT AHMA INSTRUCTORS GUIDE BASIC MANAGEMENT SPACE UTILIZATION SALES PROMOTION GUEST RELATIONS
30036		HI	MA	MOTELS, MOTELS 1960 ROOMS OPERATION DEPARTMENTAL OPERATIONS UNIFORM CLASSIFICATION OF ACCOUNTS
30030		HI	MA	MOTELS, MOTELS, RESTAURANTS AND BARS SECOND EDITION 1960 DESIGN OF PROPERTIES COPIES: 2
30029		HI	MA	MOTELS,MOTELS,RESTAURANTS AND BARS 1953 ARCHITECTURAL RECORD DESIGN OF PROPERTIES
00045		HI	BK	MOTIVATION EMPLOYEE APPRAISAL BEHAVIOR MOD LABOR RELATIONS MNGMENT OF PEOPLE IN HTLS,RSTRNTS,CLUBS LUNDBERG, DONALD E. ARMATAS, JAMES P. MANAGEMENT
10076		HI	TN	MOTIVATION WINE STUDY COURSE LABOUR RELATIONS HOTEL MANAGEMENT INFORMATION, ASSORTED COMPUTING SYSTEM SELECTION
00061		HI	BK	MOTIVATION WORKER PRODUCTIVITY TASK PLANNING INCREASING PRODUCTIVITY IN FOODSERVICE PEDDERSEN, R. 1973
10102		HI	TN	MOTIVATION TRAINING MANUAL MENZEL,WILLIAM USING MOTIVATION AND REINFORCEMENT EMPLOYEE TRAINING
10016		HI	TN	MY BUSINESS PLAN STARTING YOUR OWN BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2
30132		HI	MA	NATIONAL DESIGN COUNCIL TRAVEL INDUSTRY GUEST ROOM REQUIREMENTS 1971
30135		HI	MA	NATIONAL EDUCATIONAL MEDIA STUDY GUIDES FOR FILMS
10034		HI	TN	NATIONAL RESTAURANT ASSOC. DINING ROOM MANAGEMENT MINCHELLA, DENISE M.
10077		HI	TN	NATIONAL RESTAURANT ASSOC. TRAINING SKILLS EDUCATIONAL SEMINAR
30013		HI	MA	NEGLIGENCE LABOUR LAW HOTEL- MOTEL LAW AHMA 1968 LIABLTY
00038		HI	BK	NEGOTIATING THE PROVISIONS OF CONCERN MANAGEMENT CONTRACTS EYSTER JAMES J. PART 3 HOTEL MANAGEMENT CONTRACTS
00020		HI	BK	NEW HOTEL TRAINING TRAINING DEPARTMENT HEADS LODGING REPRINTS TRAINING FOR PROFIT
00010		HI	BK	NEW REQUIREMENTS OF FEASIBILITY STUDY ANALYZING MARKET FOR HOTEL/MOTEL ROOMS LODGING REPRINT FEASIBILITY STUDIES
00048		HI	BK	NEWSPAPER ADVERTISING FOR HOTELS, RSTRNT INTERNATIONAL TRAVELLERS SEXUAL HARASSMENT CHARGES, PREVENTION OF CORNELL QUARTERLY, THE HOTEL AND RESTAURANT ADMINISTRATION FEBRUARY 1981 WINE BARS
00008		HI	BK	NEWSTROM, JOHN W. SCANNELL, EDWARD E. MCGRAW-HILL CONFERENCE LEADERSHIP PRESENTATION

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				COMMUNICATION PROBLEM SOLVING GAMES TRAINERS PLAY
00004		HI	BK	NIFI ACCOUNTING FUNDAMENTALS FINANCIAL STATEMENTS BUDGETING FOOD COST CONTROL LABOR COST CONTROL FINANCIAL INGREDIENT, THE BOLHUIS JOHN
10003		HI	TM	NIFI FINANCIAL INGREDIENT IN FDSRVCE MANAGMNT INSTRUCTORS GUIDE
10002		HI	TM	NIFI FOODSERVICE: A MANAGERIAL APPROACH STUDENT MANUAL
00007		HI	BK	NIFI MANAGEMENT SYSTEMS MARKETING SYSTEMS MENU-PLANNING PURCHASING PRODUCTION CONTROL FOODSERVICE: A MANGERIAL APPROACH AXLER,BRUCE H.
00002		HI	BK	NIFI MENU PLANNING MENU AND PURCHASING PLANNING FOOD SERVICE ENTERPRISE MANAGEMENT BY MENU KOTSCHEVAR,LENDAL H.
00003		HI	BK	NIFI SANITATION AND HEALTH SAFE STORAGE EMPLOYEE SANITATION TRAINING PEST CONTROL STANDARDS AND REGULATIONS,SANITATION ACCIDENT PREVENTION APPLIED FOODSERVICE SANITATION
10071		HI	TM	NIGHT AUDIT PAYROLL FOR USE WITH 10072 BASIC BOOKKEEPING FOR HOSPITLTY INDSTRY TARR, STANLEY FAY, CLIFFORD AHMA ACCOUNTING TECHNIQUES FRONT OFFICE
10104		HI	TM	NINEMEIR,JACK CBI THEFT SECURITY CONTROL SALES INCOME CONTROL KEY AND LOCK CONTROL FOOD AND BEVERAGE SECURITY
30037		HI	MA	NISHONGER, C. FESS, P. BASIC ACCOUNTING POSTING RECEIVABLES ACCOUNTING PRINCIPLES
20023		HI	RS	NOVA SCOTIA HOSPITALITY SECTOR 1978 MANPOWER DEMAND MANPOWER TRAINING MANPOWER AND TRAINING DEMAND
10059		HI	TM	NOVA SCOTIA TRADE AND INDUSTRY 1964 EVERY CUSTOMER IS MY GUEST FOOD SERVICE MANUAL JEAN ROSS
00054		HI	BK	NOVEMBER 1979 EFFECTIVE ADVERTISING COMMUNICATIONS TECHNOLOGY STRESS MANAGEMENT TAX SAVINGS FOR HOTELIERS COPIES: 3 CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN
00057		HI	BK	NOVEMBER 1980 RESTAURANT ADVERTISING SUCCESSFUL LEADERS COST ALLOCATION HOTEL DESIGNER SARAH LEE TIMESHARING HOW TO TAP THE SBA'S RESOURCES CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN.
00060		HI	BK	NOVEMBER 1981 HOTEL FIRE SAFETY LOGOS GUEST SURVEYS INCOME STATEMENTS EXECUTIVE CHEF: MANAGER OR CULINARIAN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN.
30002		HI	MA	OBJECTIVES PERFORMANCE STANDARDS JOB DESCRIPTIONS TRAINING AND COACHING TECHNIQUES AHMA 1967 ON-THE-JOB TRAINING FOR PERSONNEL
20024		HI	RS	OCCUPATIONAL LISTINGS JOB DESCRIPTIONS HOSPITALITY AND TOURISM CAREERS GUIDE B.C. HOSPITLTY INDSTRY RESOURCE CENTRE
30097		HI	MA	OCCUPATIONAL STRUCTURE DEVELOPMENT OF SKILLS COPIES: 2 1971 EMPLOYMENT IN CANADIAN HOTELS, RESTAURNT BOSSEN, MARIANNE
20009		HI	RS	OCCUPATNL SKILL SHORTAGES IN MANITOBA QUARTERLY REPORT MAY 1981 ECONOMIC SERVICES BRANCH CANADA EMPLOYMNT AND IMMGRATN COMMISSION RESEARCH BRANCH MAN DEPT OF LABOUR AND MANPOWER
00086		HI	BK	OFFICE EMPLOYEE FOODSRVCE ANATOMY OF FOODSERVICE DESIGN-1 DESIGN AND LAYOUT IDEAS COLLEGE FOODSERVICE COFFEE SHOP DESIGN INDUSTRIAL FOODSRVCE DESIGN
30118		HI	MA	ON THE JOB TRAINING FOR WAITRESSES MANUAL FOR 30117

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30002		HI	HA	ON-THE-JOB TRAINING FOR PERSONNEL OBJECTIVES PERFORMANCE STANDARDS JOB DESCRIPTIONS TRAINING AND COACHING TECHNIQUES AHMA 1967
30098		HI	HA	ON-THE-JOB TRAINING WELCH, JOHN FOOD SERVICE TRAINING
30138		HI	HA	ONTARIO DEPT. OF COLLEGES AND UNIVERSITY HOSPITALITY- TOURISM SUPERVISION MANAGEMENT DEVELOPMENT PROGRAMS
20022		HI	RS	ONTARIO HOSTELRY INSTITUTE 1980 MANPOWER SHORTAGE MANPOWER TRAINING MANPOWER STUDY OF ACCOM AND FOOD SRVCE
10030		HI	TM	ONTARIO MINISTRY OF INDUSTRY AND TOURISM BUSINESS OF FINANCING, THE GUIDE TO ONTARIO TOURISM INDUSTRY
10056		HI	TM	ONTARIO MINISTRY OF INDUSTRY AND TOURISM HOSPITALITY TRAINING PROGRAM TRAINERS MANUAL
10091		HI	TM	ONTARIO MINISTRY OF TOURISM 1977 FINANCING SKI RESORT ACCOUNTING SYSTEMS MARKETING LIFTS SKI SCHOOLS SKI RESORT MANUAL
10001		HI	TM	ONTARIO MINISTRY TOURISM AND INDUSTRY DEVELOPING GROUP BUSINESS MARKET GROUP BUSINESS, THE BUSINESS OF
20016		HI	RS	ONTARIO PLACE OVERVIEW JUNE 1981
10048		HI	TM	ONTARIO SOCIETY FOR TRAINING AND DVLPMNT COMPETENCY ANALYSIS FOR TRAINERS PERSONAL PLANNING GUIDE SELF-APPRAISAL DEVELOPMENT PROCESS, A
00018		HI	BK	OPERATING BUDGETS FORECASTING INTERNAL CONTROL ACCOUNTS RECEIVABLE RISK MANAGEMENT CREDIT FUNCTION: SMALL HOTELS FINANCIAL MANAGEMENT: SMALL HOTELS LODGING REPRINTS FINANCIAL MANAGEMENT
00082		HI	BK	OPERATING BUDGETS PURCHASING FOOD STORAGE CONTROLS FOODSERVICE MANAGEMENT ESHBACH, CHARLES THIRD EDITION CBI RECEIVING STORING KITCHEN LAYOUTS
30086		HI	HA	OPERATING STATISTICS-HOTEL INDSTY-WRLDWD 1971- 1972 HORWATH AND HORWATH
30024		HI	HA	OPERATIONAL ANALYSIS FOOD AND BEVERAGE MANGMENT AND SERVICE AHMA 1964 MENU PLANNING RECEIVING BAR OPERATION
20021		HI	RS	OPERATIONAL DATA FINANCIAL DATA TRENDS IN THE HOTEL INDUSTRY INTERNATIONAL EDITION 1981 PANNELL KERR FORSTER
00103		HI	BK	OPERATIONAL PROBLEM SOLVING KRECK,LOTHAR CBI PROBLEM ANALYSIS PULLMAN METHOD CASE STUDIES HOTEL AND RESTAURANT PROBLEM-SOLVING
00112		HI	BK	ORGANISMS CAUSING ILLNESS PEST CONTROL DISHWASHING FOOD PROTECTION SANITATION FOR FOOD SERVICE WORKERS RICHARDSON,TREVA THIRD EDITION CBI
30054		HI	HA	ORGANIZATION SAFETY TRAINING MANUAL- RSTRANTS, HOTELS AHERN, E. KITCHEN SAFETY
30001		HI	HA	ORGANIZATION OF HOTELS YOUR HOTEL AND ITS ECONOMY AMERICAN HOTEL INSTITUTE 1960
00049		HI	BK	ORGANIZATION OF HTLS,RSTRNTS,INSTITUTNS COMMUNICATION ACCOUNTING MARKETING ART AND SCIENCE OF MANAGING HTLS,RSTRNTS VALLEN JEROME J ABBEY JAMES R SAPIENZA DUNNOVAN L
00006		HI	BK	ORGANIZING AND WRITING THE REPORT WRITING EFFECTIVE BUSINESS LETTERS EFFECTIVE BUSINESS REPORTS POE,ROY W. MCGRAW-HILL WRITING EFFECTIVE REPORTS FORMALLY STRUCTURED REPORTS

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00113	HI		BK	ORGANIZING GOURMET DINNERS MENU WRITING IN FRENCH SPELLING GUIDE FOR FRENCH MENU TERMS BANQUET BUSINESS,THE SCHMIDT,ARNO CBI PLANNING BANQUETS MENU CONSTRUCTION
00098	HI		BK	OVERTIME TIPS MEALS AND UNIFORMS WAGE AND HOUR HANDBOOK STOKES,ARCH CBI WAGES
10029	HI		TM	OWNER / MANAGER COURSES COURSE CATALOGUE FEDERAL BUSINESS DEVELOPMENT BANK BOOKKEEPING AND ACCOUNTING COURSES FINANCE AND TAXATION COURSES HOSPITALITY / TOURISM COURSES MARKETING COURSES
00037	HI		BK	OWNER AND OPERATOR BARGAINING POWER MANAGEMENT CONTRACTS EYSTER JAMES J. PART 2 HOTEL MANAGEMENT CONTRACT NEGOTIATIONS
00039	HI		BK	OWNER AND OPERATOR CONCERNS, ANALYSIS OF MANAGEMENT CONTRACTS EYSTER JAMES J. PART 4 ADMINISTERING HOTEL MANAGEMENT CONTRACT
30089	HI		MA	OWNER/ MANAGER COURSE CATALOGUE 1978 FEDERAL BUSINESS DEVELOPMENT BANK
10096	HI		TM	PANNELL KERR FORSTER CHECKLIST FOR TOURIST PROJECT EVALUATION JUNE 1976
20021	HI		RS	PANNELL KERR FORSTER OPERATIONAL DATA FINANCIAL DATA TRENDS IN THE HOTEL INDUSTRY INTERNATIONAL EDITION 1981
30085	HI		MA	PANNELL, KERR, FOSTER 1971- 1980 TRENDS IN THE HOTEL INDUSTRY
20006	HI		RS	PARLIAMTARY TASK FORCE. WORK FOR TOMORROW EMPLOYMENT OPPORTUNITIES FOR THE 1980'S
30055	HI		MA	PARSLEY,SAGE, AND CYNTHIA WINE RESTAURANT GUIDE WINNIPEG RESTAURANTS
00036	HI		BK	PART 1 FACTORS INFLUENCING ADOPTION OF CONTRCTS MANAGEMENT CONTRACTS EYSTER, JAMES J.
00037	HI		BK	PART 2 HOTEL MANAGEMENT CONTRACT NEGOTIATIONS OWNER AND OPERATOR BARGAINING POWER MANAGEMENT CONTRACTS EYSTER JAMES J.
00038	HI		BK	PART 3 HOTEL MANAGEMENT CONTRACTS NEGOTIATING THE PROVISIONS OF CONCERN MANAGEMENT CONTRACTS EYSTER JAMES J.
00039	HI		BK	PART 4 ADMINISTERING HOTEL MANAGEMENT CONTRACT OWNER AND OPERATOR CONCERNS, ANALYSIS OF MANAGEMENT CONTRACTS EYSTER JAMES J.
00040	HI		BK	PART 5 FUTURE OF MANAGEMENT CONTRACTS MANAGEMENT CONTRACTS EYSTER JAMES J.
30133	HI		MA	PARTICIPANT'S GUIDE MANAGEMENT BY OBJECTIVES AND RESULTS F.U.D.B.
10066	HI		TM	PARTICIPANT'S MANUAL AMERICAN HOTEL/ MOTEL INSTITUTE FRONT OFFICE PROCEDURES GUEST COMPLAINTS ADDITIONAL DUTIES FRONT-OFFICE SEMINAR
10072	HI		TM	PAYROLL COMPLEMENT TO 10071 BASIC BOOKKEEPING FOR HOSPITALTY INDSTRY TARR, STANLEY FAY, CLIFFORD STUDENT MANUAL ACCOUNTING AUDIT
10071	HI		TM	PAYROLL FOR USE WITH 10072 BASIC BOOKKEEPING FOR HOSPITLTY INDSTRY TARR, STANLEY FAY, CLIFFORD AHMA ACCOUNTING TECHNIQUES FRONT OFFICE NIGHT AUDIT
00009	HI		BK	PAYROLL CONTROL PROGRAMMED SALES LODGING REPRINT RADISSON SOUTH,THE CASE STUDY IN HOTEL OPERATION FORECASING BUDGETING
00080	HI		BK	PAYROLL COSTS EXPANSION COSTS ADMINISTRATIVE COSTS PROFIT FROM FOODSERVICE LEVINGS, PAT FOOD COSTS

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00026	HI		BK	PAYROLL PRODUCTIVITY LODGING REPRINT
00081	HI		BK	PEDDERSEN, R. 1973 MOTIVATION WORKER PRODUCTIVITY TASK PLANNING INCREASING PRODUCTIVITY IN FOODSERVICE
00102	HI		BK	PEDDERSEN,RAYMOND CBI PURCHASING STANDARDS PURCHASING SPECIFICATIONS STORAGE AND HANDLING SPECIFICATIONS FOR ALL FOOD GROUPS FOODSERVICE AND HOTEL PURCHASING
30002	HI		HA	PERFORMANCE STANDARDS JOB DESCRIPTIONS TRAINING AND COACHING TECHNIQUES ANNA 1967 ON-THE-JOB TRAINING FOR PERSONNEL OBJECTIVES
30008	HI		HA	PERFORMNCE APPRAISAL UNIONS PERSONNEL INSTRUCTOR GUIDE MANGMENT DVLPMNT OTTAWA PERSONNEL MNGMENT TRAINING
10101	HI		TM	PERSONAL APPEARANCE ROLE IN THE ORGANIZATION TABLE SERVICE AND SETTINGS MEAL SERVICE WINE AND BAR SERVICE WAITER AND WAITRESS TRAINING MANUAL DAHMER,SONDRA SECOND EDITION CBI
10048	HI		TM	PERSONAL PLANNING GUIDE SELF-APPRAISAL DEVELOPMENT PROCESS, A ONTARIO SOCIETY FOR TRAINING AND DVLPMNT COMPETENCY ANALYSIS FOR TRAINERS
10105	HI		TM	PERSONNEL ADMINISTRATIVE POLICIES FOODSERVICE OPERATIONS MANUAL BIRCHFIELD,JOHN CBI MENU PLANNING PURCHASING AND STORAGE FOOD PRODUCTION SANITATION COST CONTROL
30008	HI		HA	PERSONNEL INSTRUCTOR GUIDE MANGMENT DVLPMNT OTTAWA PERSONNEL MNGMENT TRAINING PERFORMNCE APPRAISAL UNIONS
00075	HI		BK	PERSONNEL SUCCESSFUL RESTAURANT OPERATION CHIFFRILLER,T.F. CBI 1982 FINANCING AND MONEY MANAGEMENT LEGAL REQUIREMENTS COST MANAGEMENT MENUS ADVERTISING
00005	HI		BK	PERSONNEL INTERVIEWING LOPEZ,FELIX M. MCGRAW-HILL HUMAN COMMUNICATION DECISION-MAKING INTERVIEWS PROBLEM-SOLVING INTERVIEWS INFORMATION-EXCHANGE INTERVIEWS
10074	HI		TM	PERSONNEL MANAGEMENT HUMAN RESOURCES MANAGEMENT COURSE TRAINEE MANUAL TIAC EMPLOYEE RELATIONS
30008	HI		HA	PERSONNEL MNGMENT TRAINING PERFORMNCE APPRAISAL UNIONS PERSONNEL INSTRUCTOR GUIDE MANGMENT DVLPMNT OTTAWA
10043	HI		TM	PESPECTIVE OF CANDA'S PRVTE CMPGRND IND. COMPANION TO 10042
00112	HI		BK	PEST CONTROL DISHWASHING FOOD PROTECTION SANITATION FOR FOOD SERVICE WORKERS RICHARDSON,TREVA THIRD EDITION CBI ORGANISMS CAUSING ILLNESS
00003	HI		BK	PEST CONTROL STANDARDS AND REGULATIONS,SANITATION ACCIDENT PREVENTION APPLIED FOODSERVICE SANITATION NIFI SANITATION AND HEALTH SAFE STORAGE EMPLOYEE SANITATION TRAINING
10012	HI		TM	PETE'S AUTO PARTS CASE 2 AVAILABLE COPIES: 2 CASH FLOW FOR SMALL BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK
30058	HI		HA	PHILLIPS MICROSKILLS CORP. CUSTOMER RELATIONS
10057	HI		TM	PHILLIPS MICROSKILLS CORP. CUSTOMER RELATIONS TRAINING CARDS
00114	HI		BK	PHYSICAL PLANNING HANDBOOK BASIC FACILITIES RESORT OPERATION RECREATIONAL PARKS REGIONAL PLANNING ENVIRONMENTAL CONSERVATION TOURIST FLOW ANALYSIS TOURISM AND RECREATION DEVELOPMENT LAWSON,FRED CBI
10042	HI		TM	PLANNING DESIGN CONSTRUCTION CANADIAN GOVERNMENT OFFICE OF TOURISM

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				PLANNING CANADIAN CAMPGROUNDS CAMPGROUND DEVELOPMENT AND MANAGEMENT FEASIBILITY
00105		HI	BK	PLANNING MARKETING MENU PLANNING FACILITY DESIGN STAFFING KITCHEN DESIGN SO YOU WANT TO START A RESTAURANT ? DYER,DEWEY REVISED EDITION CBI
00113		HI	BK	PLANNING BANQUETS MENU CONSTRUCTION ORGANIZING GOURMET DINNERS MENU WRITING IN FRENCH SPELLING GUIDE FOR FRENCH MENU TERMS BANQUET BUSINESS,THE SCHMIDT,ARNO CBI
10042		HI	TM	PLANNING CANADIAN CAMPGROUNDS CAMPGROUND DEVELOPMENT AND MANAGEMENT FEASIBILITY PLANNING DESIGN CONSTRUCTION CANADIAN GOVERNMENT OFFICE OF TOURISM
30044		HI	MA	PLANNING DAILY SPECIALS PROFITABLE MENUS MENU WORDING RESTAURANT MENU PLANNING HOKE, ANN
00002		HI	BK	PLANNING FOOD SERVICE ENTERPRISE MANAGEMENT BY MENU KOTSCHEVAR,LENDAL H. NIFI MENU PLANNING MENU AND PURCHASING
00094		HI	BK	PLANNING HOUSEKEEPING DEPT. STAFFING GUESTROOM CLEANING MAINTENANCE SCIENCE OF HOUSEKEEPING SECOND EDITION TUCKER,GINA CBI
10089		HI	TM	PLANNING MARKETING ADVERTISING SALES PROMOTION MERCHANDISING MARKETING OF HOSPITALITY SERVICES AHMA INSTRUCTORS GUIDE
00001		HI	BK	PLANNING MODEL FOR FOOD SRVCE OPERATORS ASSESSING BOTTLES SALES VALUES HOTEL MOTEL MANAGEMENT TRAINING OF HANDICAPPED FOOD SRVCE WORKR JOURNAL OF HOSPITALITY EDUCATION , THE VOLUME 6 , NUMBER 1 SUMMER 1981
00100		HI	BK	PLANNING NEW FACILITIES FOODSERVICE PRODUCTIVITY AND PROFIT IDEABOOK KAHRL, WILLIAM PRODUCTIVITY MEASUREMENT LOW-COST IMPROVEMENTS REMODELLING
30046		HI	MA	PLANNING OPERATING MOTELS AND MOTOR HTLS PODD, G. PLANNING SERVICES SITE SELECTION COST ESTIMATES
00077		HI	BK	PLANNING PROFITS IN FOOD,LODGING INDUSTY DUKAS, PETER 1976 CONTROL SYSTEMS PROFIT CONTROL EXPENSE CONTROLS FOOD COST CONTROL LABOR COST CONTROL LIQUOR CONTROL
30046		HI	MA	PLANNING SERVICES SITE SELECTION COST ESTIMATES PLANNING OPERATING MOTELS AND MOTOR HTLS PODD, G.
30004		HI	MA	PLUMBING HEATING STRUCTURAL MAINTENANCE FIRE PROTECTION MAINTENANCE AND ENGINEERING AHMA 1972 ELECTRICAL SYSTEMS
10073		HI	TM	PLUNKETT, W. TEACHERS MANUAL SUPERVISION
30046		HI	MA	PODD, G. PLANNING SERVICES SITE SELECTION COST ESTIMATES PLANNING OPERATING MOTELS AND MOTOR HTLS
00006		HI	BK	POE,ROY W. MCGRAW-HILL WRITING EFFECTIVE REPORTS FORMALLY STRUCTURED REPORTS ORGANIZING AND WRITING THE REPORT WRITING EFFECTIVE BUSINESS LETTERS EFFECTIVE BUSINESS REPORTS
00088		HI	BK	POLEDOR, ANDREW CBI CHOOSING CONVENIENCE FOOD SYSTEMS CASE STUDIES CONVENIENCE FOOD SYSTEM FEASIBILITY DETERMINATION
10039		HI	TM	POSITIVE PUBLIC PERCEPTIONS MEDIA RELATIONS FOR HOTEL MANAGERS ROLE OF PUBLICITY COORDINATOR AMERICAN HOTEL/ MOTEL INSTITUTE
30037		HI	MA	POSTING RECEIVABLES ACCOUNTING PRINCIPLES NISHONGER, C. FESS, P. BASIC ACCOUNTING
10061		HI	TM	PRE-EMPLOYMENT TRAINING PROGRAM B.C. HOSPTLY INDUSTRY RESOURCE CENTRE 1981

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				INTRODUCTION TO FOOD SERVICE PROGRAM OUTLINE
10062		HI	TM	PRE-EMPLOYMENT TRAINING PROGRAM B.C. HOSPTALTY INDUSTRY RESOURCE CENTRE 1981 INTRO TO WAITER/ WAITRESS PROGRAM OUTLINE
00115		HI	BK	PREP AND SERVICE OF ALL MAJOR FOOD GROUP SUPRVISN AND MANAGMNT OF QUANTY FOOD PRP MORGAN,WILLIAM VOLUME FOOD SERVICE FOOD PREP TECHNIQUES PURCHASING AND STORAGE SANITATION AND SAFETY
10010		HI	TM	PREPARATION OF FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2 MANAGEMENT SEMINAR CASH FLOW FOR SMALL BUSINESS
00107		HI	BK	PREPARATIONS MANAGEMENT PROCEDURES TOUR MANAGEMENT AS A CAREER TOUR MANAGEMENT,PRINCIPLS AND PROCEDURES CURRAN, PATRICK CBI
00008		HI	BK	PRESENTATION COMMUNICATION PROBLEM SOLVING GAMES TRAINERS PLAY NEWSTROM, JOHN W. SCANNELL, EDWARD E. MCGRAW-HILL CONFERENCE LEADERSHIP
00023		HI	BK	PREVENTIVE MAINTENANCE ANTICIPATING TROUBLE LODGING REPRINT
10049		HI	TM	PRINCIPLES OF EFFECTVE FRNT-OFFCE MNGMNT VALLEN JEROME J. INSTRUCTOR MANUAL STRUCTURE OF FRNT OFFICE REGISTRATION BILLING AUDIT COPIES: 2 CHECK IN - CHECK OUT
00076		HI	BK	PRINCIPLES OF QUANTITY FOOD PRODUCTION TECHNIQUES OF QUANTITY FOOD PRODUCTION QUANTITY FOOD PRODUCTION KOTSCHEVAR, LENDAL 3RD EDITION MANAGEMENT IN FOOD PRODUCTION KITCHEN PRODUCTION BAKESHOP PRODUCTN STANDARDS OF QUANTITY FOOD PRODUCTION
00103		HI	BK	PROBLEM ANALYSIS PULLMAN METHOD CASE STUDIES HOTEL AND RESTAURANT PROBLEM-SOLVING OPERATIONAL PROBLEM SOLVING KRECK,LOTHAR CBI
00008		HI	BK	PROBLEM SOLVING GAMES TRAINERS PLAY NEWSTROM, JOHN W. SCANNELL, EDWARD E. MCGRAW-HILL CONFERENCE LEADERSHIP PRESENTATION COMMUNICATION
00005		HI	BK	PROBLEM-SOLVING INTERVIEWS INFORMATION-EXCHANGE INTERVIEWS PERSONNEL INTERVIEWING LOPEZ,FELIX M. MCGRAW-HILL HUMAN COMMUNICATION DECISION-MAKING INTERVIEWS
00007		HI	BK	PRODUCTION CONTROL FOODSERVICE: A MANGERIAL APPROACH AXLER,BRUCE H. NIFI MANAGEMENT SYSTEMS MARKETING SYSTEMS MENU-PLANNING PURCHASING
30025		HI	HA	PRODUCTION PLANNING INVENTORY FOOD AND BEVERAGE CONTROLS AHMA 1971 COST CONTROL
30053		HI	HA	PRODUCTIVITY INCOME CONTROL SYSTEMS COSTING BUSINESS MANAGEMENT-HOTELS,MOTELS,RSTRNT LUNDBERG, DONALD
00100		HI	BK	PRODUCTIVITY MEASUREMENT LOW-COST IMPROVEMENTS REMODELLING PLANNING NEW FACILITIES FOODSERVICE PRODUCTIVITY AND PROFIT IDEABOOK KAHRL, WILLIAM
00051		HI	BK	PROFESSIONAL DINING ROOM MANAGEMENT KING,CAROL A. SUPERVISING SERVING PERSONNEL DINING ROOM ORGANIZATION TRAINING STAFF
00090		HI	BK	PROFESSIONAL HOST, THE CBI DINING ROOM ORGAMIZATION SAFETY AND SANITATION BEVERAGE SERVICE MERCHANDISING FOOD BANQUETS FULLY ILLUSTRATED
00096		HI	BK	PROFESSIONAL HOUSEKEEPER, THE SECOND EDITION TUCKER,GEORGINA CBI STAFFING CLEANING LAUNDRY TRAINING UNIFORMS FIRE PREVENTION
30052		HI	HA	PROFESSIONAL RESTAURANT SERVICE HARRIS, ELLEN TECHNICAL ASPECTS OF FOOD SERVICE
00029		HI	BK	PROFIT AND LOSS STATEMENTS LODGING REPRINT

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00077		HI	BK	PROFIT CONTROL EXPENSE CONTROLS FOOD COST CONTROL LABOR COST CONTROL LIQUOR CONTROL PLANNING PROFITS IN FOOD,LODGING INDUSTY DUKAS, PETER 1976 CONTROL SYSTEMS
00080		HI	BK	PROFIT FROM FOODSERVICE LEVINGS, PAT FOOD COSTS PAYROLL COSTS EXPANSION COSTS ADMINISTRATIVE COSTS
10041		HI	TM	PROFIT MOTIVATION KEY TO WAITER/ WAITRESS TRAINING AMERICAN HOTEL/ MOTEL ASSOCIATION COPIES: 4
30120		HI	MA	PROFIT MOTIVATION WAITER/ WAITRESS TRAINING AHMA
30044		HI	MA	PROFITABLE MENUS MENU WORDING RESTAURANT MENU PLANNING HOKE, ANN PLANNING DAILY SPECIALS
00019		HI	BK	PROFITABLE OPERATION SMALL HOTEL/MOTELS HIRING ENERGY AUDIT MANAGER TRAINING THEFT PREVENTION FINANCING SMALL MOTEL PROPERTIES FRONT OFFICE ROOM QUALITY LODGING REPRINTS
00014		HI	BK	PROFITABLE PROMOTIONAL PROGRAMS MANAGING A MASTERPIECE CONVENTIONS: SELLING AND SERVICING LODGING REPRINTS
30071		HI	MA	PROFITS THROUGH PROMOTION COFFMAN, C. BUSINESS PROMOTION PRINCIPLES
10061		HI	TM	PROGRAM OUTLINE PRE-EMPLOYMENT TRAINING PROGRAM B.C. HOSPTLY INDUSTRY RESOURCE CENTRE 1981 INTRODUCTION TO FOOD SERVICE
10062		HI	TM	PROGRAM OUTLINE PRE-EMPLOYMENT TRAINING PROGRAM B.C. HOSPTALTY INDUSTRY RESOURCE CENTRE 1981 INTRO TO WAITER/ WAITRESS
00009		HI	BK	PROGRAMMED SALES LODGING REPRINT RADISSON SOUTH,THE CASE STUDY IN HOTEL OPERATION FORECASING BUDGETING PAYROLL CONTROL
10094		HI	TM	PROGRESS TEST 2 HOTEL DUVAL PRACTICE SET AHMA
30041		HI	MA	PROMOTE TEAMWORK TRAINING HOW TO SUPERVISE PEOPLE COOPER, ALFRED INCREASING PRODUCTION
00073		HI	BK	PROMOTION CANDIDATES WAREING, BRYAN 1975 MINI ASSESSMENT APPROACH SEPARATING CLOSELY MATCHED CANDIDATES
00059		HI	BK	PROTECTING YOUR LEASE EFFECTIVE PUBLIC SPEAKING DISCRIMINATION IN EMPLOYMENT PRACTICES SUCCESSFUL ENTREPRENEUR BIBLIOGRAPHY OF HOTEL/ RESTRANT ADMIN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. AUGUST 1981
10055		HI	TM	PROV.HOSPTALTY INDSTRY RESOURCE CENTRE TRAINING MANUAL BRITISH COLUMBIA 1981 INTRODUCTION TO HOUSEKEEPING ROOM ATTENDANT LEVEL 1
00062		HI	BK	PSYCHOLOGY OF SERVICE HUMAN RELATIONS IN SERVICE EQUIPMENT SANITATION WINE AND BEVERAGE SERVICE MANAGEMENT OF SERVICE, THE RESTAURANT MANAGEMENT GOODMAN, RAYMOND J. WCB CO. 1979
00056		HI	BK	PUBLIC RELATIONS RESORTS AND REAL ESTATE COMPUTER SYSTEMS CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. FOOD PURCHASING ADVERTISING
30061		HI	MA	PUBLIC RELATIONS RESTAURANT CASEBOOK OF PUBLIC RELATIONS BETTS, JIM
00058		HI	BK	PUBLIC RELATIONS FOR HOTEL OPENINGS HOW NOT TO MARKET YOUR PROPERTY EVALUATING RESTAURANT DESIGN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. MAY 1981 WAGE- HOUR LAW INFLATION
30121		HI	MA	PUBLIC RELATIONS MANUAL AHMA MEDIA RELATIONS FOR HOTEL MANAGERS
00103		HI	BK	PULLMAN METHOD CASE STUDIES HOTEL AND RESTAURANT PROBLEM-SOLVING OPERATIONAL PROBLEM SOLVING

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				KRECK,LOTHAR CBI PROBLEM ANALYSIS
00046		HI	BK	PURCHASING CONTROLS SPIRITS OF HOSPITALITY, THE AMERICAN HOTEL/ MOTEL INSTITUTE HISTORY OF ALCOHOLIC BEVERAGES BEERS WINES SPIRITS
30006		HI	MA	PURCHASING DEPT OF MANPWR AND IMMGRATN 1973 INVENTORY CONTROL PURCHASING SPECIFICATIONS
10065		HI	TM	PURCHASING HOUSEKEEPING SEMINAR INSTRUCTORS GUIDE AMERICAN HOTEL/ MOTEL INSTITUTE RESPONSIBILITIES OF EXECUTIVE HOUSKEEPR GUEST SECURITY
30007		HI	MA	PURCHASING INSTRUCTORS GUIDE COMPLEMENT TO 30006
00007		HI	BK	PURCHASING PRODUCTION CONTROL FOODSERVICE: A MANGERIAL APPROACH AXLER,BRUCE H. NIFI MANAGEMENT SYSTEMS MARKETING SYSTEMS MENU-PLANNING
30112		HI	MA	PURCHASING TEXTILES WASHING
00104		HI	BK	PURCHASING AND RECEIVING RECIPES BEVERAGE MANAGEMENT AND BARTENDING VAN KLEEK,PETER CBI 1981 BEER,WINE,WHISKIES,ETC. BAR SETUP BEVERAGE CONTROL
10105		HI	TM	PURCHASING AND STORAGE FOOD PRODUCTION SANITATION COST CONTROL PERSONNEL ADMINISTRATIVE POLICIES FOODSERVICE OPERATIONS MANUAL BIRCHFIELD,JOHN CBI MENU PLANNING
00115		HI	BK	PURCHASING AND STORAGE SANITATION AND SAFETY PREP AND SERVICE OF ALL MAJOR FOOD GROUP SUPRVISN AND MANAGMNT OF QUANTY FOOD PRP MORGAN,WILLIAM VOLUME FOOD SERVICE FOOD PREP TECHNIQUES
00101		HI	BK	PURCHASING CONTROL FOOD COSTING BEVERAGE CONTROL CONTROLLING LABOUR COSTS FOOD,BEVERAGE AND LABOR COST CONTROLS DITTMER, PAUL SECOND EDITION CBI
00082		HI	BK	PURCHASING FOOD STORAGE CONTROLS FOODSERVICE MANAGEMENT ESHBACH, CHARLES THIRD EDITION CBI RECEIVING STORING KITCHEN LAYOUTS OPERATING BUDGETS
30006		HI	MA	PURCHASING SPECIFICATIONS PURCHASING DEPT OF MANPWR AND IMMGRATN 1973 INVENTORY CONTROL
00102		HI	BK	PURCHASING SPECIFICATIONS STORAGE AND HANDLING SPECIFICATIONS FOR ALL FOOD GROUPS FOODSERVICE AND HOTEL PURCHASING PEDDERSEN,RAYMOND CBI PURCHASING STANDARDS
00102		HI	BK	PURCHASING STANDARDS PURCHASING SPECIFICATIONS STORAGE AND HANDLING SPECIFICATIONS FOR ALL FOOD GROUPS FOODSERVICE AND HOTEL PURCHASING PEDDERSEN,RAYMOND CBI
00061		HI	BK	QUALITY INNS WESTIN STRESS AND EMPLOYEES CORNELL QUARTERLY HOTEL AND MOTEL ADMIN. FEBRUARY 1982 TELECONFERENCING GUIDE TO RESTAURANT LAW
30045		HI	MA	QUANTITY BUYING GUIDES VOL.1 VOL.2 WOOD, A. VOLUMES: 2
00092		HI	BK	QUANTITY FOOD PREPARTN,FUNDAMENTALS OF APPETIZERS,SALAD DRESSINGS, SALADS CBI HARDWICK, G. FORMULAS FULLY ILLUSTRATED
00076		HI	BK	QUANTITY FOOD PRODUCTION KOTSCHEVAR, LENDAL 3RD EDITION MANAGEMENT IN FOOD PRODUCTION KITCHEN PRODUCTION BAKESHOP PRODUCTN STANDARDS OF QUANTITY FOOD PRODUCTION PRINCIPLES OF QUANTITY FOOD PRODUCTION TECHNIQUES OF QUANTITY FOOD PRODUCTION
30043		HI	MA	QUANTITY FOOD PURCHASING KOTSCHEVAR, LENDAL SELECTION REQUIREMENTS SPECIFICATIONS
30125		HI	MA	QUANTITY FOOD SERVICE PUBLICATIONS MICHIGAN STATE U.
20009		HI	RS	QUARTERLY REPORT MAY 1981 ECONOMIC SERVICES BRANCH CANADA EMPLOYMNT AND IMMGRATN COMMISSION

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				RESEARCH BRANCH MAN DEPT OF LABOUR AND MANPOWER OCCUPATNL SKILL SHORTAGES IN MANITOBA
00009		HI	BK	RADISSON SOUTH,THE CASE STUDY IN HOTEL OPERATION FORECASING BUDGETING PAYROLL CONTROL PROGRAMMED SALES LODGING REPRINT
30092		HI	MA	RATE STRUCTURE EVALUATION AHMA 1948 HUBBART FORMULA
00085		HI	BK	RATIO ANALYSIS INTERNAL CONTROL COST MANAGEMENT HOSPITALITY MANAGEMENT ACCOUNTING COLTMAN, MICHAEL SECOND EDITION CBI FINANCIAL STATEMENTS
20004		HI	RS	READING SKILLS SECRETARIAL STAFF DEVELOPMENT MANAGEMENT STAFF DEVELOPMENT HEALTH AWARENESS MARLIN VIDEO- FILM TRAINING TRAINING AND HUMAN RESOURCES DEVELOPMENT WRITING SKILLS
30037		HI	MA	RECEIVABLES ACCOUNTING PRINCIPLES NISHONGER, C. FESS, P. BASIC ACCOUNTING POSTING
30024		HI	MA	RECEIVING BAR OPERATION OPERATIONAL ANALYSIS FOOD AND BEVERAGE MANGMENT AND SERVICE AHMA 1964 MENU PLANNING
00082		HI	BK	RECEIVING STORING KITCHEN LAYOUTS OPERATING BUDGETS PURCHASING FOOD STORAGE CONTROLS FOODSERVICE MANAGEMENT ESHBACH, CHARLES THIRD EDITION CBI
00104		HI	BK	RECIPES BEVERAGE MANAGEMENT AND BARTENDING VAN KLEEK,PETER CBI 1981 BEER,WINE,WHISKIES,ETC. BAR SETUP BEVERAGE CONTROL PURCHASING AND RECEIVING
00108		HI	BK	RECIPES HORS D'OEUVRE, THE BOOK OF GREAT JANERICCO,TERENCE CBI APPETIZERS
30010		HI	MA	RECORDS COPIES: 3 FRONT OFFICE PROCEDURE AHMA 1958 GUEST PROCEDURES
10031		HI	TM	RECREATION 1980-82 CANADIAN GOVERNMENT OFFICE OF TOURISM COPIES: 3 DIRECTORY OF COURSES TOURISM HOSPITALITY
00114		HI	BK	RECREATIONAL PARKS REGIONAL PLANNING ENVIRONMENTAL CONSERVATION TOURIST FLOW ANALYSIS TOURISM AND RECREATION DEVELOPMENT LAWSON,FRED CBI PHYSICAL PLANNING HANDBOOK BASIC FACILITIES RESORT OPERATION
30115		HI	MA	RECRUITING ENTRY- LEVEL CANDIDATES AHMA 1971 ATTRACTING YOUNG PEOPLE TO LODGING INDSTY
20026		HI	RS	RED RIVER COMMUNITY COLLEGE COURSE OUTLINES COOKING COURSES HOTEL ADMIN. COURSES
10037		HI	TM	RED RIVER COMMUNITY COLLEGE SEPT. 1981 STUDENT GUIDE HOTEL AND RESTAURANT ADMINISTRATION
00033		HI	BK	REFERRAL CHAINS ADVANTAGES OF MEMBERSHIP IN HOTEL CHAINS FRANCHISE CHAINS
00095		HI	BK	REFRIGERATION WASTE-HANDLING EQUIPMENT STORAGE FULLY ILLUSTRATED COOKING EQUIPMENT, COMPLETE BOOK OF WILKINSON, JULE CBI EQUIPMENT BUYING SPECIALTY EQUIPMENT
00091		HI	BK	REFRIGERATION MAINTENANCE FOODSERVICE REFRIGERATION LEY, SANDRA CBI FOOD PRESERVATION SANITATION AND QUALITY REFRIGERATION SYSTEMS
00091		HI	BK	REFRIGERATION SYSTEMS REFRIGERATION MAINTENANCE FOODSERVICE REFRIGERATION LEY, SANDRA CBI FOOD PRESERVATION SANITATION AND QUALITY
00114		HI	BK	REGIONAL PLANNING ENVIRONMENTAL CONSERVATION TOURIST FLOW ANALYSIS TOURISM AND RECREATION DEVELOPMENT LAWSON,FRED CBI PHYSICAL PLANNING HANDBOOK BASIC FACILITIES RESORT OPERATION RECREATIONAL PARKS
10049		HI	TM	REGISTRATION BILLING AUDIT COPIES: 2 CHECK IN - CHECK OUT

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				PRINCIPLES OF EFFECTVE FRNT-OFFCE MNGMNT VALLEN JEROME J. INSTRUCTOR MANUAL STRUCTURE OF FRNT OFFICE
30019		HI	MA	REGISTRATN PROCDRES CREDIT ACCOUNTING AND CONTROL HOTEL FRNT OFFICE MNGMENT AND OPERATION DUKAS, PETER 1957 ROOM SALESMANSHIP
00072		HI	BK	RELATIONSHIP OF INVESTMENT TO RETURN VALUE OF THE HUMAN RESOURCE WAREING, BRYAN SEPT. 1981 TRAINING AND DEVELOPMENT
00100		HI	BK	REMODELLING PLANNING NEW FACILITIES FOODSERVICE PRODUCTIVITY AND PROFIT IDEABOOK KAHRL, WILLIAM PRODUCTIVITY MEASUREMENT LOW-COST IMPROVEMENTS
30051		HI	MA	RENNER, PETER TRAINING HANDBOOK HOTEL ORGANIZATION FRONT OFFICE EQUIPMENT RESERVATION PROCEDURES BASIC HOTEL FRONT OFFICE PROCEDURES
10068		HI	TM	RENNER, PETER 1981 REVISED EDITION OF 10067 BASIC HOTEL FRONT OFFICE PROCEDURES TRAINING HANDBOOK
10067		HI	TM	RENNER,PETER HOTEL ORGANIZATION FRONT OFFICE EQUIPMENT RESERVATION PROCEDURES BASIC FRONT OFFICE PROCEDURES TRAINING HANDBOOK
20012		HI	RS	REPORT ON ECONOMIC PERFORMANCE JULY 1978 CANADIAN TOURISM INDUSTRY TOURISM SECTOR CONSULTATIVE TASK FORCE
20006		HI	RS	REPORT TO MINISTER EMPLOYMNT AND IMMGRTN CANADA EMPLMNT AND IMMGRTN ADVSRY COUNCL MARCH 13 1981 ELEMENTS OF POLICY ON PART-TIME EMPLYMNT
00024		HI	BK	REPRINT ALAMEDA PLAZA, THE MARKETING CONCEPTS LODGING
00022		HI	BK	REPRINT CASE STUDY SHERATON INN IN BROOKLYN PARK LODGING
00030		HI	BK	REPRINT ENERGY SAVING KITCHEN ENERGY SAVING LAUNDRY ENERGY SAVING SWIMMING POOL ENERGY SAVING HOTEL ENERGY SAVING LODGING
00010		HI	BK	REPRINT FEASIBILITY STUDIES NEW REQUIREMENTS OF FEASIBILITY STUDY ANALYZING MARKET FOR HOTEL/MOTEL ROOMS LODGING
10045		HI	TM	REPRINT MARTIN BROADWELL TRAINING WORLD MAGAZINE 1979 ESTABLISHING A TRAINING PHILOSOPHY
00026		HI	BK	REPRINT PAYROLL PRODUCTIVITY LODGING
00023		HI	BK	REPRINT PREVENTIVE MAINTENANCE ANTICIPATING TROUBLE LODGING
00029		HI	BK	REPRINT PROFIT AND LOSS STATEMENTS LODGING
00009		HI	BK	REPRINT RADISSON SOUTH,THE CASE STUDY IN HOTEL OPERATION FORECASING BUDGETING PAYROLL CONTROL PROGRAMMED SALES LODGING
00027		HI	BK	REPRINT SECURITY FEMALE CRIMINALS POSING AS PROSTITUTES KEY CONTROL BOMB THREATS CREDIT LOSSES SECURITY MANUAL WRITING LODGING
00031		HI	BK	REPRINT TURNOVER RATES LOWERING TURNOVER RATES LODGING
00025		HI	BK	REPRINT WILLIAMSBURG'S MOST BEAUTIFUL RESTORATN HOSPITALITY AND COURTESY LODGING
00011		HI	BK	REPRINTS CONTROLLING CONSTRUCTION COSTS CONTRULLING RENOVATIUN COSTS LODGING
00017		HI	BK	REPRINTS CREATING NEW MARKETS FOR HOTELS/ MOTELS WEEKEND PACKAGES LODGING

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00021		HI	BK	REPRINTS DEVELOPMENT OF MOTOR HOTELS, THE INERIOR DESIGN KITCHEN DESIGN ARCHITECT, ROLE OF BORROWING MONEY, HOW TO LODGING
00018		HI	BK	REPRINTS FINANCIAL MANAGEMENT OPERATING BUDGETS FORECASTING INTERNAL CONTROL ACCOUNTS RECEIVABLE RISK MANAGEMENT CREDIT FUNCTION: SMALL HOTELS FINANCIAL MANAGEMENT: SMALL HOTELS LODGING
00028		HI	BK	REPRINTS FOOD PURCHASING FOOD RECEIVING FOOD STORAGE FOOD PRODUCTION FOOD MERCHANDISING LODGING
00015		HI	BK	REPRINTS HOW TO SELL CONVENTIONS COMMUNITY RELATIONS LODGING
00012		HI	BK	REPRINTS MANAGING ENERGY COSTS ENERGY COSTS ENERGY REQUIREMENTS LODGING
00013		HI	BK	REPRINTS MARKETING IN THE 1980'S BUSINESSWOMAN TRAVELER, THE CASINO GAMING MARKETING STRATEGY DEVELOPMENT INTERNATIONAL TRAVEL LODGING
00016		HI	BK	REPRINTS MARKETING PLAN FOR MOTELS LODGING
00019		HI	BK	REPRINTS PROFITABLE OPERATION SMALL HOTEL/MOTELS HIRING ENERGY AUDIT MANAGER TRAINING THEFT PREVENTION FINANCING SMALL MOTEL PROPERTIES FRONT OFFICE ROOM QUALITY LODGING
00014		HI	BK	REPRINTS PROFITABLE PROMOTIONAL PROGRAMS MANAGING A MASTERPIECE CONVENTIONS: SELLING AND SERVICING LODGING
00020		HI	BK	REPRINTS TRAINING FOR PROFIT NEW HOTEL TRAINING TRAINING DEPARTMENT HEADS LODGING
00065		HI	BK	RESEARCH MARKETING TOURIST BUSINESS, THE LUNDBERG, DONALD E. 1972 TRAVEL MODES TRAVEL AGENT DESTINATION DEVELOPMENT
20025		HI	RS	RESEARCH THRICE DIRECTORY OF INDUSTRY LABOR AND TRAINING CGOT HOSPITALITY TRAINING FUNDING
20109		HI	MA	RESEARCH AND SERVICE DIGEST SMALL HOTEL INFO AHMA
20009		HI	RS	RESEARCH BRANCH MAN DEPT OF LABOUR AND MANPOWER OCCUPATNL SKILL SHORTAGES IN MANITOBA QUARTERLY REPORT MAY 1981 ECONOMIC SERVICES BRANCH CANADA EMPLOYMNT AND IMMGRATN COMMISSION
20013		HI	RS	RESEARCH BRANCH MANITOBA DEPT OF LABOUR AND MANPOWER MANITOBA LABOUR MARKET ANNUAL REVIEW 1980
10067		HI	TR	RESERVATION PROCEDURES BASIC FRONT OFFICE PROCEDURES TRAINING HANDBOOK RENNER,PETER HOTEL ORGANIZATION FRONT OFFICE EQUIPMENT
30051		HI	MA	RESERVATION PROCEDURES BASIC HOTEL FRONT OFFICE PROCEDURES RENNER, PETER TRAINING HANDBOOK HOTEL ORGANIZATION FRONT OFFICE EQUIPMENT
30102		HI	MA	RESILIENT FLOOR CARE FLOOR CARE AHMA FLOOR MAINTENANCE
00114		HI	BK	RESORT OPERATION RECREATIONAL PARKS REGIONAL PLANNING ENVIRONMENTAL CONSERVATION TOURIST FLOW ANALYSIS TOURISM AND RECREATION DEVELOPMENT LAWSON,FRED CBI PHYSICAL PLANNING HANDBOOK BASIC FACILITIES
00056		HI	BK	RESORTS AND REAL ESTATE COMPUTER SYSTEMS CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. FOOD PURCHASING ADVERTISING PUBLIC RELATIONS
10097		HI	TR	RESOURCES FACILITATORS TRAINERS ANNUAL 1982 STRUCTURED EXPERIENCES INSTRUMENTATION LECTURETTES THEORY AND PRACTICE

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
10065		HI	TM	RESPONSIBILITIES OF EXECUTIVE HOUSKEEPR GUEST SECURITY PURCHASING HOUSEKEEPING SEMINAR INSTRUCTORS GUIDE AMERICAN HOTEL/ MOTEL INSTITUTE
00057		HI	BK	RESTAURANT ADVERTISING SUCCESSFUL LEADERS COST ALLOCATION HOTEL DESIGNER SARAH LEE TIMESHARING HOW TO TAP THE SBA'S RESOURCES CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. NOVEMBER 1980
30061		HI	MA	RESTAURANT CASEBOOK OF PUBLIC RELATIONS BETTS, JIM PUBLIC RELATIONS
30055		HI	MA	RESTAURANT GUIDE WINNIPEG RESTAURANTS PARSLEY,SAGE, AND CYNTHIA WINE
30072		HI	MA	RESTAURANT MANAGEMENT FOOD SALES UNLIMITED HEIME, PAUL
00062		HI	BK	RESTAURANT MANAGEMENT GOODMAN, RAYMOND J. MCB CO. 1979 PSYCHOLOGY OF SERVICE HUMAN RELATIONS IN SERVICE EQUIPMENT SANITATION WINE AND BEVERAGE SERVICE MANAGEMENT OF SERVICE, THE
30044		HI	MA	RESTAURANT MENU PLANNING HOKE, ANN PLANNING DAILY SPECIALS PROFITABLE MENUS MENU WORDING
00111		HI	BK	RESTAURANT OPERATIONS FAST FOOD AND FRANCHISING HOTEL AND RESTAURANT BUSINESS,THE LUNDBERG,DONALD THIRD EDITION HOTEL/MOTEL OPERATIONS HOTEL FOOD AND BEVERAGE OPERATIONS
30056		HI	MA	RESTAURANT RELATIONS CASE STUDY IN HUMAN RELATIONS, A AHMA
00055		HI	BK	RESTAURANT TIPPING MEETINGS MARKET BROCHURES MARKETING HOSPITALITY EDUCATION CULINARY OLYMPICS CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. FEBRUARY 1980
10014		HI	TM	RETAILING FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2 MANAGEMENT SEMINAR
10015		HI	TM	RETAILING WORKBOOK FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2 MANAGEMENT SEMINAR
00105		HI	BK	REVISED EDITION CBI PLANNING MARKETING MENU PLANNING FACILITY DESIGN STAFFING KITCHEN DESIGN SO YOU WANT TO START A RESTAURANT ? DYER,DEWEY
30033		HI	MA	REVISED EDITION 1948 HOTEL ACCOUNTING HORWATH, ERNEST
10068		HI	TM	REVISED EDITION OF 10067 BASIC HOTEL FRONT OFFICE PROCEDURES TRAINING HANDBOOK RENNER, PETER 1981
30028		HI	MA	REVISED EDITION OF 30019 COPIES: 3 HOTEL FRONT OFFICE MANAGEMENT AND OPERTN DUKAS, PETER 1960
00112		HI	BK	RICHARDSON,TREVA THIRD EDITION CBI ORGANISMS CAUSING ILLNESS PEST CONTROL DISHWASHING FOOD PROTECTION SANITATION FOR FOOD SERVICE WORKERS
00018		HI	BK	RISK MANAGEMENT CREDIT FUNCTION: SMALL HOTELS FINANCIAL MANAGEMENT: SMALL HOTELS LODGING REPRINTS FINANCIAL MANAGEMENT OPERATING BUDGETS FORECASTING INTERNAL CONTROL ACCOUNTS RECEIVABLE
10101		HI	TM	ROLE IN THE ORGANIZATION TABLE SERVICE AND SETTINGS MEAL SERVICE WINE AND BAR SERVICE WAITER AND WAITRESS TRAINING MANUAL DAMMER,SONDRA SECOND EDITION CBI PERSONAL APPEARANCE
10092		HI	TM	ROLE OF MANAGERS COMMUNICATION HUMAN RELATIONS FOR HOTEL/MOTEL SUPRVSRS AHMA TRAINING MANUAL EMPLOYEES
10059		HI	TM	ROLE OF PUBLICITY COORDINATOR AMERICAN HOTEL/ MOTEL INSTITUTE POSITIVE PUBLIC PERCEPTIONS MEDIA RELATIONS FOR HOTEL MANAGERS
00068		HI	BK	ROLE PLAYING EXERCISE BERGER,FLORENCE CORNELL QUARTERLY FEB 1981 MANAGEMENT GAMES

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				HOSPITALITY INDUSTRY TRAINING
10055		HI	TM	ROOM ATTENDANT LEVEL 1 PROV.HOSPTALTY INDSTRY RESOURCE CENTRE TRAINING MANUAL BRITISH COLUMBIA 1981 INTRODUCTION TO HOUSEKEEPING
30082		HI	MA	ROOM CLERK MANUALS HOTEL MANAGER MANUALS COPIES: 14 HOTEL MANAGEMENT MANUALS
00019		HI	BK	ROOM QUALITY LODGING REPRINTS PROFITABLE OPERATION SMALL HOTEL/MOTELS HIRING ENERGY AUDIT MANAGER TRAINING THEFT PREVENTION FINANCING SMALL MOTEL PROPERTIES FRONT OFFICE
30019		HI	MA	ROOM SALESMANSHIP REGISTRATN PROCDRES CREDIT ACCOUNTING AND CONTROL HOTEL FRNT OFFICE MNGMENT AND OPERATION DUKAS, PETER 1957
30036		HI	MA	ROOMS OPERATION DEPARTMENTAL OPERATIONS UNIFORM CLASSIFICATION OF ACCOUNTS HOTELS, HOTELS 1969
30042		HI	MA	ROSE, HOMER C. TRAINING TECHNIQUES COPIES: 3 INSTRUCTOR AND HIS JOB, THE
10008		HI	TM	ROSE'S FLOWER SHOP CASE 2 AVAILABLE COPIES: 2 MANAGEMENT SEMINAR HOW TO START YOUR OWN BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK
10051		HI	TM	ROSS JEAN 1963 WAITER / WAITRESS TRAINING MANUAL EVERY CUSTOMER IS MY GUEST FOOD SERVICE MANUAL FR SMALL HTLS RSTRNT
30073		HI	MA	ROSS, JEAN FOOD SERVICE MANUAL COPIES: 4 EVERY CUSTOMER IS MY GUEST
30117		HI	MA	ROSS, JEAN 1963 EVERY CUSTOMER IS MY GUEST FOOD SERVICE MANUAL
00043		HI	BK	RULES AND REGULATIONS BEST WESTERN MOTELS
00003		HI	BK	SAFE STORAGE EMPLOYEE SANITATION TRAINING PEST CONTROL STANDARDS AND REGULATIONS,SANITATION ACCIDENT PREVENTION APPLIED FOODSERVICE SANITATION NIFI SANITATION AND HEALTH
00090		HI	BK	SAFETY AND SANITATION BEVERAGE SERVICE MERCHANDISING FOOD BANQUETS FULLY ILLUSTRATED PROFESSIONAL HOST, THE CBI DINING ROOM ORGANIZATION
30054		HI	MA	SAFETY TRAINING MANUAL- RSTRANTS, HOTELS AHERN, E. KITCHEN SAFETY ORGANIZATION
10104		HI	TM	SALES INCOME CONTRUL KEY AND LOCK CONTROL FOOD AND BEVERAGE SECURITY NINEMEIR,JACK CBI THEFT SECURITY CONTROL
00110		HI	BK	SALES PRESENTATIONS ADVERTISING CREATIVE BANQUETING HOW TO SELL BANQUETS TAYLOR,DEREK SECOND EDITION CBI
10090		HI	TM	SALES PROMOTION GUEST RELATIONS HOTEL, MOTOR- HOTEL MANAGEMENT AHMA INSTRUCTORS GUIDE BASIC MANAGEMENT SPACE UTILIZATION
10089		HI	TM	SALES PROMOTION MERCHANDISING MARKETING OF HOSPITALITY SERVICES AHMA INSTRUCTORS GUIDE PLANNING MARKETING ADVERTISING
10033		HI	TM	SALES-OPERATIONS INTERRELATIONSHIPS HOTEL SALES MANAGEMENT ASSOCIATION CAREER DEVELOPMENT WORKSHOP PROGRAM
10106		HI	TM	SAMPLE QUESTIONS,PROBLEMS METRIC WORKBOOK FOR FOODSERVICE(LODGING) CRAWFORD,HOLLIE INTERNATIONAL SYSTEM OF UNITS MATHEMATICS BUSINESS SITUATIONS INVOLVING MATH CONVERTING RECIPES FINANCIAL STATEMENTS
10105		HI	TM	SANITATION COST CONTROL PERSONNEL ADMINISTRATIVE POLICIES FOODSERVICE OPERATIONS MANUAL

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				BIRCHFIELD,JOHN CBI MENU PLANNING PURCHASING AND STORAGE FOOD PRODUCTION
00062		HI	BK	SANITATION WINE AND BEVERAGE SERVICE MANAGEMENT OF SERVICE, THE RESTAURANT MANAGEMENT GOODMAN, RAYMOND J. WCB CO. 1979 PSYCHOLOGY OF SERVICE HUMAN RELATIONS IN SERVICE EQUIPMENT
00003		HI	BK	SANITATION AND HEALTH SAFE STORAGE EMPLOYEE SANITATION TRAINING PEST CONTROL STANDARDS AND REGULATIONS,SANITATION ACCIDENT PREVENTION APPLIED FOODSERVICE SANITATION NIFI
00091		HI	BK	SANITATION AND QUALITY REFRIGERATION SYSTEMS REFRIGERATION MAINTENANCE FOODSERVICE REFRIGERATION LEY, SANDRA CBI FOOD PRESERVATION
00115		HI	BK	SANITATION AND SAFETY PREP AND SERVICE OF ALL MAJOR FOOD GROUP SUPRVISN AND MANAGMNT OF QUANTY FOOD PRP MORGAN,WILLIAM VOLUME FOOD SERVICE FOOD PREP TECHNIQUES PURCHASING AND STORAGE
00112		HI	BK	SANITATION FOR FOOD SERVICE WORKERS RICHARDSON,TREVA THIRD EDITION CBI ORGANISMS CAUSING ILLNESS PEST CONTROL DISHWASHING FOOD PROTECTION
00049		HI	BK	SAPIENZA DURNOVAN L ORGANIZATION OF HTLS,RSTRNTS,INSTITUTNS COMMUNICATION ACCOUNTING MARKETING ART AND SCIENCE OF MANAGING HTLS,RSTRNTS VALLEN JEROME J ABBEY JAMES R
10095		HI	TN	SASKATCHEWAN DEPT. OF TOURISM ADVERTISING MOBILE TRAINING CUSTOMER RELATIONS WINE SERVICE HOUSEKEEPING ACCENT HOSPITALITY PROGRAM
30064		HI	MA	SASKATCHEWAN HOTELS ASSOC. ACCOUNTING, SIMPLIFIED SMALL HOTELS
30077		HI	MA	SASKATCHEWAN HOTELS ASSOCIATION HALF CENTURY OF HOSPITALITY
00032		HI	BK	SASSER,W.EARL BANKS,ROBERT L. FINANCING THE LODGING INDUSTRY LENDER ATTITUDES TOWRD HOTEL FINANCING
00008		HI	BK	SCANNELL, EDWARD E. MCGRAW-HILL CONFERENCE LEADERSHIP PRESENTATION COMMUNICATION PROBLEM SOLVING GAMES TRAINERS PLAY NEWSTROM, JOHN W.
00113		HI	BK	SCHMIDT,ARNO CBI PLANNING BANQUETS MENU CONSTRUCTION ORGANIZING GOURMET DINNERS MENU WRITING IN FRENCH SPELLING GUIDE FOR FRENCH MENU TERMS BANQUET BUSINESS,THE
00074		HI	BK	SCHOOL AND INSTITUTIONAL FEEDING STANDARDS AND QUALITY FOOD SERVICE TRENDS ESHBACH,CHARLES E. 1974 SELECTD ARTICLES ON FOOD SRVCE RESEARCH CHANGES IN FOOD SERVICE INDUSTRY SYSTEMS CHANGES
00078		HI	BK	SCHOOLS HOSPITALS INDUSTRIAL FOODSERVICE ON A BUDGET KAHRL, WILLIAM 1974 DESIGN,PLANNING, EQUIPMENT IMPROVEMENTS MANAGEMENT
00094		HI	BK	SCIENCE OF HOUSEKEEPING SECOND EDITION TUCKER,GINA CBI PLANNING HOUSEKEEPING DEPT. STAFFING GUESTROOM CLEANING MAINTENANCE
00085		HI	BK	SECOND EDITION CBI FINANCIAL STATEMENTS RATIO ANALYSIS INTERNAL CONTROL COST MANAGEMENT HOSPITALITY MANAGEMENT ACCOUNTING COLTMAN, MICHAEL
10101		HI	TN	SECOND EDITION CBI PERSONAL APPEARANCE ROLE IN THE ORGANIZATION TABLE SERVICE AND SETTINGS MEAL SERVICE WINE AND BAR SERVICE WAITER AND WAITRESS TRAINING MANUAL DAMMER,SONDRA
00101		HI	BK	SECOND EDITION CBI PURCHASING CONTROL FOOD COSTING BEVERAGE CONTROL CONTROLLING LABOUR COSTS FOOD,BEVERAGE AND LABOR COST CONTROLS DITTMER, PAUL
00110		HI	BK	SECOND EDITION CBI SALES PRESENTATIONS ADVERTISING CREATIVE BANQUETING

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				HOW TO SELL BANQUETS TAYLOR,DEREK
00096		HI	BK	SECOND EDITION TUCKER,GEORGINA CBI STAFFING CLEANING LAUNDRY TRAINING UNIFORMS FIRE PREVENTION PROFESSIONAL HOUSEKEEPER, THE
00094		HI	BK	SECOND EDITION TUCKER,GINA CBI PLANNING HOUSEKEEPING DEPT. STAFFING GUESTROOM CLEANING MAINTENANCE SCIENCE OF HOUSEKEEPING
20030		HI	MA	SECOND EDITION 1960 DESIGN OF PROPERTIES COPIES: 2 HOTELS, MOTELS, RESTAURANTS AND BARS
20004		HI	RS	SECRETARIAL STAFF DEVELOPMENT MANAGEMENT STAFF DEVELOPMENT HEALTH AWARENESS MARLIN VIDEO- FILM TRAINING TRAINING AND HUMAN RESOURCES DEVELOPMENT WRITING SKILLS READING SKILLS
00027		HI	BK	SECURITY FEMALE CRIMINALS POSING AS PROSTITUTES KEY CONTROL BOMB THREATS CREDIT LOSSES SECURITY MANUAL WRITING LODGING REPRINT
10104		HI	TM	SECURITY CONTROL SALES INCOME CONTROL KEY AND LOCK CONTROL FOOD AND BEVERAGE SECURITY NINEMEIR,JACK CBI THEFT
00027		HI	BK	SECURITY MANUAL WRITING LODGING REPRINT SECURITY FEMALE CRIMINALS POSING AS PROSTITUTES KEY CONTROL BOMB THREATS CREDIT LOSSES
20010		HI	RS	SECURITY SYSTEMS FIRE SYSTEMS AUDIO-VIDEO SYSTEMS STATE OF TECHNOLGY IN LODGING INDUSTRY AMERICAN HOTEL AND MOTEL ASSOCIATION TECHNOLOGY IN HOTELS, SURVEY OF 1980 INFORMATION PROCESSING TELECOMMUNICATIONS
00074		HI	BK	SELECTD ARTICLES ON FOOD SRVCE RESEARCH CHANGES IN FOOD SERVICE INDUSTRY SYSTEMS CHANGES SCHOOL AND INSTITUTIONAL FEEDING STANDARDS AND QUALITY FOOD SERVICE TRENDS ESHBACH,CHARLES E. 1974
30043		HI	MA	SELECTION REQUIREMENTS SPECIFICATIONS QUANTITY FOOD PURCHASING KOTSCHEVAR, LENDAL
30035		HI	MA	SELF- STUDY GUIDE AHMA FRONT OFFICE SELLING
10040		HI	TM	SELF-APPRAISAL DEVELOPMENT PROCESS, A ONTARIO SOCIETY FOR TRAINING AND DVLPMNT COMPETENCY ANALYSIS FOR TRAINERS PERSONAL PLANNING GUIDE
00069		HI	BK	SELLING WINE SERVING WINE FULLY ILLUSTRATED WINE SERVICE PROCEDURES WINE GLASSES
00066		HI	BK	SEMINAR ON EXECUTIVE STRESS STRESS, SANITY, AND SURVIVAL WOOLFOLK, R. STRESS IN ORGANIZATIONS
00073		HI	BK	SEPARATING CLOSELY MATCHED CANDIDATES PROMOTION CANDIDATES MAREING, BRYAN 1975 MINI ASSESSMENT APPROACH
10037		HI	TM	SEPT. 1981 STUDENT GUIDE HOTEL AND RESTAURANT ADMINISTRATION RED RIVER COMMUNITY COLLEGE
00072		HI	BK	SEPT. 1981 TRAINING AND DEVELOPMENT RELATIONSHIP OF INVESTMENT TO RETURN VALUE OF THE HUMAN RESOURCE MAREING, BRYAN
10040		HI	TM	SERVICE MANUAL GUESTS FROM ABROAD CARE AND FEEDING OF FOREIGNERS INTERNATIONAL VISITORS
00069		HI	BK	SERVING WINE FULLY ILLUSTRATED WINE SERVICE PROCEDURES WINE GLASSES SELLING WINE
00048		HI	BK	SEXUAL HARASSMENT CHARGES, PREVENTION OF CORNELL QUARTERLY, THE HOTEL AND RESTAURANT ADMINISTRATION FEBRUARY 1981 WINE BARS NEWSPAPER ADVERTISING FOR HOTELS, RSTNT INTERNATIONAL TRAVELLERS
00022		HI	BK	SHERATON INN IN BROOKLYN PARK LODGING REPRINT CASE STUDY

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30046		HI	HA	SITE SELECTION COST ESTIMATES PLANNING OPERATING MOTELS AND MOTOR HTLS PODD, G. PLANNING SERVICES
10091		HI	TM	SKI RESORT MANUAL ONTARIO MINISTRY OF TOURISM 1977 FINANCING SKI RESORT ACCOUNTING SYSTEMS MARKETING LIFTS SKI SCHOOLS
10091		HI	TM	SKI SCHOOLS SKI RESORT MANUAL ONTARIO MINISTRY OF TOURISM 1977 FINANCING SKI RESORT ACCOUNTING SYSTEMS MARKETING LIFTS
30095		HI	HA	SMALL BUSINESS MANAGEMENT 1964 MOTEL INDUSTRY IN UNITED STATES
00063		HI	BK	SMALL CHAINS MODERNIZATION DISTRESSED PROPERTIES MOTEL- MOTEL ARTICLES , ASSORTED TOPICS HOTEL DESIGN BUDGET HOTELS
30109		HI	HA	SMALL MOTEL INFO AHMA RESEARCH AND SERVICE DIGEST
30064		HI	HA	SMALL MOTELS SASKATCHEWAN MOTELS ASSOC. ACCOUNTING, SIMPLIFIED
00105		HI	BK	SO YOU WANT TO START A RESTAURANT ? DYER,DEWEY REVISED EDITION CBI PLANNING MARKETING MENU PLANNING FACILITY DESIGN STAFFING KITCHEN DESIGN
10090		HI	TM	SPACE UTILIZATION SALES PROMOTION GUEST RELATIONS MOTEL, MOTOR- MOTEL MANAGEMENT AHMA INSTRUCTORS GUIDE BASIC MANAGEMENT
10081		HI	TM	SPEAKING SKILLS LETTER WRITING AUDIO- VISUAL TECHNIQUES COPIES: 4 COMMUNICATIONS AHMA STUDENT MANUAL COMMUNICATION THEORY
00095		HI	BK	SPECIALTY EQUIPMENT REFRIGERATION WASTE-HANDLING EQUIPMENT STORAGE FULLY ILLUSTRATED COOKING EQUIPMENT, COMPLETE BOOK OF WILKINSON, JULE CBI EQUIPMENT BUYING
00087		HI	BK	SPECIALTY RESTAURANT DESIGN HOSPITAL DESIGN DAY CARE CENTRE DESIGN HOTEL/MOTEL DESIGN ANATOMY OF FOODSERVICE DESIGN-2 CBI DESIGN AND LAYOUTS
30043		HI	HA	SPECIFICATIONS QUANTITY FOOD PURCHASING KOTSCHEVAR, LENDAL SELECTION REQUIREMENTS
00102		HI	BK	SPECIFICATIONS FOR ALL FOOD GROUPS FOODSERVICE AND HOTEL PURCHASING PEDDERSEN,RAYMOND CBI PURCHASING STANDARDS PURCHASING SPECIFICATIONS STORAGE AND HANDLING
00113		HI	BK	SPELLING GUIDE FOR FRENCH MENU TERMS BANQUET BUSINESS,THE SCHMIDT,ARNO CBI PLANNING BANQUETS MENU CONSTRUCTION ORGANIZING GOURMET DINNERS MENU WRITING IN FRENCH
00046		HI	BK	SPIRITS PURCHASING CONTROLS SPIRITS OF HOSPITALITY, THE AMERICAN HOTEL/ MOTEL INSTITUTE HISTORY OF ALCOHOLIC BEVERAGES BEERS WINES
00046		HI	BK	SPIRITS OF HOSPITALITY, THE AMERICAN HOTEL/ MOTEL INSTITUTE HISTORY OF ALCOHOLIC BEVERAGES BEERS WINES SPIRITS PURCHASING CONTROLS
30014		HI	HA	STAFF DVLPMNT CONTROLLING COSTS COPIES: 3 SUPERVISORY HOUSEKEEPING AHMA 1963
00096		HI	BK	STAFFING CLEANING LAUNDRY TRAINING UNIFORMS FIRE PREVENTION PROFESSIONAL HOUSEKEEPER, THE SECOND EDITION TUCKER,GEORGINA CBI
00094		HI	BK	STAFFING GUESTROOM CLEANING MAINTENANCE SCIENCE OF HOUSEKEEPING SECOND EDITION TUCKER,GINA CBI PLANNING HOUSEKEEPING DEPT.
00105		HI	BK	STAFFING KITCHEN DESIGN SO YOU WANT TO START A RESTAURANT ? DYER,DEWEY REVISED EDITION CBI PLANNING MARKETING MENU PLANNING FACILITY DESIGN

ACCESS NUM | RANGE START | USER CODE | MEDIA CODE

00079 HI BK STAFFING PROCEDURES LABOUR RELATIONS HOSPITALITY PERSONNEL MANAGEMENT MORGAN,WILLIAM CBI
1979 ENVIRONMENT OF PERSONNEL MANAGEMENT MARKET ENCOUNTERS

30093 HI MA STANDARD BRANDS LTD. HOW TO EMPLOY PEOPLE MANAGEMENT TECHNIQUES

30108 HI MA STANDARDIZATION OF RECIPES STANDARDIZING RECIPES FOR INSTITUTIONS ALDRICH, PEARL FOOD PRODUCTION

30108 HI MA STANDARDIZING RECIPES FOR INSTITUTIONS ALDRICH, PEARL FOOD PRODUCTION STANDARDIZATION OF RECIPES

00074 HI BK STANDARDS AND QUALITY FOOD SERVICE TRENDS ESHBACH,CHARLES E. 1974
SELECTD ARTICLES ON FOOD SRVCE RESEARCH CHANGES IN FOOD SERVICE INDUSTRY SYSTEMS CHANGES
SCHOOL AND INSTITUTIONAL FEEDING

00003 HI BK STANDARDS AND REGULATIONS,SANITATION ACCIDENT PREVENTION APPLIED FOODSERVICE SANITATION NIFI
SANITATION AND HEALTH SAFE STORAGE EMPLOYEE SANITATION TRAINING PEST CONTROL

00076 HI BK STANDARDS OF QUANTITY FOOD PRODUCTION PRINCIPLES OF QUANTITY FOOD PRODUCTION
TECHNIQUES OF QUANTITY FOOD PRODUCTION QUANTITY FOOD PRODUCTION KOTSCHEVAR, LENDAL
3RD EDITION MANAGEMENT IN FOOD PRODUCTION KITCHEN PRODUCTION BAKESHOP PRODUCTN

10007 HI TM STARTER AND SONS SERVICES CASE 1 AVAILABLE COPIES: 2 MANAGEMENT SEMINAR
HOW TO START YOUR OWN BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK

10016 HI TM STARTING YOUR OWN BUSINESS FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2
MY BUSINESS PLAN

20010 HI RS STATE OF TECHNOLGY IN LODGING INDUSTRY AMERICAN HOTEL AND MOTEL ASSOCIATION
TECHNOLOGY IN HOTELS, SURVEY OF 1980 INFORMATION PROCESSING TELECOMMUNICATIONS
SECURITY SYSTEMS FIRE SYSTEMS AUDIO-VIDEO SYSTEMS

20020 HI RS STATISTICAL COMPENDIUM MANITOBA DEPT LABOUR AND MANPOWER DEC 1981 HISTORICAL TRENDS
EMPLOYMENT GROWTH WAGES WOMEN IN THE MANITOBA LABOUR MARKET

00064 HI BK STATISTICS DEVELOPMENT HISTORY MARKETING TOURISM- PAST, PRESENT, AND FUTURE BURKART,A.J.
MEDLIK, S. 1974

10021 HI TM STILLWATER CANOES LTD. COPIES: 2 MARKETING FEDERAL BUSINESS DEVELOPMENT BANK CASE STUDY

00097 HI BK STOKES, ARCH CBI DISCRIMINATION HIRING EQUAL OPPORTUNITY LAWS EQUAL OPPORTUNITY HANDBOOK

10103 HI TM STOKES,ARCH CBI UNIONIZATION COLLECTIVE BARGAINING CONTRACTS STRIKES
COLLECTIVE BARGAINING HANDBOOK

00098 HI BK STOKES,ARCH CBI WAGES OVERTIME TIPS MEALS AND UNIFORMS WAGE AND HOUR HANDBOOK

00095 HI BK STORAGE FULLY ILLUSTRATED COOKING EQUIPMENT, COMPLETE BOOK OF WILKINSON, JULE CBI
EQUIPMENT BUYING SPECIALTY EQUIPMENT REFRIGERATION WASTE-HANDLING EQUIPMENT

00102 HI BK STORAGE AND HANDLING SPECIFICATIONS FOR ALL FOOD GROUPS FOODSERVICE AND HOTEL PURCHASING
PEDDERSEN,RAYMOND CBI PURCHASING STANDARDS PURCHASING SPECIFICATIONS

00082 HI BK STORAGE CONTROLS FOODSERVICE MANAGEMENT ESHBACH, CHARLES THIRD EDITION CBI RECEIVING
STORING KITCHEN LAYOUTS OPERATING BUDGETS PURCHASING FOOD

00082 HI BK STORING KITCHEN LAYOUTS OPERATING BUDGETS PURCHASING FOOD STORAGE CONTROLS
FOODSERVICE MANAGEMENT ESHBACH, CHARLES THIRD EDITION CBI RECEIVING

10098 HI TM STRATEGIC PLAN FOR HUMAN RESOURCE DVLPMT MAY 1981 STRATEGIC PLANNING GUIDE TO DO-IT-YOURSELF

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
10098		HI	TM	STRATEGIC PLANNING GUIDE TO DO-IT-YOURSELF STRATEGIC PLAN FOR HUMAN RESOURCE DVLPMT MAY 1981
00061		HI	BK	STRESS AND EMPLOYEES CORNELL QUARTERLY HOTEL AND MOTEL ADMIN. FEBRUARY 1982 TELECONFERENCING GUIDE TO RESTAURANT LAW QUALITY INNS WESTIN
00066		HI	BK	STRESS IN ORGANIZATIONS SEMINAR ON EXECUTIVE STRESS STRESS, SANITY, AND SURVIVAL WOOLFOLK, R.
00054		HI	BK	STRESS MANAGEMENT TAX SAVINGS FOR HOTELIERS COPIES: 3 CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN NOVEMBER 1979 EFFECTIVE ADVERTISING COMMUNICATIONS TECHNOLOGY
00066		HI	BK	STRESS, SANITY, AND SURVIVAL WOOLFOLK, R. STRESS IN ORGANIZATIONS SEMINAR ON EXECUTIVE STRESS
10103		HI	TM	STRIKES COLLECTIVE BARGAINING HANBOOK STOKES,ARCH CBI UNIONIZATION COLLECTIVE BARGAINING CONTRACTS
30004		HI	MA	STRUCTURAL MAINTENANCE FIRE PROTECTION MAINTENANCE AND ENGINEERING AHMA 1972 ELECTRICAL SYSTEMS PLUMBING HEATING
10049		HI	TM	STRUCTURE OF FRNT OFFICE REGISTRATION BILLING AUDIT COPIES: 2 CHECK IN - CHECK OUT PRINCIPLES OF EFFECTVE FRNT-OFFCE MNGMNT VALLEN JEROME J. INSTRUCTOR MANUAL
10097		HI	TM	STRUCTURED EXPERIENCES INSTRUMENTATION LECTURETTES THEORY AND PRACTICE RESOURCES FACILITATORS TRAINERS ANNUAL 1982
10037		HI	TM	STUDENT GUIDE HOTEL AND RESTAURANT ADMINISTRATION RED RIVER COMMUNITY COLLEGE SEPT. 1981
10072		HI	TM	STUDENT MANUAL ACCOUNTING AUDIT PAYROLL COMPLEMENT TO 10071 BASIC BOOKKEEPING FOR HOSPITALTY INDSTRY TARR, STANLEY FAY, CLIFFORD
10078		HI	TM	STUDENT MANUAL AHMA ACCOUNTING PROCESSES MANAGEMENT INFORMATION SYSTEMS COPIES: 2 HOSPITALITY INDSTRY ACCOUNTING FOR MNGMNT
10081		HI	TM	STUDENT MANUAL COMMUNICATION THEORY SPEAKING SKILLS LETTER WRITING AUDIO- VISUAL TECHNIQUES COPIES: 4 COMMUNICATIONS AHMA
10079		HI	TM	STUDENT MANUAL FUNDAMENTALS OF TOURISM TOURISM DEVLPMNT MARKETING TOURISM AND THE HOSPITALITY INDUSTRY AHMA
10086		HI	TM	STUDENT MANUAL INDUSTRY DYNAMICS HOTEL ORGANIZATION HOTEL- MOTEL MANAGEMENT, INTRODUCTN TO AHMA
10002		HI	TM	STUDENT MANUAL NIFI FOODSERVICE: A MANAGERIAL APPROACH
10084		HI	TM	STUDENT MANUAL SUPERVISORY CONCEPTS HUMAN RELATIONS COMMUNICATION DELEGATING WORK TRAINING SUPERVISORY DEVELOPMENT AHMA
00099		HI	BK	STUDENT SUCCESS BREITHAUPT, HERMAN CAREER EDUCATION CHADSEY HIGH SCHOOL PROGRAM FOODSERVICE CAREERS ,STARTING STUDENTS
30027		HI	MA	STUDY GUIDE COPIES: 2 MOTEL AND MOTOR HOTEL MANAGEMENT AHMA 1965
30135		HI	MA	STUDY GUIDES FOR FILMS NATIONAL EDUCATIONAL MEDIA
20007		HI	RS	STUDY OF HOTEL EMPLOYEES LAUDADIO, DANTE HONEY, RICHARD JOB CHARCTRICS AND EMPLOYEE SATISFACTION
00059		HI	BK	SUCCESSFUL ENTREPRENEUR BIBLIOGRAPHY OF HOTEL/ RESTRANT ADMIN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. AUGUST 1981 PROTECTING YOUR LEASE EFFECTIVE PUBLIC SPEAKING DISCRIMINATION IN EMPLOYMENT PRACTICES

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00057		HI	BK	SUCCESSFUL LEADERS COST ALLOCATION HOTEL DESIGNER SARAH LEE TIMESHARING HOW TO TAP THE SBA'S RESOURCES CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. NOVEMBER 1980 RESTAURANT ADVERTISING
00075		HI	BK	SUCCESSFUL RESTAURANT OPERATION CHIFFRILLER,T.F. CBI 1982 FINANCING AND MONEY MANAGEMENT LEGAL REQUIREMENTS COST MANAGEMENT MENUS ADVERTISING PERSONNEL
10053		HI	TM	SUMMER RESORT SERVICES HOUSEMAIDS GEORGIAN COLLEGE OF APPLIED ARTS
00001		HI	BK	SUMMER 1981 PLANNING MODEL FOR FOOD SRVCE OPERATORS ASSESSING BOTTLES SALES VALUES HOTEL MOTEL MANAGEMENT TRAINING OF HANDICAPPED FOOD SRVCE WORKR JOURNAL OF HOSPITALITY EDUCATION , THE VOLUME 6 , NUMBER 1
00051		HI	BK	SUPERVISING SERVING PERSONNEL DINING ROOM ORGANIZATION TRAINING STAFF PROFESSIONAL DINING ROOM MANAGEMENT KING,CAROL A.
10073		HI	TM	SUPERVISION PLUNKETT, W. TEACHERS MANUAL
10085		HI	TM	SUPERVISORY CONCEPTS COMMUNICATION DELEGATING TRAINING USE WITH 10084 SUPERVISORY DEVELOPMENT AHMA COURSE TEXT
10084		HI	TM	SUPERVISORY CONCEPTS HUMAN RELATIONS COMMUNICATION DELEGATING WORK TRAINING SUPERVISORY DEVELOPMENT AHMA STUDENT MANUAL
10088		HI	TM	SUPERVISORY CONCEPTS SUPERVISORY DEVELOPMENT AHMA INSTRUCTORS GUIDE USE WITH 10084- 10085
10085		HI	TM	SUPERVISORY DEVELOPMENT AHMA COURSE TEXT SUPERVISORY CONCEPTS COMMUNICATION DELEGATING TRAINING USE WITH 10084
10088		HI	TM	SUPERVISORY DEVELOPMENT AHMA INSTRUCTORS GUIDE USE WITH 10084- 10085 SUPERVISORY CONCEPTS
10084		HI	TM	SUPERVISORY DEVELOPMENT AHMA STUDENT MANUAL SUPERVISORY CONCEPTS HUMAN RELATIONS COMMUNICATION DELEGATING WORK TRAINING
30014		HI	HA	SUPERVISORY HOUSEKEEPING AHMA 1963 STAFF DVLPMNT CONTROLLNG COSTS COPIES: 3
30065		HI	HA	SUPERVISORY HOUSEKEEPING HOSPITAL HOUSEKEEPING AHMA
10025		HI	TM	SUPPLEMENTARY READINGS WORLD WIDE TRAVEL AGENCY LTD. COPIES: 2 MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK
10023		HI	TM	SUPPLEMTARY READINGS TWIN FALLS ENTERPRISES LTD. COPIES: 2 MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK
00115		HI	BK	SUPRVISN AND MANAGMNT OF QUANTY FOOD PRP MORGAN,WILLIAM VOLUME FOOD SERVICE FOOD PREP TECHNIQUES PURCHASING AND STORAGE SANITATION AND SAFETY PREP AND SERVICE OF ALL MAJOR FOOD GROUP
30076		HI	HA	SURVEY 1958 HOTEL INDUSTRY OF NEW SOUTH WALES
00030		HI	BK	SWIMMING POOL ENERGY SAVING HOTEL ENERGY SAVING LODGING REPRINT ENERGY SAVING KITCHEN ENERGY SAVING LAUNDRY ENERGY SAVING
30110		HI	HA	SWIMMING POOL MANUAL AHMA
30053		HI	HA	SYSTEMS COSTING BUSINESS MANAGEMENT-HOTELS,MOTELS,RSTRNT LUNDBERG, DONALD PRODUCTIVITY INCOME CONTROL
30131		HI	HA	SYSTEMS APPROACH MANAGEMENT PROCESS FEDERAL BUSINESS DEVELOPMENT BANK 1977

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
00074		HI	BK	SYSTEMS CHANGES SCHOOL AND INSTITUTIONAL FEEDING STANDARDS AND QUALITY FOOD SERVICE TRENDS ESHBACH,CHARLES E. 1974 SELECTD ARTICLES ON FOOD SRVCE RESEARCH CHANGES IN FOOD SERVICE INDUSTRY
10101		HI	TM	TABLE SERVICE AND SETTINGS MEAL SERVICE WINE AND BAR SERVICE WAITER AND WAITRESS TRAINING MANUAL DAHLER,SONDRA SECOND EDITION CBI PERSONAL APPEARANCE ROLE IN THE ORGANIZATION
10071		HI	TM	TARR, STANLEY FAY, CLIFFORD AHMA ACCOUNTING TECHNIQUES FRONT OFFICE NIGHT AUDIT PAYROLL FOR USE WITH 10072 BASIC BOOKKEEPING FOR HOSPITLTY INDSTRY
10072		HI	TM	TARR, STANLEY FAY, CLIFFORD STUDENT MANUAL ACCOUNTING AUDIT PAYROLL COMPLEMENT TO 10071 BASIC BOOKKEEPING FOR HOSPITALTY INDSTRY
00081		HI	BK	TASK PLANNING INCREASING PRODUCTIVITY IN FOODSERVICE PEDDERSEN, R. 1973 MOTIVATION WORKER PRODUCTIVITY
00054		HI	BK	TAX SAVINGS FOR HOTELIERS COPIES: 3 CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN NOVEMBER 1979 EFFECTIVE ADVERTISING COMMUNICATIONS TECHNOLOGY STRESS MANAGEMENT
10026		HI	TM	TAXATION FEDERAL BUSINESS DEVELOPMENT BANK CASE STUDY COPIES: 2
30012		HI	MA	TAXES LEGAL ASPECTS OF THE HOSPITLTY INDSTRY B.C. DEPT. OF EDUC LIABILITY WORKING CONDITIONS LABOUR- MNGMENT RELATNS HEALTH LAWS
00110		HI	BK	TAYLOR,DEREK SECOND EDITION CBI SALES PRESENTATIONS ADVERTISING CREATIVE BANQUETING HOW TO SELL BANQUETS
10073		HI	TM	TEACHERS MANUAL SUPERVISION PLUNKETT, W.
30052		HI	MA	TECHNICAL ASPECTS OF FOOD SERVICE PROFESSIONAL RESTAURANT SERVICE HARRIS, ELLEN
00076		HI	BK	TECHNIQUES OF QUANTITY FOOD PRODUCTION QUANTITY FOOD PRODUCTION KOTSCHEVAR, LENDAL 3RD EDITION MANAGEMENT IN FOOD PRODUCTION KITCHEN PRODUCTION BAKESHOP PRODUCTN STANDARDS OF QUANTITY FOOD PRODUCTION PRINCIPLES OF QUANTITY FOOD PRODUCTION
20010		HI	RS	TECHNOLOGY IN HOTELS, SURVEY OF 1980 INFORMATION PROCESSING TELECOMMUNICATIONS SECURITY SYSTEMS FIRE SYSTEMS AUDIO-VIDEO SYSTEMS STATE OF TECHNOLGY IN LODGING INDUSTRY AMERICAN HOTEL AND MOTEL ASSOCIATION
20010		HI	RS	TELECOMMUNICATIONS SECURITY SYSTEMS FIRE SYSTEMS AUDIO-VIDEO SYSTEMS STATE OF TECHNOLGY IN LODGING INDUSTRY AMERICAN HOTEL AND MOTEL ASSOCIATION TECHNOLOGY IN HOTELS, SURVEY OF 1980 INFORMATION PROCESSING
00061		HI	BK	TELECONFERENCING GUIDE TO RESTAURANT LAW QUALITY INNS WESTIN STRESS AND EMPLOYEES CORNELL QUARTERLY HOTEL AND MOTEL ADMIN. FEBRUARY 1982
10027		HI	TM	TERM LOAN ANALYSIS COPIES: 2 MANAGEMENT SEMINAR FEDERAL BUSINESS DEVELOPMENT BANK FINANCIAL ANALYSIS
30101		HI	MA	TEXTILE CARE AHMA INSTITUTIONAL TEXTILES
30112		HI	MA	TEXTILES WASHING PURCHASING
10104		HI	TM	THEFT SECURITY CONTROL SALES INCOME CONTROL KEY AND LOCK CONTROL FOOD AND BEVERAGE SECURITY NINEMEIR,JACK CBI
00019		HI	BK	THEFT PREVENTION FINANCING SMALL MOTEL PROPERTIES FRONT OFFICE ROOM QUALITY LODGING REPRINTS PROFITABLE OPERATION SMALL HOTEL/MOTELS HIRING ENERGY AUDIT MANAGER TRAINING

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
10097		HI	TM	THEORY AND PRACTICE RESOURCES FACILITATORS TRAINERS ANNUAL 1982 STRUCTURED EXPERIENCES INSTRUMENTATION LECTURETTES
00112		HI	BK	THIRD EDITION CBI ORGANISMS CAUSING ILLNESS PEST CONTROL DISHWASHING FOOD PROTECTION SANITATION FOR FOOD SERVICE WORKERS RICHARDSON,TREVA
00082		HI	BK	THIRD EDITION CBI RECEIVING STORING KITCHEN LAYOUTS OPERATING BUDGETS PURCHASING FOOD STORAGE CONTROLS FOODSERVICE MANAGEMENT ESHBACH, CHARLES
00111		HI	BK	THIRD EDITION HOTEL/MOTEL OPERATIONS HOTEL FOOD AND BEVERAGE OPERATIONS RESTAURANT OPERATIONS FAST FOOD AND FRANCHISING HOTEL AND RESTAURANT BUSINESS,THE LUNDBERG,DONALD
30034		HI	HA	THIRD EDITION 1970 HOTEL ACCOUNTING HORWATH, ERNEST
20025		HI	RS	THRICE DIRECTORY OF INDUSTRY LABOR AND TRAINING CGOT HOSPITALITY TRAINING FUNDING RESEARCH
10074		HI	TM	TIAC EMPLOYEE RELATIONS PERSONNEL MANAGEMENT HUMAN RESOURCES MANAGEMENT COURSE TRAINEE MANUAL
10013		HI	TM	TIME MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2 MANAGEMENT SEMINAR
00057		HI	BK	TIMESHARING HOW TO TAP THE SBA'S RESOURCES CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. NOVEMBER 1980 RESTAURANT ADVERTISING SUCCESSFUL LEADERS COST ALLOCATION HOTEL DESIGNER SARAH LEE
00098		HI	BK	TIPS MEALS AND UNIFORMS WAGE AND HOUR HANDBOOK STOKES,ARCH CBI WAGES OVERTIME
30070		HI	HA	TODOROFF, ALEXANDER FOOD GRADES FOOD CHARACTERISTICS FOOD BUYERS INFORMATION BOOK
30088		HI	HA	TOMORROW'S CUSTOMERS 1981 WOODS GORDON
00107		HI	BK	TOUR MANAGEMENT AS A CAREER TOUR MANAGEMENT,PRINCIPLS AND PROCEDURES CURRAN, PATRICK CBI PREPARATIONS MANAGEMENT PROCEDURES
00107		HI	BK	TOUR MANAGEMENT,PRINCIPLS AND PROCEDURES CURRAN, PATRICK CBI PREPARATIONS MANAGEMENT PROCEDURES TOUR MANAGEMENT AS A CAREER
30114		HI	HA	TOURING THE WORLD OF HOTEL MANAGEMENT MANITOBA HOTEL ASSOC. MANAGEMENT GUIDE 1956
10031		HI	TM	TOURISM HOSPITALITY RECREATION 1980-82 CANADIAN GOVERNMENT OFFICE OF TOURISM COPIES: 3 DIRECTORY OF COURSES
00114		HI	BK	TOURISM AND RECREATION DEVELOPMENT LAWSON,FRED CBI PHYSICAL PLANNING HANDBOOK BASIC FACILITIES RESORT OPERATION RECREATIONAL PARKS REGIONAL PLANNING ENVIRONMENTAL CONSERVATION TOURIST FLOW ANALYSIS
10080		HI	TM	TOURISM AND THE HOSPITALITY INDUSTRY AHMA INSTRUCTORS GUIDE COMPLEMENT TO 10079 COPIES: 2
10079		HI	TM	TOURISM AND THE HOSPITALITY INDUSTRY AHMA STUDENT MANUAL FUNDAMENTALS OF TOURISM TOURISM DEVLPMNT MARKETING
30129		HI	HA	TOURISM DEVELOPMENT FEDERAL GOVRNMNT PROGRAMS 1978
10079		HI	TM	TOURISM DEVLPMNT MARKETING TOURISM AND THE HOSPITALITY INDUSTRY AHMA STUDENT MANUAL FUNDAMENTALS OF TOURISM
20012		HI	RS	TOURISM SECTOR CONSULTATIVE TASK FORCE REPORT ON ECONOMIC PERFORMANCE JULY 1978 CANADIAN TOURISM INDUSTRY

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
10006		HI	TM	TOURISM TITLES HEALTH CARE TITLES CBI PUBLISHING COMPANY 1981 CATALOGUE FOODSERVICE TITLES HOSPITALITY TITLES
00064		HI	BK	TOURISM- PAST, PRESENT, AND FUTURE BURKART,A.J. MEDLIK, S. 1974 STATISTICS DEVELOPMENT HISTORY MARKETING
00065		HI	BK	TOURIST BUSINESS, THE LUNDBERG, DONALD E. 1972 TRAVEL MODES TRAVEL AGENT DESTINATION DEVELOPMENT RESEARCH MARKETING
00093		HI	BK	TOURIST BUSINESS, THE LUNDBERG, DONALD 4TH ED. CBI COMPONENTS OF TOURISM ECONOMIC IMPACT DESTINATION DEVELOPMENT CARIBBEAN AND MEXICAN TOURIST DVLPMNT TRAVEL MARKET RESEARCH
00114		HI	BK	TOURIST FLOW ANALYSIS TOURISM AND RECREATION DEVELOPMENT LAWSON,FRED CBI PHYSICAL PLANNING HANDBOOK BASIC FACILITIES RESORT OPERATION RECREATIONAL PARKS REGIONAL PLANNING ENVIRONMENTAL CONSERVATION
10063		HI	TM	TRAIN THE TRAINER CAN. RESTAURANT AND FOODSRUCE ASSOC. TRAINING MANUAL FOR TRAINERS
10074		HI	TM	TRAINEE MANUAL TIAC EMPLOYEE RELATIONS PERSONNEL MANAGEMENT HUMAN RESOURCES MANAGEMENT COURSE
00070		HI	BK	TRAINER'S ROLE AS AN INTERNAL CONSULTANT LIPPITT, GORDON INTERNAL CONSULTING TRAINING AND DEVELOPMENT
10056		HI	TM	TRAINERS MANUAL ONTARIO MINISTRY OF INDUSTRY AND TOURISM HOSPITALITY TRAINING PROGRAM
30041		HI	MA	TRAINING HOW TO SUPERVISE PEOPLE COOPER, ALFRED INCREASING PRODUCTION PROMOTE TEAMWORK
30094		HI	MA	TRAINING MORALE MANAGMNT PEOPLE HTLS RSTRNTS AND CLUBS LUNDBERG, DONALD JOB ANALYSIS INTERVIEWING
30008		HI	MA	TRAINING PERFORMNCE APPRAISAL UNIONS PERSONNEL INSTRUCTOR GUIDE MANGMNT DVLPMNT OTTAWA PERSONNEL MNGMENT
10084		HI	TM	TRAINING SUPERVISORY DEVELOPMENT AHMA STUDENT MANUAL SUPERVISORY CONCEPTS HUMAN RELATIONS COMMUNICATION DELEGATING WORK
00096		HI	BK	TRAINING UNIFORMS FIRE PREVENTION PROFESSIONAL HOUSEKEEPER, THE SECOND EDITION TUCKER,GEORGINA CBI STAFFING CLEANING LAUNDRY
10085		HI	TM	TRAINING USE WITH 10084 SUPERVISORY DEVELOPMENT AHMA COURSE TEXT SUPERVISORY CONCEPTS COMMUNICATION DELEGATING
30002		HI	MA	TRAINING AND COACHING TECHNIQUES AHMA 1967 ON-THE-JOB TRAINING FOR PERSONNEL OBJECTIVES PERFORMANCE STANDARDS JOB DESCRIPTIONS
00072		HI	BK	TRAINING AND DEVELOPMENT RELATIONSHIP OF INVESTMENT TO RETURN VALUE OF THE HUMAN RESOURCE WAREING, BRYAN SEPT. 1981
00070		HI	BK	TRAINING AND DEVELOPMENT TRAINER'S ROLE AS AN INTERNAL CONSULTANT LIPPITT, GORDON INTERNAL CONSULTING
00071		HI	BK	TRAINING AND DEVELOPMENT JOURNAL 1976 CRITERIA FR EVALUATING HUMN RESRCE DULPT LIPPITT, GORDON
20004		HI	RS	TRAINING AND HUMAN RESOURCES DEVELOPMENT WRITING SKILLS READING SKILLS SECRETARIAL STAFF DEVELOPMENT MANAGEMENT STAFF DEVELOPMENT HEALTH AWARENESS MARLIN VIDEO- FILM TRAINING
20015		HI	RS	TRAINING AND INFORMATION PROGRAMS DATA PROCESSING MANAGEMENT DEVELOPMENT MARKETING

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DELTAVISION CATALOG SUMMARY JANUARY 1982 DELTAVISION LIBRARY AND SERVICE SYSTEM

10057 HI TR TRAINING CARDS PHILLIPS MICROSKILLS CORP. CUSTOMER RELATIONS

00020 HI BK TRAINING DEPARTMENT HEADS LODGING REPRINTS TRAINING FOR PROFIT NEW HOTEL TRAINING

00020 HI BK TRAINING FOR PROFIT NEW HOTEL TRAINING TRAINING DEPARTMENT HEADS LODGING REPRINTS

20051 HI MA TRAINING HANDBOOK HOTEL ORGANIZATION FRONT OFFICE EQUIPMENT RESERVATION PROCEDURES BASIC HOTEL FRONT OFFICE PROCEDURES RENNER, PETER

10068 HI TR TRAINING HANDBOOK RENNER, PETER 1981 REVISED EDITION OF 10067 BASIC HOTEL FRONT OFFICE PROCEDURES

10067 HI TR TRAINING HANDBOOK RENNER,PETER HOTEL ORGANIZATION FRONT OFFICE EQUIPMENT RESERVATION PROCEDURES BASIC FRONT OFFICE PROCEDURES

10070 HI TR TRAINING MANUAL B.C. MINISTRY OF EDUCATION 1978 WAITER AND WAITRESS

10055 HI TR TRAINING MANUAL BRITISH COLUMBIA 1981 INTRODUCTION TO HOUSEKEEPING ROOM ATTENDANT LEVEL 1 PROV.HOSPTALITY INDSTRY RESOURCE CENTRE

30021 HI MA TRAINING MANUAL COMMUCTN PRINCIPLES COMMUNICATIONS AHMA

20019 HI RS TRAINING MANUAL COPIES: 3 MANITOBA DATA SERVICES

10092 HI TR TRAINING MANUAL EMPLOYEES ROLE OF MANAGERS COMMUNICATION HUMAN RELATIONS FOR HOTEL/MOTEL SUPRVSRS AHMA

30107 HI MA TRAINING MANUAL UNITED STATES DEPT. EDUCATION HOUSEKEEPING AIDE, HOTEL- MOTEL

30043 HI MA TRAINING MANUAL WAITRESSES, WAITERS,COUNTER GIRLS GROSS,ALVA

10058 HI TR TRAINING MANUAL YOU THE WAITRESS

10063 HI TR TRAINING MANUAL FOR TRAINERS TRAIN THE TRAINER CAN. RESTAURANT AND FOODSRUCE ASSOC.

30081 HI MA TRAINING MANUALS, HOUSEKEEPING COPIES: 7 HOUSEKEEPING TRAINING BOOKLETS,ASSORTED

30080 HI MA TRAINING MANUALS, VARIOUS COPIES: 20 WAITER/ WAITRESS TRAINING BOOKLETS, ASSORTED

00001 HI BK TRAINING OF HANDICAPPED FOOD SRVCE WORKR JOURNAL OF HOSPITALITY EDUCATION , THE VOLUME 6 , NUMBER 1 SUMMER 1981 PLANNING MODEL FOR FOOD SRVCE OPERATORS ASSESSING BUTTLES SALES VALUES HOTEL MOTEL MANAGEMENT

10075 HI TR TRAINING PROGRAM FRONT OFFICE HOTEL-MOTEL FRONT OFFICE MANAGEMENT B.C. DEPT. OF EDUCATION 1973

10038 HI TR TRAINING PROGRAM U.S. DEPT. OF HEALTH,EDUC. AND WELFARE HOTEL AND MOTEL HOUSEKEEPING AIDE

30074 HI MA TRAINING PROGRAMS COPIES: 2 FOOD SERVICE INDUSTRY

20001 HI RS TRAINING PROGRAMS EFFECTIVE BEHAVIOUR MANAGEMENT LTD. MANAGEMENT SKILLS DEVELOPMENT

10077 HI TR TRAINING SKILLS EDUCATIONAL SEMINAR NATIONAL RESTAURANT ASSOC.

00051 HI BK TRAINING STAFF PROFESSIONAL DINING ROOM MANAGEMENT KING,CAROL A. SUPERVISING SERVING PERSONNEL DINING ROOM ORGANIZATION

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30042		HI	HA	TRAINING TECHNIQUES COPIES: 3 INSTRUCTOR AND HIS JOB, THE ROSE, HOMER C.
10045		HI	TH	TRAINING WORLD MAGAZINE 1979 ESTABLISHING A TRAINING PHILOSOPHY REPRINT MARTIN BROADWELL
00065		HI	BK	TRAVEL AGENT DESTINATION DEVELOPMENT RESEARCH MARKETING TOURIST BUSINESS, THE LUNDBERG, DONALD E. 1972 TRAVEL MODES
30132		HI	HA	TRAVEL INDUSTRY GUEST ROOM REQUIREMENTS 1971 NATIONAL DESIGN COUNCIL
10047		HI	TH	TRAVEL INDUSTRY MANAGEMENT PROGRAM HOSPITALITY TRAINING ALASKA HOST PROGRAM 1981
10046		HI	TH	TRAVEL INDUSTRY MANAGEMENT PROGRAM UNIVERSITY OF ALASKA ALASKA HOST PROGRAM 1981
30130		HI	HA	TRAVEL MANITOBA ACCOUNTING SYSTEMS HOSPITALTY INDUSTRY FINANCIAL MANAGMNT
00093		HI	BK	TRAVEL MARKET RESEARCH TOURIST BUSINESS, THE LUNDBERG, DONALD 4TH ED. CBI COMPONENTS OF TOURISM ECONOMIC IMPACT DESTINATION DEVELOPMENT CARIBBEAN AND MEXICAN TOURIST DVLPMNT
00065		HI	BK	TRAVEL MODES TRAVEL AGENT DESTINATION DEVELOPMENT RESEARCH MARKETING TOURIST BUSINESS, THE LUNDBERG, DONALD E. 1972
10099		HI	TH	TRAVEL TRADE CASE STUDY MARKETING
20021		HI	RS	TRENDS IN THE HOTEL INDUSTRY INTERNATIONAL EDITION 1981 PANNELL KERR FORSTER OPERATIONAL DATA FINANCIAL DATA
30085		HI	HA	TRENDS IN THE HOTEL INDUSTRY PANNELL, KERR, FOSTER 1971- 1980
00096		HI	BK	TUCKER,GEORGINA CBI STAFFING CLEANING LAUNDRY TRAINING UNIFORMS FIRE PREVENTION PROFESSIONAL HOUSEKEEPER, THE SECOND EDITION
00099		HI	BK	TUCKER,GINA CBI PLANNING HOUSEKEEPING DEPT. STAFFING GUESTROOM CLEANING MAINTENANCE SCIENCE OF HOUSEKEEPING SECOND EDITION
00031		HI	BK	TURNOVER RATES LOWERING TURNOVER RATES LODGING REPRINT
10022		HI	TH	TWIN FALLS ENTERPRISES LTD. COPIES: 2 MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK CASE STUDY
10023		HI	TH	TWIN FALLS ENTERPRISES LTD. COPIES: 2 MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK SUPPLEMTARY READINGS
10038		HI	TH	U.S. DEPT. OF HEALTH,EDUC. AND WELFARE HOTEL AND MOTEL HOUSEKEEPING AIDE TRAINING PROGRAM
00035		HI	BK	UDELL, GERALD G. FRANCHISE AGREEMENT ANALYSIS FRANCHISE AGREEMENT, THE
30036		HI	HA	UNIFORM CLASSIFICATION OF ACCOUNTS HOTELS, MOTELS 1960 ROOMS OPERATION DEPARTMENTAL OPERATIONS
30038		HI	HA	UNIFORM SYSTEM OF ACCOUNTS FOR HOTELS AHMA 1967
30032		HI	HA	UNIFORM SYSTEM OF ACCOUNTS SMALL HOTELS AHMA 1961 BALANCE SHEET ACCOUNT CLASSIFICATIONS FINANCIAL STATEMENTS COPIES: 4
00096		HI	BK	UNIFORMS FIRE PREVENTION PROFESSIONAL HOUSEKEEPER, THE SECOND EDITION TUCKER,GEORGINA CBI STAFFING CLEANING LAUNDRY TRAINING
00109		HI	BK	UNION ORGANIZATION LABOR-MANAGEMENT RELATIONS HANDBOOK WITZKY,HERBERT UNION WORKER PROFILE

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				GRIEVANCE HANDLING ARBITRATION COLLECTIVE BARGAINING
00109		HI	BK	UNION WORKER PROFILE GRIEVANCE HANDLING ARBITRATION COLLECTIVE BARGAINING UNION ORGANIZATION LABOR-MANAGEMENT RELATIONS HANDBOOK WITZKY,HERBERT
10103		HI	TM	UNIONIZATION COLLECTIVE BARGAINING CONTRACTS STRIKES COLLECTIVE BARGAINING HANDBOOK STOKES,ARCH CBI
30008		HI	MA	UNIONS PERSONNEL INSTRUCTOR GUIDE MANGMENT DVLPMNT OTTAWA PERSONNEL MNGMENT TRAINING PERFORMNCE APPRAISAL
30107		HI	MA	UNITED STATES DEPT. EDUCATION HOUSEKEEPING AIDE, HOTEL- MOTEL TRAINING MANUAL
10046		HI	TM	UNIVERSITY OF ALASKA ALASKA HOST PROGRAM 1981 TRAVEL INDUSTRY MANAGEMENT PROGRAM
10088		HI	TM	USE WITH 10084- 10085 SUPERVISORY CONCEPTS SUPERVISORY DEVELOPMENT AHMA INSTRUCTORS GUIDE
10093		HI	TM	USE WITH MANUAL 10092 HUMAN RELATIONS FOR HOTEL/MOTEL SUPERVSR AHMA INSTRUCTORS GUIDE
10082		HI	TM	USE WITH 10081 COMMUNICATIONS AHMA INSTRUCTORS GUIDE
10085		HI	TM	USE WITH 10084 SUPERVISORY DEVELOPMENT AHMA COURSE TEXT SUPERVISORY CONCEPTS COMMUNICATION DELEGATING TRAINING
10087		HI	TM	USE WITH 10086 HOTEL- MOTEL MANAGEMENT, INTRODUCTN TO AHMA INSTRUCTORS GUIDE INDUSTRY DYNAMICS HOTEL ORGANIZATION
10102		HI	TM	USING MOTIVATION AND REINFORCEMENT EMPLOYEE TRAINING MOTIVATION TRAINING MANUAL MENZEL,WILLIAM
00049		HI	BK	VALLEN JEROME J ABBEY JAMES R SAPIENZA DUNNOVAN L ORGANIZATION OF HTLS,RSTRNTS,INSTITUTNS COMMUNICATION ACCOUNTING MARKETING ART AND SCIENCE OF MANAGING HTLS,RSTRNTS
10049		HI	TM	VALLEN JEROME J, INSTRUCTOR MANUAL STRUCTURE OF FRNT OFFICE REGISTRATION BILLING AUDIT COPIES: 2 CHECK IN - CHECK OUT PRINCIPLES OF EFFECTVE FRNT-OFFCE MNGMNT
00072		HI	BK	VALUE OF THE HUMAN RESOURCE WAREING, BRYAN SEPT. 1981 TRAINING AND DEVELOPMENT RELATIONSHIP OF INVESTMENT TO RETURN
00104		HI	BK	VAN KLEEK,PETER CBI 1981 BEER,WINE,WHISKIES,ETC. BAR SETUP BEVERAGE CONTROL PURCHASING AND RECEIVING RECIPES BEVERAGE MANAGEMENT AND BARTENDING
00083		HI	BK	VENDING CONTRACT FOODSERVICE / VENDING GARDNER, JERRY 1973 CAFETERIA OPERATION
20002		HI	RS	VIP COMMUNICATIONS LTD. AUDIO-VISUAL PRODUCTIONS
00050		HI	BK	VOL 6, NO. 2 WINTER 1982 DRAM SHOP ACTS BRIDGING THEORY AND PRACTICE IN CURRICLM CARIBBEAN HOTEL MNGEMENT PROGRAM CASH MNGEMENT FOR HOTELS CASE METHOD OF CLASSRM INSTRUCTION JOURNAL OF HOSPITALITY EDUCATION, THE
30045		HI	MA	VOL.1 VOL.2 WOOD, A. VOLUMES: 2 QUANTITY BUYING GUIDES
30045		HI	MA	VOL.2 WOOD, A. VOLUMES: 2 QUANTITY BUYING GUIDES VOL.1
00115		HI	BK	VOLUME FOOD SERVICE FOOD PREP TECHNIQUES PURCHASING AND STORAGE SANITATION AND SAFETY PREP AND SERVICE OF ALL MAJOR FOOD GROUP SUPRVISN AND MANAGMNT OF QUANTY FOOD PRP MORGAN,WILLIAM
00106		HI	BK	VOLUME 1 KRECK, LOTHAR CORPORATE AUMINISTRATION MANAGEMENT EMPLOYEES

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				HOSPITALITY MANAGEMENT, DIMENSIONS OF
30067		HI	HA	VOLUME 1 1938 JOB DESCRIPTIONS FOR HOTLS, RESTRNTS
30068		HI	HA	VOLUME 2 1938 JOB DESCRIPTIONS FOR HOTELS, RESTRNTS
00001		HI	BK	VOLUME 6 , NUMBER 1 SUMMER 1981 PLANNING MODEL FOR FOOD SRVCE OPERATORS ASSESSING BOTTLES SALES VALUES HOTEL MOTEL MANAGEMENT TRAINING OF HANDICAPPED FOOD SRVCE WORKR JOURNAL OF HOSPITALITY EDUCATION , THE
30045		HI	HA	VOLUMES: 2 QUANTITY BUYING GUIDES VOL.1 VOL.2 WOOD, A.
00098		HI	BK	WAGE AND HOUR HANDBOOK STOKES,ARCH CBI WAGES OVERTIME TIPS MEALS AND UNIFORMS
30124		HI	HA	WAGE RATES FOR 16 MAJOR AMERICAN CITIES 1967 AHMA
00058		HI	BK	WAGE- HOUR LAW INFLATION PUBLIC RELATIONS FOR HOTEL OPENINGS HOW NOT TO MARKET YOUR PROPERTY EVALUATING RESTAURANT DESIGN CORNELL QUARTERLY HOTEL AND RESTAURANT ADMIN. MAY 1981
00098		HI	BK	WAGES OVERTIME TIPS MEALS AND UNIFORMS WAGE AND HOUR HANDBOOK STOKES,ARCH CBI
20020		HI	RS	WAGES WOMEN IN THE MANITOBA LABOUR MARKET STATISTICAL COMPENDIUM MANITOBA DEPT LABOUR AND MANPOWER DEC 1981 HISTORICAL TRENDS EMPLOYMENT GROWTH
10051		HI	TM	WAITER / WAITRESS TRAINING MANUAL EVERY CUSTOMER IS MY GUEST FOOD SERVICE MANUAL FR SMALL HTLS RSTRNT ROSS JEAN 1963
30022		HI	HA	WAITER AND WAITRESS TRAINING MANUAL B.C. DEPT OF EDUCATION 1960
10101		HI	TM	WAITER AND WAITRESS TRAINING MANUAL DANNER,SONDRA SECOND EDITION CBI PERSONAL APPEARANCE ROLE IN THE ORGANIZATION TABLE SERVICE AND SETTINGS MEAL SERVICE WINE AND BAR SERVICE
10070		HI	TM	WAITER AND WAITRESS TRAINING MANUAL B.C. MINISTRY OF EDUCATION 1978
10039		HI	TM	WAITER/ WAITRESS BASIC TRAINING MANITOBA RESTAURANT AND FOOD SERVICE ASS 1978
10052		HI	TM	WAITER/ WAITRESS COURSE CHARTERHOUSE HOTEL
30120		HI	HA	WAITER/ WAITRESS TRAINING AHMA PROFIT MOTIVATION
30060		HI	HA	WAITER/ WAITRESS TRAINING BOOKLETS, ASSORTED TRAINING MANUALS, VARIOUS COPIES: 20
30046		HI	HA	WAITER/ WAITRESS TRAINING MANUAL COPIES: 8 ESSENTIALS OF GOOD TABLE SERVICE, THE CORNELL UNIV.
30063		HI	HA	WAITRESSES, WAITERS,COUNTER GIRLS GROSS,ALVA TRAINING MANUAL
00034		HI	BK	WANDLYN INNS FRANCHISE INFORMATION
00072		HI	BK	WAREING, BRYAN SEPT. 1981 TRAINING AND DEVELOPMENT RELATIONSHIP OF INVESTMENT TO RETURN VALUE OF THE HUMAN RESOURCE
00073		HI	BK	WAREING, BRYAN 1975 MINI ASSESSMENT APPROACH SEPARATING CLOSELY MATCHED CANDIDATES PROMOTION CANDIDATES
30112		HI	HA	WASHING PURCHASING TEXTILES
00095		HI	BK	WASTE-HANDLING EQUIPMENT STORAGE FULLY ILLUSTRATED COOKING EQUIPMENT, COMPLETE BOOK OF WILKINSON, JULE CBI EQUIPMENT BUYING SPECIALTY EQUIPMENT REFRIGERATION

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
10005		HI	TM	WCB BOOK NEWS 1982 BUSINESS TITLES DATA PROCESSING TITLES HOSPITALITY TITLES FOODSERVICE TITLES
00062		HI	BK	WCB CO. 1979 PSYCHOLOGY OF SERVICE HUMAN RELATIONS IN SERVICE EQUIPMENT SANITATION WINE AND BEVERAGE SERVICE MANAGEMENT OF SERVICE, THE RESTAURANT MANAGEMENT GOODMAN, RAYMOND J.
20018		HI	RS	WEAVER PAMELA METHDLGCL APPR IDENT EMPL BMURS CUST SAT MCLEARY KEN
00017		HI	BK	WEEKEND PACKAGES LODGING REPRINTS CREATING NEW MARKETS FOR HOTELS/ HOTELS
20098		HI	MA	WELCH, JOHN FOOD SERVICE TRAINING ON-THE-JOB TRAINING
10102		HI	TM	WENZEL,WILLIAM USING MOTIVATION AND REINFORCEMENT EMPLOYEE TRAINING MOTIVATION TRAINING MANUAL
00041		HI	BK	WESTIN STRESS AND EMPLOYEES CORNELL QUARTERLY HOTEL AND MOTEL ADMIN. FEBRUARY 1982 TELECONFERENCING GUIDE TO RESTAURANT LAW QUALITY INNS
00095		HI	BK	WILKINSON, JULE CBI EQUIPMENT BUYING SPECIALTY EQUIPMENT REFRIGERATION WASTE-HANDLING EQUIPMENT STORAGE FULLY ILLUSTRATED COOKING EQUIPMENT, COMPLETE BOOK OF
00025		HI	BK	WILLIAMSBURG'S MOST BEAUTIFUL RESTORATN HOSPITALITY AND COURTESY LODGING REPRINT
10101		HI	TM	WINE AND BAR SERVICE WAITER AND WAITRESS TRAINING MANUAL DAMMER,SONDRA SECOND EDITION CBI PERSONAL APPEARANCE ROLE IN THE ORGANIZATION TABLE SERVICE AND SETTINGS MEAL SERVICE
00062		HI	BK	WINE AND BEVERAGE SERVICE MANAGEMENT OF SERVICE, THE RESTAURANT MANAGEMENT GOODMAN, RAYMOND J. WCB CO. 1979 PSYCHOLOGY OF SERVICE HUMAN RELATIONS IN SERVICE EQUIPMENT SANITATION
00048		HI	BK	WINE BARS NEWSPAPER ADVERTISING FOR HOTELS, RSTRNT INTERNATIONAL TRAVELLERS SEXUAL HARASSMENT CHARGES, PREVENTION OF CORNELL QUARTERLY, THE HOTEL AND RESTAURANT ADMINISTRATION FEBRUARY 1981
00089		HI	BK	WINE GLASSES SELLING WINE SERVING WINE FULLY ILLUSTRATED WINE SERVICE PROCEDURES
10095		HI	TM	WINE SERVICE HOUSEKEEPING ACCENT HOSPITALITY PROGRAM SASKATCHEWAN DEPT. OF TOURISM ADVERTISING MOBILE TRAINING CUSTOMER RELATIONS
00049		HI	BK	WINE SERVICE PROCEDURES WINE GLASSES SELLING WINE SERVING WINE FULLY ILLUSTRATED
10076		HI	TM	WINE STUDY COURSE LABOUR RELATIONS HOTEL MANAGEMENT INFORMATION, ASSORTED COMPUTING SYSTEM SELECTION MOTIVATION
00046		HI	BK	WINES SPIRITS PURCHASING CONTROLS SPIRITS OF HOSPITALITY, THE AMERICAN HOTEL/ MOTEL INSTITUTE HISTORY OF ALCOHOLIC BEVERAGES BEERS
30055		HI	MA	WINNIPEG RESTAURANTS PARSLEY,SAGE, AND CYNTHIA WINE RESTAURANT GUIDE
00050		HI	BK	WINTER 1982 DRAM SHOP ACTS BRIDGING THEORY AND PRACTICE IN CURRICLM CARIBBEAN HOTEL MNGEMENT PROGRAM CASH MNGMENT FOR HOTELS CASE METHOD OF CLASSRM INSTRUCTION JOURNAL OF HOSPITALITY EDUCATION, THE VOL 6, NO. 2
00109		HI	BK	WITZKY,HERBERT UNION WORKER PROFILE GRIEVANCE HANDLING ARBITRATION COLLECTIVE BARGAINING UNION ORGANIZATION LABOR-MANAGEMENT RELATIONS HANDBOOK
20020		HI	RS	WOMEN IN THE MANITOBA LABOUR MARKET STATISTICAL COMPENDIUM MANITOBA DEPT LABOUR AND MANPOWER DEC 1981 HISTORICAL TRENDS EMPLOYMENT GROWTH WAGES

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30045		HI	MA	WOOD, A. VOLUMES: 2 QUANTITY BUYING GUIDES VOL.1 VOL.2
30068		HI	MA	WOODS GORDON TOMORROW'S CUSTOMERS 1981
00046		HI	BK	WOOLFOLK, R. STRESS IN ORGANIZATIONS SEMINAR ON EXECUTIVE STRESS STRESS, SANITY, AND SURVIVAL
20008		HI	RS	WORK FOR TOMORROW EMPLOYMENT OPPORTUNITIES FOR THE 1980'S PARLIAMTARY TASK FORCE.
10015		HI	TM	WORKBOOK FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2 MANAGEMENT SEMINAR RETAILING
10017		HI	TM	WORKBOOK FEDERAL BUSINESS DEVELOPMENT BANK AVAILABLE COPIES: 2 CORNER STORE, THE CASE STUDY
00001		HI	BK	WORKER PRODUCTIVITY TASK PLANNING INCREASING PRODUCTIVITY IN FOODSERVICE PEDDERSEN, R. 1973 MOTIVATION
30012		HI	MA	WORKING CONDITIONS LABOUR- MNGMENT RELATNS HEALTH LAWS TAXES LEGAL ASPECTS OF THE HOSPITLTY INDSTRY B.C. DEPT. OF EDUC LIABILITY
10044		HI	TM	WORKSHOPS IN TEACHING STRATEGIES. EFFECTIVE TEACHING TECHNIQUES EDUCATIONAL INSTITUTE OF AM. HTL.MTL.ASS
10024		HI	TM	WORLD WIDE TRAVEL AGENCY LTD. COPIES: 2 MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK CASE STUDY
10025		HI	TM	WORLD WIDE TRAVEL AGENCY LTD. COPIES: 2 MANAGEMENT FEDERAL BUSINESS DEVELOPMENT BANK SUPPLEMENTARY READINGS
00006		HI	BK	WRITING EFFECTIVE BUSINESS LETTERS EFFECTIVE BUSINESS REPORTS POE,ROY W. MCGRAW-HILL WRITING EFFECTIVE REPORTS FORMALLY STRUCTURED REPORTS ORGANIZING AND WRITING THE REPORT
00006		HI	BK	WRITING EFFECTIVE REPORTS FORMALLY STRUCTURED REPORTS ORGANIZING AND WRITING THE REPORT WRITING EFFECTIVE BUSINESS LETTERS EFFECTIVE BUSINESS REPORTS POE,ROY W. MCGRAW-HILL
20004		HI	RS	WRITING SKILLS READING SKILLS SECRETARIAL STAFF DEVELOPMENT MANAGEMENT STAFF DEVELOPMENT HEALTH AWARENESS MARLIN VIDEO- FILM TRAINING TRAINING AND HUMAN RESOURCES DEVELOPMENT
10018		HI	TM	YOU THE WAITRESS TRAINING MANUAL
30001		HI	MA	YOUR HOTEL AND ITS ECONOMY AMERICAN HOTEL INSTITUTE 1960 ORGANIZATION OF HOTELS
30069		HI	MA	1887 BEER OF THE BIBLE, THE DEATH, JAMES
30067		HI	MA	1938 JOB DESCRIPTIONS FOR HOTLS, RESTRNTS VOLUME 1
30068		HI	MA	1938 JOB DESCRIPTIONS FOR HOTELS, RESTRNTS VOLUME 2
30033		HI	MA	1948 HOTEL ACCOUNTING HORWATH, ERNEST REVISED EDITION
30062		HI	MA	1948 HUBBART FORMULA RATE STRUCTURE EVALUATION AHMA
30029		HI	MA	1953 ARCHITECTURAL RECORD DESIGN OF PROPERTIES MOTELS,HOTELS,RESTAURANTS AND BARS
30114		HI	MA	1956 TOURING THE WORLD OF HOTEL MANAGEMENT MANITOBA HOTEL ASSOC. MANAGEMENT GUIDE
30079		HI	MA	1957 CONSUMPTION EXPENDITURES CANADA ROYAL COMMISSION
30078		HI	MA	1957 ECONOMIC PROSPECTS CANADIAN ROYAL COMMISSION

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
30019	HI	HA	1957	ROOM SALESMANSHIP REGISTRATN PROCDRES CREDIT ACCOUNTING AND CONTROL HOTEL FRNT OFFICE MNGMENT AND OPERATION DUKAS, PETER
30010	HI	HA	1958	GUEST PROCEDURES RECORDS COPIES: 3 FRONT OFFICE PROCEDURE AHMA
30076	HI	HA	1958	HOTEL INDUSTRY OF NEW SOUTH WALES SURVEY
30089	HI	HA	1958	HOTEL MANAGEMENT MODERN HOTEL MANAGEMENT LATTIN, GERALD
30030	HI	HA	1960	DESIGN OF PROPERTIES COPIES: 2 HOTELS, HOTELS, RESTAURANTS AND BARS SECOND EDITION
30091	HI	HA	1960	ORGANIZATION OF HOTELS YOUR HOTEL AND ITS ECONOMY AMERICAN HOTEL INSTITUTE
30028	HI	HA	1960	REVISED EDITION OF 30019 COPIES: 3 HOTEL FRONT OFFICE MANAGEMENT AND OPERTN DUKAS, PETER
30036	HI	HA	1960	ROOMS OPERATION DEPARTMENTAL OPERATIONS UNIFORM CLASSIFICATION OF ACCOUNTS HOTELS, HOTELS
30022	HI	HA	1960	WAITER AND WAITRESS TRAINING MANUAL B.C. DEPT OF EDUCATION
30091	HI	HA	1962	INSURANCE AND SAFETY GUIDE AHMA
30117	HI	HA	1963	EVERY CUSTOMER IS MY GUEST FOOD SERVICE MANUAL ROSS, JEAN
30014	HI	HA	1963	STAFF DVLPMNT CONTROLLING COSTS COPIES: 3 SUPERVISORY HOUSEKEEPING AHMA
30091	HI	TH	1963	WAITER / WAITRESS TRAINING MANUAL EVERY CUSTOMER IS MY GUEST FOOD SERVICE MANUAL FR SMALL HTLS RSTRNT ROSS JEAN
30099	HI	TH	1964	EVERY CUSTOMER IS MY GUEST FOOD SERVICE MANUAL JEAN ROSS NOVA SCOTIA TRADE AND INDUSTRY
30024	HI	HA	1964	MENU PLANNING RECEIVING BAR OPERATION OPERATIONAL ANALYSIS FOOD AND BEVERAGE MANGMENT AND SERVICE AHMA
30095	HI	HA	1964	HOTEL INDUSTRY IN UNITED STATES SMALL BUSINESS MANAGEMENT
30027	HI	HA	1965	STUDY GUIDE COPIES: 2 HOTEL AND MOTOR HOTEL MANAGEMENT AHMA
30129	HI	HA	1967	AHMA WAGE RATES FOR 16 MAJOR AMERICAN CITIES
30003	HI	HA	1967	BASIC ACCOUNTING PROCEDURES HOTEL- HOTEL ACCOUNTING AHMA
30136	HI	HA	1967	COMMERCIAL LODGING MARKET BLOMSTROM, ROBERT MARKET RESEARCH PROJECT
30017	HI	HA	1967	HOTEL- HOTEL FRONT OFFICE MANAGEMNT COLTMAN, M
30122	HI	HA	1967	MANPOWER REQUIREMENTS OF HOSPITLTY INDTY DEPT. OF MANPWR AND IMMGRTN
30002	HI	HA	1967	ON-THE-JOB TRAINING FOR PERSONNEL OBJECTIVES PERFORMANCE STANDARDS JOB DESCRIPTIONS TRAINING AND COACHING TECHNIQUES AHMA
30038	HI	HA	1967	UNIFORM SYSTEM OF ACCOUNTS FOR HOTELS AHMA
30026	HI	HA	1968	COPIES: 3 INTRODUCTION TO HOTEL/ MOTEL MANAGEMENT AHMA
30011	HI	HA	1968	CREDITS AND COLLECTIONS INSTRUCTOR GUIDE DEPT OF MNPWER AND IMMGRTN
30013	HI	HA	1968	LIABLTY NEGLIGENCE LABOUR LAW HOTEL- HOTEL LAW AHMA

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE		
30060		HI	MA	1968	MODERN HOTEL MANAGEMENT LATTIN, GERALD
30018		HI	MA	1969	HOTEL ORGANIZATION CASHIERS LEGAL ASPECTS ACCOUNTING CONTROLS FRONT OFFICE PROCEDURES AHMA
30119		HI	MA	1970	EXTERNAL RESERVATION SERVICES ANALYSIS COST COMPARISON OF RESERVATION SYSTEMS AHMA
30023		HI	MA	1970	FRONT OFFICE PROCEDURES AHMA
30034		HI	MA	1970	HOTEL ACCOUNTING HORWATH, ERNEST THIRD EDITION
30115		HI	MA	1971	ATTRACTING YOUNG PEOPLE TO LODGING INDSTY RECRUITING ENTRY-LEVEL CANDIDATES AHMA
30025		HI	MA	1971	COST CONTROL PRODUCTION PLANNING INVENTORY FOOD AND BEVERAGE CONTROLS AHMA
30097		HI	MA	1971	EMPLOYMENT IN CANADIAN HOTELS, RESTAURNT BOSSEN, MARIANNE OCCUPATIONAL STRUCTURE DEVELOPMENT OF SKILLS COPIES: 2
30123		HI	MA	1971	MARKETING FOR TOURIST INDUSTRY MANAGEMENT SEMINAR
30132		HI	MA	1971	NATIONAL DESIGN COUNCIL TRAVEL INDUSTRY GUEST ROOM REQUIREMENTS
30086		HI	MA	1971- 1972	HORWATH AND HORWATH OPERATING STATISTICS-HOTEL INDSTY-WRLDWD
30085		HI	MA	1971- 1980	TRENDS IN THE HOTEL INDUSTRY PANNELL, KERR, FOSTER
30004		HI	MA	1972	ELECTRICAL SYSTEMS PLUMBING HEATING STRUCTURAL MAINTENANCE FIRE PROTECTION MAINTENANCE AND ENGINEERING AHMA
30087		HI	MA	1972	HORWATH AND HORWATH LODGING INDUSTRY
00065		HI	BK	1972	TRAVEL MODES TRAVEL AGENT DESTINATION DEVELOPMENT RESEARCH MARKETING TOURIST BUSINESS, THE LUNDBERG, DONALD E.
00003		HI	BK	1973	CAFETERIA OPERATION VENDING CONTRACT FOODSERVICE / VENDING GARDNER, JERRY
30006		HI	MA	1973	INVENTORY CONTROL PURCHASING SPECIFICATIONS PURCHASING DEPT OF MANPWR AND IMMGRATN
00061		HI	BK	1973	MOTIVATION WORKER PRODUCTIVITY TASK PLANNING INCREASING PRODUCTIVITY IN FOODSERVICE PEDDERSEN, R.
10075		HI	TM	1973	TRAINING PROGRAM FRONT OFFICE HOTEL-MOTEL FRONT OFFICE MANAGEMENT B.C. DEPT. OF EDUCATION
00070		HI	BK	1974	DESIGN,PLANNING, EQUIPMENT IMPROVEMENTS MANAGEMENT SCHOOLS HOSPITALS INDUSTRIAL FOODSERVICE ON A BUDGET KAHRL, WILLIAM
00074		HI	BK	1974	SELECTD ARTICLES ON FOOD SRVCE RESEARCH CHANGES IN FOOD SERVICE INDUSTRY SYSTEMS CHANGES SCHOOL AND INSTITUTIONAL FEEDING STANDARDS AND QUALITY FOOD SERVICE TRENDS ESHBACH,CHARLES E.
00064		HI	BK	1974	STATISTICS DEVELOPMENT HISTORY MARKETING TOURISM- PAST, PRESENT, AND FUTURE BURKART,A.J. MEDLIK, S.
00073		HI	BK	1975	MINI ASSESSMENT APPROACH SEPARATING CLOSELY MATCHED CANDIDATES PROMOTION CANDIDATES WAREING, BRYAN
00077		HI	BK	1976	CONTROL SYSTEMS PROFIT CONTROL EXPENSE CONTROLS FOOD COST CONTROL LABOR COST CONTROL

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				LIQUOR CONTROL PLANNING PROFITS IN FOOD,LODGING INDUSTY DUKAS, PETER
00071		HI	BK	1976 CRITERIA FR EVALUATING HUMN RESACE DULPT LIPPITT, GORDON TRAINING AND DEVELOPMENT JOURNAL
10091		HI	TM	1977 FINANCING SKI RESORT ACCOUNTING SYSTEMS MARKETING LIFTS SKI SCHOOLS SKI RESORT MANUAL ONTARIO MINISTRY OF TOURISM
30131		HI	MA	1977 SYSTEMS APPROACH MANAGEMENT PROCESS FEDERAL BUSINESS DEVELOPMENT BANK
30089		HI	MA	1978 FEDERAL BUSINESS DEVELOPMENT BANK OWNER/ MANAGER COURSE CATALOGUE
20023		HI	RS	1978 MANPOWER DEMAND MANPOWER TRAINING MANPOWER AND TRAINING DEMAND NOVA SCOTIA HOSPITALITY SECTOR
30129		HI	MA	1978 TOURISM DEVELOPMENT FEDERAL GOVRNMNT PROGRAMS
10070		HI	TM	1978 WAITER AND WAITRESS TRAINING MANUAL B.C. MINISTRY OF EDUCATION
10035		HI	TM	1978 WAITER/ WAITRESS BASIC TRAINING MANITOBA RESTAURANT AND FOOD SERVICE ASS
20011		HI	RS	1978-1979 FINANCIAL AND OPERATING DATA ANALYSIS LAVENTHOL AND HORWATH CANADIAN LODGING INDUSTRY
30090		HI	MA	1978-1979 LAVENTHOL AND HORWATH COMPREHENSIVE REVIEW CANADIAN LODGING INDUSTRY
10040		HI	TM	1979 *BETTER SERVICE IN A RESTAURANT IMPROVMENT COURSE DIDACTOTEL*
00079		HI	BK	1979 ENVIRONMENT OF PERSONNEL MANAGEMENT MARKET ENCOUNTERS STAFFING PROCEDURES LABOUR RELATIONS HOSPITALITY PERSONNEL MANAGEMENT MORGAN,WILLIAM CBI
10048		HI	TM	1979 ESTABLISHING A TRAINING PHILOSOPHY REPRINT MARTIN BROADWELL TRAINING WORLD MAGAZINE
10054		HI	TM	1979 FRONT DESK BUSINESS, THE FRONT DESK PROCEDURES MINISTRY OF INDUSTRY AND TOURISM
00042		HI	BK	1979 PSYCHOLOGY OF SERVICE HUMAN RELATIONS IN SERVICE EQUIPMENT SANITATION WINE AND BEVERAGE SERVICE MANAGEMENT OF SERVICE, THE RESTAURANT MANAGEMENT GOODMAN, RAYMOND J. MCB CO.
20027		HI	RS	1980 COURSE SYLLABI EDUCATIONAL INSTITUTE OF AHMA
20010		HI	RS	1980 INFORMATION PROCESSING TELECOMMUNICATIONS SECURITY SYSTEMS FIRE SYSTEMS AUDIO-VIDEO SYSTEMS STATE OF TECHNOLGY IN LODGING INDUSTRY AMERICAN HOTEL AND MOTEL ASSOCIATION TECHNOLOGY IN HOTELS, SURVEY OF
20022		HI	RS	1980 MANPOWER SHORTAGE MANPOWER TRAINING MANPOWER STUDY OF ACCOM AND FOOD SRVCE ONTARIO HOSTELRY INSTITUTE
20013		HI	RS	1980 RESEARCH BRANCH MANITOBA DEPT OF LABOUR AND MANPOWER MANITOBA LABOUR MARKET ANNUAL REVIEW
10036		HI	TM	1980-81 ACADEMIC CALENDAR CULINARY INSTITUTE OF AMERICA CATALOG
10031		HI	TM	1980-82 CANADIAN GOVERNMENT OFFICE OF TOURISM COPIES: 3 DIRECTORY OF COURSES TOURISM HOSPITALITY RECREATION
30032		HI	MA	1981 BALANCE SHEET ACCOUNT CLASSIFICATIONS FINANCIAL STATEMENTS COPIES: 4 UNIFORM SYSTEM OF ACCOUNTS SMALL HOTELS AHMA
00104		HI	BK	1981 BEER,WINE,WHISKIES,ETC. BAR SETUP BEVERAGE CONTROL PURCHASING AND RECEIVING RECIPES

ACCESS NUM	RANGE START	USER CODE	MEDIA CODE	
				BEVERAGE MANAGEMENT AND BARTENDING VAN KLEEK,PETER CBI
20017		HI	RS	1981 BOOK CATALOGUE OF TOURISM RESEARCH STDIS CANADIAN GOVERNMENT OFFICE OF TOURISM
10062		HI	TM	1981 INTRO TO WAITER/ WAITRESS PROGRAM OUTLINE PRE-EMPLOYMENT TRAINING PROGRAM B.C. HOSPITALITY INDUSTRY RESOURCE CENTRE
10061		HI	TM	1981 INTRODUCTION TO FOOD SERVICE PROGRAM OUTLINE PRE-EMPLOYMENT TRAINING PROGRAM B.C. HOSPTLY INDUSTRY RESOURCE CENTRE
10055		HI	TM	1981 INTRODUCTION TO HOUSEKEEPING ROOM ATTENDANT LEVEL 1 PROV.HOSPITALITY INDSTRY RESOURCE CENTRE TRAINING MANUAL BRITISH COLUMBIA
20021		HI	RS	1981 PANNELL KERR FORSTER OPERATIONAL DATA FINANCIAL DATA TRENDS IN THE HOTEL INDUSTRY INTERNATIONAL EDITION
10068		HI	TM	1981 REVISED EDITION OF 10067 BASIC HOTEL FRONT OFFICE PROCEDURES TRAINING HANDBOOK REHNER, PETER
10047		HI	TM	1981 TRAVEL INDUSTRY MANAGEMENT PROGRAM HOSPITALITY TRAINING ALASKA HOST PROGRAM
10046		HI	TM	1981 TRAVEL INDUSTRY MANAGEMENT PROGRAM UNIVERSITY OF ALASKA ALASKA HOST PROGRAM
30068		HI	MA	1981 WOODS GORDON TOMORROW'S CUSTOMERS
10006		HI	TM	1981 CATALOGUE FOODSERVICE TITLES HOSPITALITY TITLES TOURISM TITLES HEALTH CARE TITLES CBI PUBLISHING COMPANY
30134		HI	MA	1982 FINANCIAL PLAN AND CONSOLIDATED BUDGET AHMA
00075		HI	BK	1982 FINANCING AND MONEY MANAGEMENT LEGAL REQUIREMENTS COST MANAGEMENT MENUS ADVERTISING PERSONNEL SUCCESSFUL RESTAURANT OPERATION CHIFFRILLER,T.F. CBI
10097		HI	TM	1982 STRUCTURED EXPERIENCES INSTRUMENTATION LECTURETTES THEORY AND PRACTICE RESOURCES FACILITATORS TRAINERS ANNUAL
00076		HI	BK	3RD EDITION MANAGEMENT IN FOOD PRODUCTION KITCHEN PRODUCTION BAKESHOP PRODUCTN STANDARDS OF QUANTITY FOOD PRODUCTION PRINCIPLES OF QUANTITY FOOD PRODUCTION TECHNIQUES OF QUANTITY FOOD PRODUCTION QUANTITY FOOD PRODUCTION KOTSCHEVAR, LENDAL
00093		HI	BK	4TH ED. CBI COMPONENTS OF TOURISM ECONOMIC IMPACT DESTINATION DEVELOPMENT CARIBBEAN AND MEXICAN TOURIST DVLPMNT TRAVEL MARKET RESEARCH TOURIST BUSINESS, THE LUNDBERG, DONALD